### 2021 INSTRUCTIONAL ANNUAL PROGRAM PLANNING WORKSHEET

CURRENT YEAR: 2020-2021 PROGRAM: HUMAN DEVELOPMENT/HUMAN SERVICES

CLUSTER: WORKFORCE & ECONOMIC DEVELOPMENT LAST YEAR CPPR COMPLETED: 2018-2019

NEXT SCHEDULED CPPR: 2021-2022 CURRENT DATE: 2/1/2021

The Annual Program Planning Worksheet (APPW) is the process for:

- reviewing, analyzing and assessing programs on an annual basis
- documenting relevant program changes, trends, and plans for the upcoming year
- identifying program needs, if any, that will become part of the program's resource plan
- highlighting specific program accomplishments and updates since last year's APPW
- tracking progress on a Program Sustainability Plan if established previously

This APPW encompasses the following degrees and/or certificates:

Human Development/Human Services AA; Addiction Treatment Studies AA; Social Work ADT; Social Justice ADT

### **GENERAL PROGRAM UPDATE**

Describe significant changes, if any, to program mission, purpose or direction. *If there are not any, indicate:* 

Human Development/Human Services (HDHS) Department has added a course to meet the need for the new Area F Ethnic Studies requirement. HDHS 230 Introduction to Social Justice and Ethnic Studies will be taught starting Fall 2021; a new part-time faculty member will be hired to teach that course.

Click here to enter text.

#### PROGRAM SUSTAINABILITY PLAN UPDATE

Was a Program Sustainability Plan established in your program's most recent Comprehensive Program Plan and Review?

Yes	$\square$ If yes, please complete the Program Sustainability Plan Progress Report below
No	☐ If no, you do not need to complete a Progress Report.

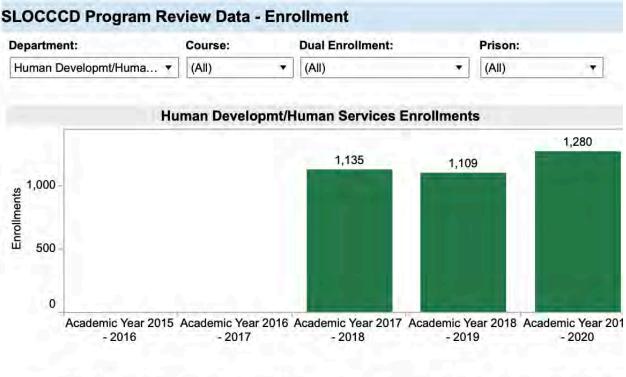
If you selected yes, please complete the Program Sustainability Plan Progress Report below after you complete the Data Analysis section. That data collection and analysis will help you to update, if necessary, your Program Sustainability Plan.

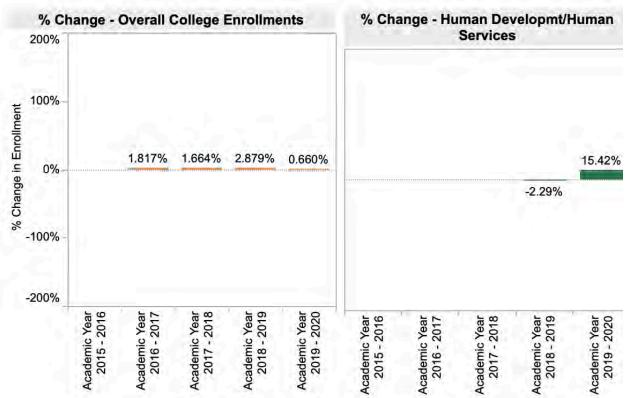
<sup>1</sup> San Luis Obispo County Community College District Instructional Annual Program Planning Worksheet Approved by Academic Senate April 28, 2017 Document to be Used for Submission Spring, March 1, 2021

### DATA ANALYSIS AND PROGRAM-SPECIFIC MEASUREMENTS

Your responses to the prompts for the data elements below should be for the entire program. If this APPW is for multiple degrees and/or certificates, then you MAY want to comment on each degree and/or certificate or discuss them holistically for the entire program being sure to highlight relevant trends for particular degrees and/or certificates if necessary. Responses in this document need only reference the most recent year's available data.

General Enrollment (Insert Aggregated Data Chart)



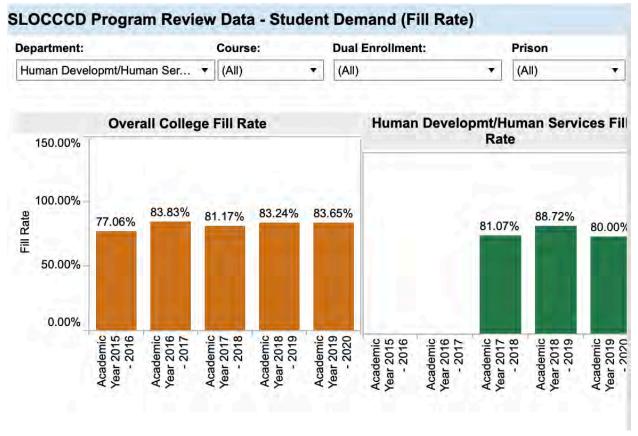


Observed difference between the program and the college is the percentage of increase in overall enrollments. The Human Development/Human Services (HDHS) Department followed the college wide trend of an increase in overall enrollments, but the HDHS Departmental increase was

<sup>3</sup> San Luis Obispo County Community College District Instructional Annual Program Planning Worksheet Approved by Academic Senate April 28, 2017 Document to be Used for Submission Spring, March 1, 2021

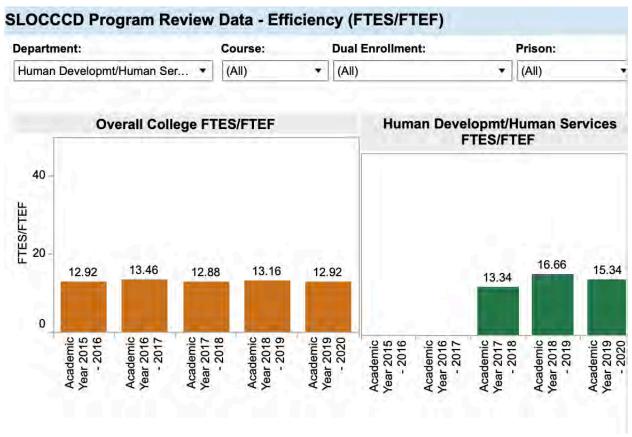
significantly higher at 15.42% compared to .66% college wide. The strong program number, compared to the college wide number, may reflect that students are drawn to our program because of our dedicated faculty who support students academically and with general well-being by connecting with them and referring them to appropriate supplemental resources, when needed.

General Student Demand (Fill Rate) (Insert Aggregated Data Chart)



Observed difference between the program and the college with fill rates is the slight college wide increase to 83.65%, while HDHS fill rate showed a decrease at 80.00%. This may be due to the broad range of courses offered, given the multiple degrees and certificates offered in our program. Other contributing factors may be the fluctuation in CMC course offerings, and COVID-19 complications. Data that puts this information in perspective are the strong numbers for enrollment, FTES, and degree and certificates earned.

General Efficiency (FTES/FTEF) (Insert Aggregated Data Chart)



Observed differences between the program and the college is the percentage of decrease and the overall total. The overall FTES/FTEF for the college decreased slightly to 12.92. HDHS FTES/FTEF followed the decreasing trend but still remains significantly higher than the college wide level at 15.34. The decrease may reflect challenges from COVID-19. However, the strong program number, compared to the college wide number, may reflect that students are drawn to our program because of our dedicated faculty who support students academically and with general well-being by connecting with them and referring them to appropriate supplemental resources, when needed.

Student Success—Course Completion by Modality (Insert Data Chart)

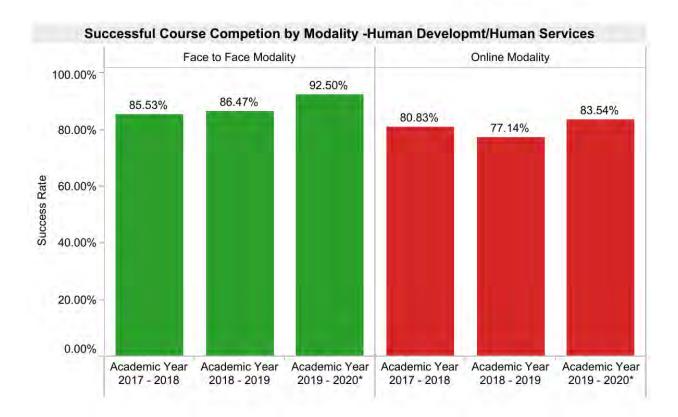
# SLOCCCD Program Review Data: Successful Course Completion

Select Department:
Human Developmt/Human Services

All

Legend:
Face to Face Modality

Online Modality

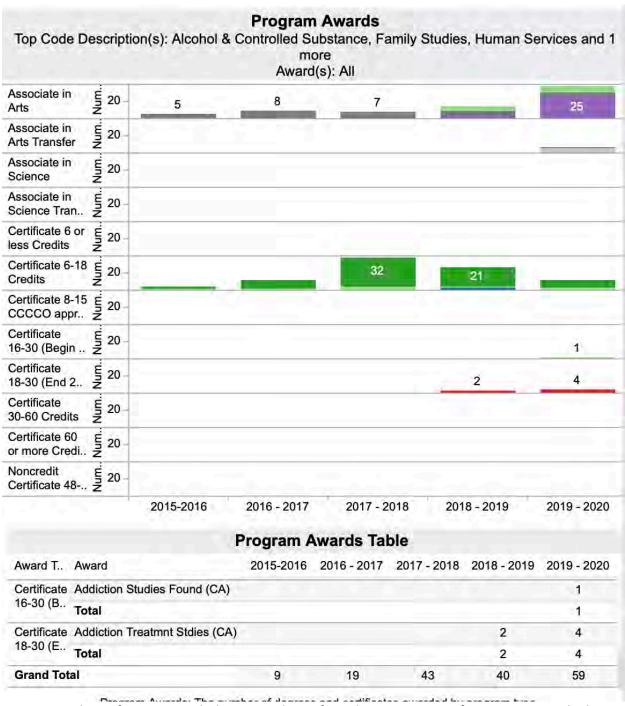


### Successful Course Competion by Modality Table - Human Developmt/Human Services

		Academic Year 2017 - 2018	Academic Year 2018 - 2019	Academic Year 2019 - 2020*
Face to Face	Department Success Rate	85.53%	86.47%	92.50%
Modality	Total Department Enrollments	629.0	377.0	468.0
Online	Department Success Rate	80.83%	77.14%	83.54%
Modality	Total Department Enrollments	554.0	819.0	890.0

Observed differences between the program and the college are the higher student success rates in face to face modality and online modality by the HDHS Department compared to college wide. HDHS demonstrates an 83.54% online success rate compared to the college wide level of 78.59%. HDHS has a 92.50% face to face success rate compared to the college wide level of 84.04%. This may be a reflection of our dedicated faculty who support students academically and with general well-being by connecting with them and referring them to appropriate supplemental resources, when needed.

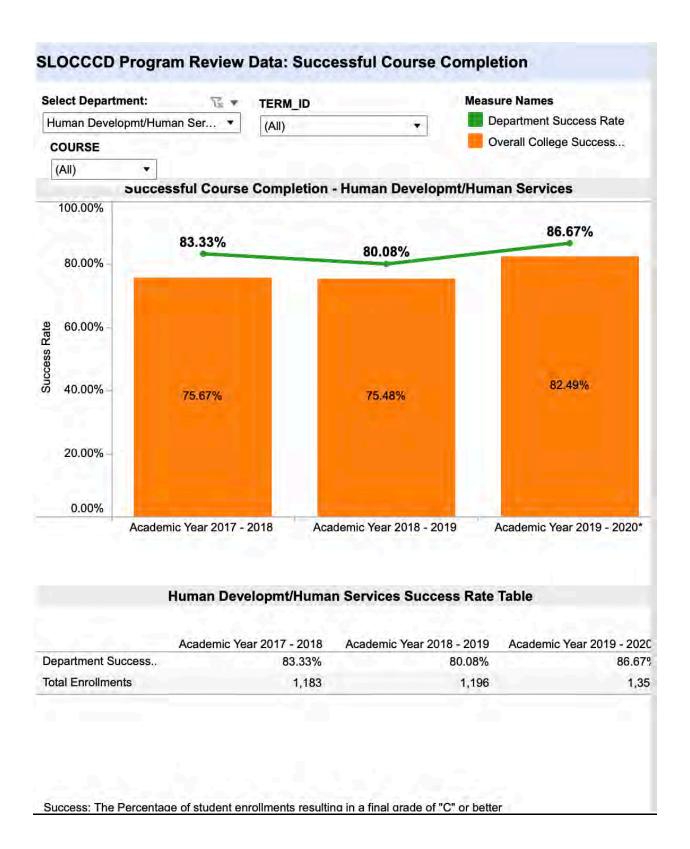
<u>Degrees and Certificates Awarded (Insert Data Chart)</u>



Degrees and certificates awarded increased significantly in 2019-2020 from 40 to 59, which reflects the addition of the Social Justice AAT and the Social Work/Human Services AAT two years ago. The local degree was restructured to included meaningful embedded certificates and field-work experience, which may also draw students to the program.

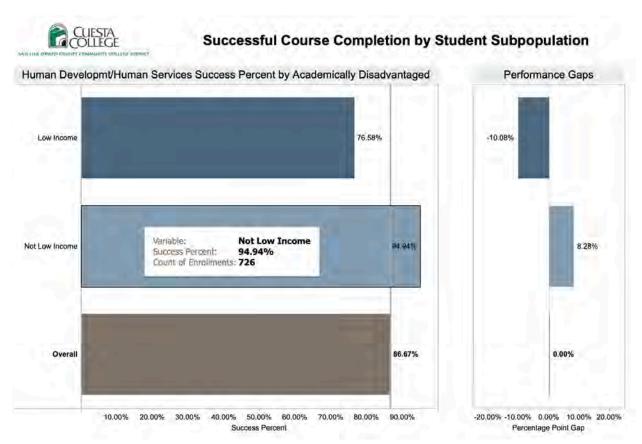
General Student Success - Course Completion (Insert Aggregated Data Chart)

<sup>8</sup> San Luis Obispo County Community College District Instructional Annual Program Planning Worksheet Approved by Academic Senate April 28, 2017 Document to be Used for Submission Spring, March 1, 2021



Observed difference between the program and the college with successful course completion is the higher percentage of completion by the program. HDHS successful course completion is 86.67%, which is 4.18% higher than the college wide rate of 82.49%. This may be a reflection of our dedicated faculty who support students academically and with general well-being by connecting with them and referring them to appropriate supplemental resources, when needed.

Review the <u>Disaggregated Student Success</u> charts; include any charts that you will reference. Describe any departmental or pedagogical outcomes that have occurred as a result of programmatic discussion regarding the data presented.



Observed differences between the program and the college are the smaller performance gap for HDHS compared to college wide. HDHS performance gap for low income student is -10.08% compared to the college wide gap of -13.92%. This may be a reflection of our dedicated faculty who support students academically and with general well-being by connecting with them and referring them to appropriate supplemental resources, when needed.

## OTHER RELEVANT PROGRAM DATA (OPTIONAL)

Provide and comment on any other data that is relevant to your program such as state or national certification/licensure exam results, employment data, etc. If necessary, describe origin and/or data collection methods used.

### PROGRAM OUTCOMES ASSESSMENT CHECKLIST AND NARRATIVE

### **CHECKLIST:**

$\boxtimes$	SLO	assessment	cycle	calend	ar is i	ın ta	o date
$\sim$	JLU	assessinent	CYCIE	calellu	เลเ เว เ	ap u	J uate.

- ☑ All courses scheduled for assessment have been assessed in eLumen.
- ☐ Program Sustainability Plan progress report completed (if applicable).

### **NARRATIVE:**

Briefly describe program changes, if any, which have been implemented in the previous year as a direct result of the Program or Student Services Learning Outcomes Assessment. If no program changes have been made as results of Program or Student Services Learning Outcomes Assessment, indicate: NONE.

### PROGRAM PLANNING / FORECASTING FOR THE NEXT ACADEMIC YEAR

Briefly describe any program plans for the upcoming academic year. These may include but are not limited to the following: (Note: you do not need to respond to each of the items below). If there are no forecasted plans for the program, for the upcoming year, indicate: NONE.

- A. New or modified plans for achieving program-learning outcomes: NONE
- B. Anticipated changes in curriculum, scheduling or delivery modality: Cuesta Campus course delivery modality has changed to all online and CMC course delivery has changed to correspondence education as a result of COVID-19.
- C. Levels, delivery or types of services:
   Synchronous Zoom Lectures have been added to delivery and type of services.
   CMC course delivery has changed to correspondence education.

D. Facilities changes: NONE

E. Staffing projections:Hiring a part-time faculty member is required for the new Area F Ethnic Studies course, HDHS 230.

F. Other: NONE

# PROGRAM SUSTAINABILITY PLAN PROGRESS REPORT

This section only needs to be completed if a program has an existing Program Sustainability Plan. Indicate whether objectives established in your Program Sustainability Plan have been addressed or not, and if improvement targets have been met.

Avec of Dealine or	Identified Objective	Diamaina Chana	Has the
Area of Decline or	Identified Objective	Planning Steps	Improvement
Challenge	(Paste from PSP)	(Check all that apply)	Target Been
			Met?
		☐ Identified	
Enrollment		☐ Resources Allocated	Select one
		☐ Implemented	
Student Demand		☐ Identified	
(Fill Rate)		☐ Resources Allocated	Select one
(Till Nate)		☐ Implemented	
Efficiency		☐ Identified	
Efficiency (FTES/FTEF)		☐ Resources Allocated	Select one
(11123/11121)		☐ Implemented	
Student Success –		☐ Identified	
Course Completion		☐ Resources Allocated	Select one
Course Completion		☐ Implemented	
Student Success —		☐ Identified	
Course Modality		☐ Resources Allocated	Select one
Course Modality		☐ Implemented	
Degrees and		☐ Identified	
Certificates		☐ Resources Allocated	Select one
Awarded		☐ Implemented	

If Program Sustainability Plan is still necessary, provide a brief description of how you plan to continue your PSP and update your PSP to remove any objectives that have been addressed and include any new objectives that are needed.