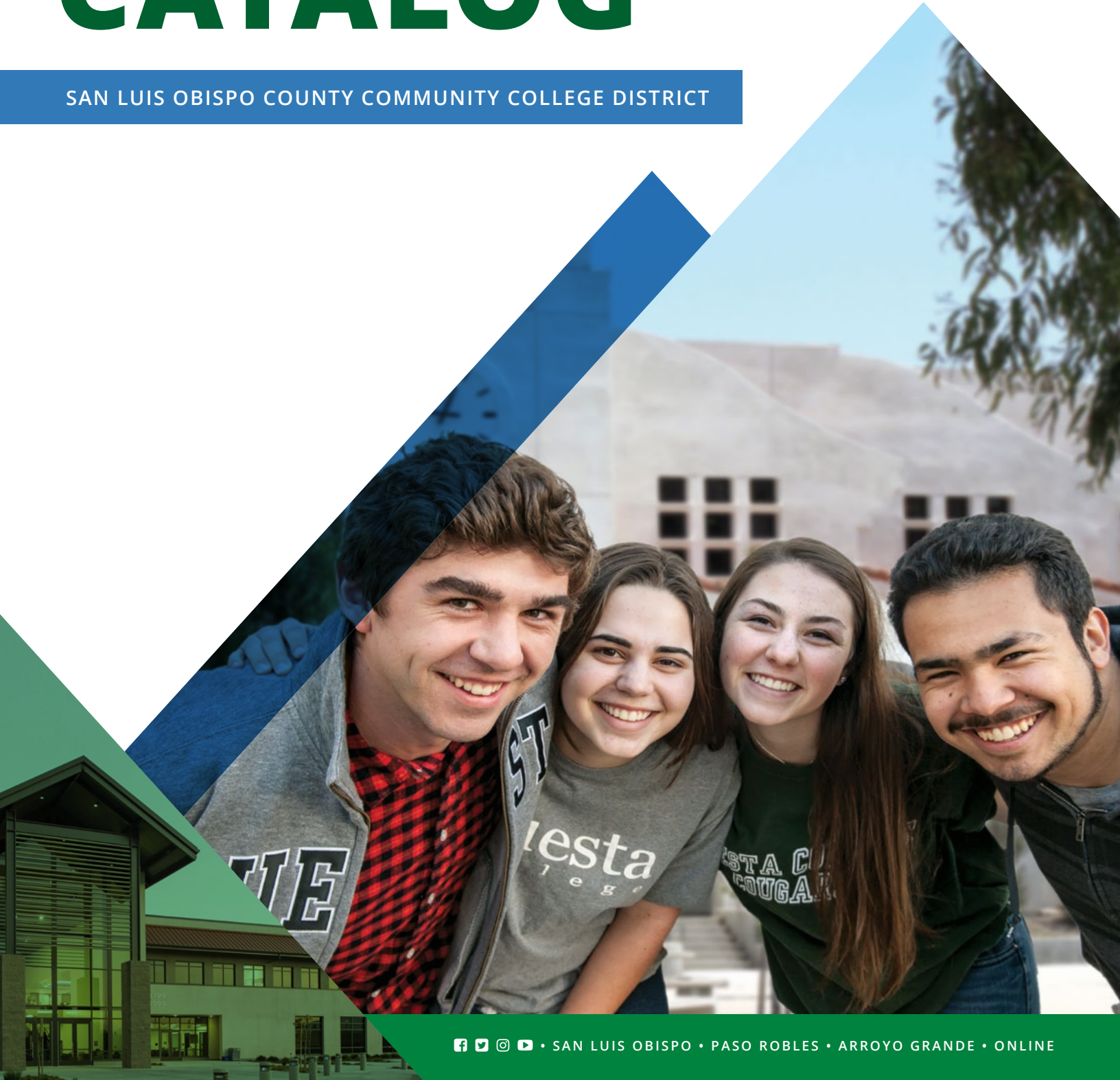


2019–2020

CATALOG

SAN LUIS OBISPO COUNTY COMMUNITY COLLEGE DISTRICT







2019-2020

CUESTA COLLEGE CATALOG

SECTION 1A

SAN LUIS OBISPO COUNTY COMMUNITY COLLEGE DISTRICT

San Luis Obispo Campus

Highway 1
San Luis Obispo, CA 93403-8106
(805) 546-3100

North County Campus

2800 Buena Vista Dr.
Paso Robles, CA 93446
(805) 591-6200

South County Center at Arroyo Grande High School

Office in Room 913
Corner of Orchard St.
and W. Cherry Ave.
Arroyo Grande, CA 93420
(805) 474-3913

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San Luis Obispo County Community College District

PO Box 8106, San Luis Obispo, CA 93403-8106

(805) 546-3100

<https://www.cuesta.edu>

Accredited by

Accrediting Commission for Community and Junior Colleges
of the Western Association of Schools and Colleges

10 Commercial Blvd., Suite 204
Novato, CA 94949
(415) 506-0234

An institutional accrediting body recognized by the
Council for Higher Education Accreditation and the U.S. Department of Education

The Licensed Vocational Nursing Program is approved by the
Board of Vocational Nursing and Psychiatric Technicians (BVNPT, www.bvnpt.ca.gov)
and by the California Community Colleges Chancellor's Office

The Associate Degree Registered Nursing program is approved by the
California Board of Registered Nursing (BRN, www.rn.ca.gov)
and by the California Community Colleges Chancellor's Office

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and by the California Community Colleges Chancellor's Office

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Commission on Accreditation of Allied Health Education Programs (CAAHEP, www.caahep.org)
and approved by the Committee on Accreditation of Educational Programs for the Emergency Medical Services Professional
(CoAEMSP, www.coaemsp.org)
and by the California Community Colleges Chancellor's Office

Disclaimer

Cuesta College has made every reasonable effort to determine that everything stated in the catalog is accurate. Catalog information, together with other matters contained herein, are subject to change without notice by the administration of Cuesta College for reasons related to student enrollment, level of financial support, or for any other reason at the discretion of the college. The college further reserves the right to add, amend, or repeal any of the rules, regulations, policies and procedures, consistent with applicable laws.

The Board of Trustees of the San Luis Obispo County Community College District affirms that no person shall, on the basis of race, color, religious beliefs, gender, gender identity, gender expression, national origin, ethnicity, age, mental or physical disabilities, pregnancy, veteran status, genetic information, ancestry, sexual orientation, marital status, or because he/she is perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics be unlawfully subject to discrimination under any program or activity of the San Luis Obispo County Community College District, and that the lack of English language skills shall not be a barrier to admission to, and participation in, vocational education programs and services of the San Luis Obispo County Community College District.


El Patronato del Distrito de la Universidad Comunitaria del Condado de San Luis Obispo afirma que ninguna persona será ilegalmente sujeta a discriminación, en base a raza, color, creencia religiosa, género, identidad de género, expresión de género, nacionalidad, etnicidad, edad, incapacidad mental o física, estado de embarazo, posición de veterano, información genética, orientación sexual, estado matrimonial, o por el percibimiento de poseer alguna de estas características, o por su asociación con una persona o grupo con alguna(s) de estas características o características percibidas, bajo cualquier programa o actividad del Distrito de la Universidad Comunitaria del Condado de San Luis Obispo, y que la falta de conocimiento del idioma inglés no será un obstáculo para ser admitido y para participar en los programas y servicios educativos vocacionales del Distrito de la Universidad del Condado de San Luis Obispo.

CUESTA COLLEGE

SUPERINTENDENT/PRESIDENT'S MESSAGE

I'm so glad you have chosen Cuesta College for your educational journey! Cuesta has a proud history of excellence. The transfer preparation is unparalleled, propelling students to success at the university of their choice and the career technical education programs launch students into their desired occupation with skills aligned with today's workforce needs. Cuesta College has recently launched short non-credit courses designed to quickly prepare students for jobs in local industry. Whichever path is right for you, the Cuesta College team is here to provide support every step of the way.

Your educational success starts here!



Jill Stearns, Ph.D.

BOARD OF TRUSTEES



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District 4
Trustee Board President
Elected to Office: 2014
Current Term: 2018-2022



DR. BARBARA GEORGE
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Student Trustee
Term: 2018-2019
Academic Year

ADMINISTRATION

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Daniel Troy, Assistant Superintendent/Vice President, Administrative Services

Dr. Deborah Wulff, Assistant Superintendent/Vice President, Academic Affairs

Dr. Mark Sanchez, Assistant Superintendent/Vice President, Student Services and College Centers

Madeline Medeiros, Dean of Academic Affairs, Arts, Humanities & Social Sciences

Dr. Jason Curtis, Dean of Academic Affairs, Mathematics, Sciences, Nursing/Allied Health and Athletics

Dr. John Cascamo, Dean of Academic Affairs, Workforce and Economic Development

Dr. Ryan Cartnal, Dean of Academic Affairs, Institutional Research, Library, Learning Resources & Instructional Technology

Catherine Riedstra, Dean of Student Services

Dr. Maria T. Escobedo, Dean, North County Campus & South County Center

Melissa Richerson, Vice President of Human Resources and Labor Relations

Shannon Hill, Executive Director, Foundation/Institutional Advancement

Keith Stearns, Executive Director, Information and Technology

2019-2020 ACADEMIC CALENDAR

SUMMER 2019: JUNE 17 – JULY 26 (8-WEEK CLASSES SCHEDULED FOR JUNE 10-AUGUST 2)			
June	17	Monday	Instruction Begins
July	4	Wednesday	Independence Day - Holiday (No Classes - Campus Closed)
FALL 2019: AUGUST 12 – DECEMBER 13			
August	6-9	Tuesday-Friday	Flex Day (No Classes - Campus Open)
	12	Monday	Instruction Begins
September	2	Monday	Labor Day - Holiday (No Classes - Campus Closed)
October	4, 7-8	Friday, Monday-Tuesday	Flex Day (No Classes - Campus Open)
November	11	Monday	Veterans Day - Holiday (Observance) (No Classes - Campus Closed)
	28	Thursday	Thanksgiving - Holiday (No Classes - Campus Closed)
	29-30	Friday-Saturday	Board Holiday (Campus Closed)
December	7, 9-13	Saturday-Friday	Final Exams
	13	Friday	Instruction Ends - Last Day Of Finals
	23-24	Monday-Tuesday	Board Holiday (Campus Closed)
	25	Wednesday	Christmas Day - Holiday (Campus Closed)
	26-27, 30-31	Thursday-Friday, Monday-Tuesday	Board Holiday (Campus Closed)
January	1	Wednesday	New Year's Day - Holiday (Campus Closed)
SPRING 2020: JANUARY 21 – MAY 22			
January	15-17	Wednesday-Friday	Flex Day (No Classes - Campus Open)
	20	Monday	Martin Luther King's Birthday - Holiday (No Classes - Campus Closed)
	21	Tuesday	Instruction Begins
February	14-15, 17	Friday-Saturday, Monday	Presidents' Day - Holiday (No Classes - Campus Closed)
April	6	Monday	Board Holiday (No Classes - Campus Closed)
	7-11	Tuesday-Saturday	Spring Break (No Classes - Campus Open)
May	16, 18-22	Saturday, Monday-Friday	Final Exams
	22	Friday	Instruction Ends - Last Day Of Finals
	25	Monday	Memorial Day - Holiday (Campus Closed)

Note: Flex Days are inservice days for faculty members and no classes are held on these days. While campus may be open (as noted above), Student Services offices may have limited staffing and availability on these days. Please contact individual Student Service offices for office hours.

COLLEGE HISTORY

The original junior/community college in San Luis Obispo County was initiated as a postgraduate division of San Luis Obispo High School in 1916 and remained in operation until the United States entered into World War I. In 1936, the San Luis Obispo High School District again formed a junior college, which remained in operation until June 1959.

On April 16, 1963, San Luis Obispo County voters approved the formation of a countywide junior college district, serving seven public high school districts. The newly-formed San Luis Obispo County Junior College District served the Arroyo Grande Union High School District, Atascadero Union High School District, Coast Joint Union High School District, Paso Robles Joint Union High School District, San Luis Obispo Union High School District, Shandon Joint Union School District and Templeton Union High School District.

During the 1964-65 college year, the San Luis Obispo County Junior College District offered a limited evening division program with 463 students registering for the fall semester and 696 enrolling for the spring semester. Temporary quarters were established at Camp San Luis Obispo, a California National Guard facility located halfway between San Luis Obispo and Morro Bay. Classes and offices were situated in refurbished barracks, recreation rooms, and mess halls.

Despite the District's modest beginnings, 917 day students and 991 evening students were enrolled in classes by the fall of 1965. Evening division classes also were conducted at three other locations in the county - Arroyo Grande, Atascadero, and Paso Robles. On October 4, 1965, the Board of Trustees of the San Luis Obispo County Junior College District named the new college "Cuesta College." In 1971, the "junior" college district was renamed to "community college."

In 1970, ground was broken for the college's first permanent buildings, located on the 150-acre campus west of Camp San Luis Obispo. During the following 40 years, classroom buildings, a library, observatory, student center, art and music lab building, art gallery, high tech learning center, children's center, performing arts center, and office spaces were constructed on the San Luis Obispo Campus. In the fall of 2016, approximately 7,012 students were served on the San Luis Obispo Campus.

In the fall of 1998, the District opened the North County Campus on a 105-acre site in Paso Robles. The campus, built almost exclusively with private gift support, has grown from 1,200 students the first semester to 3,071 students in fall 2016. In the summer of 2005, the first permanent building opened to students: The Fox Family Building. This building houses Allied Health, Math, and Science. The college broke ground for a second permanent building in spring 2010: The North County Campus Learning Resource Center. The Learning Resource Center was completed in fall 2011 and began serving students in spring 2012. The building was named in honor of donors Dale and Mary Schwartz and dedicated on May 24, 2012.

The South County Center is an off-campus evening instructional site at Arroyo Grande High School, provided in cooperation with the Lucia Mar Unified School District. During the fall 2016 semester, 808 students were served at this site. In the spring of 2016, the college brought back its free Emeritus College non-credit courses for adults, providing a free source for lifelong learning, vocational education, and cultural development for adult community members.

In 2013, Cuesta College rolled out the Cuesta College Promise, a scholarship that today provides all newly graduated San Luis Obispo County

high school students a fee-free first year (consecutive fall and spring semesters). In fall 2016, more than 700 local students entered Cuesta College on the Promise Scholarship. In 2016, Cuesta College launched the Cambria Promise, providing a fee-free second year to all Coast Unified School District high school grads. With the proven success of the Cambria Promise, the college recently announced efforts to add a second year of fee-free education to the Promise Scholarship.

On November 4, 2014, the voters of San Luis Obispo County passed Measure L, a \$275 million general obligation bond to improve Cuesta College. Measure L addresses longstanding facility, infrastructure and technology needs. The first two bond-funded buildings (the San Luis Obispo Campus Instructional Building and the North County Campus Center) will be completed in fall 2017 and begin serving students in spring 2018.

Cuesta College maintains various official designations, including as a Hispanic Serving Institution, allowing the college to apply for grants that expand educational opportunities for Latino/a students, and as a Military Friendly® School, recognizing the college's efforts to support military students.

College Mission

Cuesta College is an inclusive institution that inspires a diverse student population to achieve their educational goals.

We effectively support students in their efforts to improve foundational skills, earn certificates or associate degrees, transfer to four-year institutions, and advance in the work-force.

Through innovative and challenging learning opportunities, Cuesta College enhances lives by promoting cultural, intellectual, personal, and professional growth. We prepare students to become engaged citizens in our increasingly complex communities and world.

Vision

Cuesta College is dedicated to accessible, high-quality education for the support and enhancement of student success, professional development, and the community we serve.

Values

Access - Success - Excellence

San Luis Obispo County Community College District Code of Ethics

The commitment of faculty, staff, and students to ethical conduct that recognizes the value and dignity of each individual informs the mission, vision, and values of the San Luis Obispo County Community College District/Cuesta College. Faculty and staff are also guided by the standards and principles established by their respective professional associations and organizations. All employees and Board members are expected to uphold rules of conduct defined and established by federal and state law and exhibit behavior that promotes the following principles:

Integrity: To demonstrate professional trustworthiness and resist pressures to deviate from professional ethical behavior.

Civility: To ensure an honest and supportive climate that promotes the mission of the institution; accept and recognize the benefit of dissenting viewpoints, and recognize that civil behavior is both an individual and a collective responsibility.

Respect: To accept individual responsibility to establish a climate of mutual respect for the rights, views, and freedoms of others.

Fairness: To treat each other fairly by making decisions and taking actions only after carefully and objectively weighing all information available.

Confidentiality: To respect and abide by all pertinent privacy laws and regulations, and maintain the privacy of information that is acquired during the course of our work and do not use confidential information for personal

Institutional Goals and Objectives

Summary: Institutional Goals 2016-2026 and Institutional Objectives 2017-2020.

Institutional Goal 1: San Luis Obispo County Community College District will increase the rates of completion for degrees, certificates, and transfer-readiness overall for all students.

Institutional Objective 1.1: Increase student success in Basic Skills, English as a Second Language, Career Technical Education, degrees, and transfer programs.

Institutional Objective 1.2: Foster a college environment where students are Directed, Focused, Nurtured, Engaged, Connected, and Valued. (RP Group Six Success Factors)

Institutional Goal 2: San Luis Obispo County Community College District will increase student access to higher education.

Institutional Objective 2.1: Increase enrollment of low-income and underrepresented students through targeted outreach efforts.

Institutional Objective 2.2: Increase enrollment opportunities for community members who are 55 years of age and older.

Institutional Objective 2.3: Expand financial support opportunities for students.

Institutional Objective 2.4: Increase career pathways for local high school students.

Institutional Goal 3: San Luis Obispo County Community College District will develop and sustain collaborative projects and partnerships with the community's educational institutions, civic organizations, businesses, and industries.

Institutional Objective 3.1: Increase the number of partnerships with four-year institutions to strengthen and streamline students' transfer opportunities.

Institutional Objective 3.2: Increase the number of partnerships with local businesses in order to expand student work-based and experiential-based learning opportunities.

Institutional Goal 4: San Luis Obispo County Community College District integrate and improve facilities and technology to support student learning and the innovations needed to serve its diverse communities.

Institutional Objective 4.1: Improve facilities and technology in accordance with the District's Facilities Master Plan and Technology Plan.

Institutional Objective 4.2: Address the educational and facilities needs of South County residents by conducting and utilizing the results of a community survey.

Institutional Goal 5: San Luis Obispo County Community College District will build a sustainable and stable fiscal base.

Institutional Objective 5.1: Build a sustainable base of enrollment by effectively responding to the needs of the District as identified in the Educational Master Plan.

Institutional Objective 5.2: Identify and develop sources of revenue beyond annual state allocations to support institutional effectiveness.

Institutional Objective 5.3: Identify and implement strategies to address the rising costs of employee retirement obligations (CalSTRS and CalPERS) while maintaining support for institutional effectiveness.

Accreditation

San Luis Obispo County Community College District, Cuesta College is accredited by the Accrediting Commission for Community and Junior Colleges of the Western Association of Schools and Colleges, 10 Commercial Blvd., Suite 204, Novato, CA 94949 (415) 506-0234, an institutional accrediting body recognized by the Council for Higher Education Accreditation and the U.S. Department of Education.

The Licensed Vocational Nursing Program at Cuesta College is approved by the Board of Vocational Nursing and Psychiatric Technicians (BVNPT, www.bvnpt.ca.gov) and by the California Community Colleges Chancellor's Office.

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The Psychiatric Technician Program is approved by the Board of Vocational Nursing and Psychiatric Technicians (BVNPT, www.bvnpt.ca.gov) and by the California Community Colleges Chancellor's Office.

The Cuesta College Paramedic Program is accredited by the Commission on Accreditation of Allied Health Education Programs (CAAHEP, www.caahep.org) and approved by the Committee on Accreditation of Educational Programs for the Emergency Medical Services Professional (CoAEMSP, www.coaemsp.org) and by the California Community Colleges Chancellor's Office.

Cuesta College Accreditation at:
<https://www.cuesta.edu/accreditation/index.html/>

INSTITUTIONAL STUDENT LEARNING OUTCOMES (ILO)

The combined statements are the expected student learning outcomes for Cuesta College students graduating with A.A. or A.S. degrees. These students will be able to demonstrate the knowledge, skills, and attitudes contained within all of the six ILO areas based on General Education and discipline-specific courses at the lower division level. In addition, it is expected that all students who attend Cuesta College will be exposed to at least one ILO as a result of their overall experiences with any aspect of the college, including courses, programs, and student services.

Institutional Student Learning Outcomes For Cuesta College	
ILO Categories	Representative Outcomes – Students achieving these outcomes will be able to ...
1. Personal, Academic, and Professional Development	<ul style="list-style-type: none">a. Recognize, assess, and demonstrate the skills and behaviors that promote academic and professional developmentb. Recognize, assess, and practice lifestyle choices that promote personal health and mental well-beingc. Demonstrate the professional skills necessary for successful employment
2. Critical Thinking and Communication	<ul style="list-style-type: none">a. Analyze and evaluate their own thinking processes and those of othersb. Communicate and interpret complex information in a clear, ethical, and logical manner.
3. Scientific and Environmental Understanding	<ul style="list-style-type: none">a. Draw conclusions based on the scientific method, computations or experimental and observational evidenceb. Construct and analyze statements in a formal symbolic systemc. Analyze the relationship between people's actions and the physical worldd. Make decisions regarding environmental issues based on scientific evidence and reasoning
4. Social, Historical, and Global Knowledge and Engagement	<ul style="list-style-type: none">a. Analyze, evaluate, and pursue their opportunities and obligations as citizens in a complex world.b. Demonstrate understanding of world traditions and the interrelationship between diverse groups and cultures
5. Artistic and Cultural Knowledge and Engagement	<ul style="list-style-type: none">a. Identify, create, or critique key elements of inspirational art formsb. Demonstrate knowledge of and sensitivity to diverse groups and cultures through studying the world's languages, societies, and histories
6. Technological and Informational Fluency	<ul style="list-style-type: none">a. Recognize when information is needed, and be able to locate, evaluate, and utilize diverse sources effectively and ethicallyb. Produce and share electronic documents, images and projects using modern software and technology



2019-2020

CUESTA COLLEGE CATALOG

SECTION 1B

STUDENT SUPPORT SERVICES AND SPECIAL PROGRAMS

STUDENT EQUITY AND ACHIEVEMENT PROGRAM

In September 2012, Governor Brown signed the Student Success Act of 2012 (Senate Bill 1456) into law. The Student Success and Support Program, now known as the Student Equity and Achievement Program, requires all California Community Colleges to provide students with core matriculation services. It is recommended that students meet regularly with an academic counselor and take advantage of college resources. In addition, students are directed to develop a comprehensive student education plan upon completion of 15 degree-applicable credits and to define their education goal and course of study. Students should also attend classes regularly and complete assigned coursework to maintain progress toward their educational goals. Students with an associate degree or higher may be exempt from some of these requirements.

MANDATORY CORE SERVICES

Evidence-based practices and research demonstrate that students who participate in orientation, placement, and academic advising benefit from a stronger foundation and are more likely to persist and flourish in college. All new non-exempt students entering Cuesta College are required to complete these core matriculation services: orientation, placement, and the development of a student education plan. Refer to the Cuesta College website and your student category for more information on these core services.

ENROLLMENT SERVICES (ADMISSIONS AND RECORDS)

Para información sobre Admisiones comuníquese con la Oficina de Admisiones de Cuesta College, (805) 546-3140 ó vea la pagina

Resources available online, for the convenience of our students including those attending via distance education, are available on the Enrollment Services (Admissions and Records) website.

<https://cuesta.edu/student/studentservices/admrreg/index.html>

Eligibility

The college admits students who meet the following requirements and who are capable of benefitting from the instruction offered:

- Any person over the age of 18, or a person under the age of 18 possessing a high school diploma or its equivalent. A copy of the certification (California State Proficiency Exam or GED) is required if under 18 years of age.
- Students 18 years of age or older without a high school diploma, or equivalent, are eligible for provisional admission to Cuesta College.
- Applicants under the age of 18 who are currently enrolled in grades 9-12, are eligible to apply for admission to attend Cuesta College as "enrichment students," with an approved Permit to Enroll in specified advanced scholastic or vocational coursework at Cuesta College. Dual Enrollment students are referred to as "Enrichment" students.
- International students who have met the International Admission Requirements and have been issued an F-1 or M-1 Visa.

An exception to the college admission policy may be made for a pupil currently enrolled in grades 6-8 who has been certified as "highly gifted" by their school district. "Highly gifted pupil" means a gifted

and talented pupil who has achieved a measured intelligence quotient of 150 or more points on an assessment of intelligence administered by qualified personnel or has demonstrated extraordinary aptitude and achievement in language arts, mathematics, science, or other academic subjects, as evaluated and confirmed by both the pupil's teacher and principal. Highly gifted pupils shall generally constitute not more than one percent of the K-12 pupil population. (Reference Administrative Procedure 5011)

Students under the age of 18 without a high school diploma, or equivalent, who are not currently enrolled in a secondary institution, are not eligible for admission to Cuesta College. A denied applicant may make an appeal to the Superintendent/President, or designee.

Application

All students must complete and sign an official Cuesta College Admission Application (online with electronic signature or in print) to be admitted to the college. All information provided by the applicant on the admission application must be true and accurate as required by law. Students who are enrolling at Cuesta College for the first-time and students returning after an absence of a semester or more (not including summer) must submit an application available online at <https://home.cccapply.org>.

Applications are available beginning:

- October 1 for Fall Semester
- April 1 for Summer Session
- October 1 for Spring Semester

Residency Requirements

Admission of each student includes the determination of California State residency based on California Education Code 68017 and Title 5, Sections 54000-54072. A student who believes that their residency status is incorrect may challenge the non-resident status by completing the Statement of Legal Residence form and submitting it to the Admissions Office for review.

Resident Student: A resident student is one who has been a legal resident in California for more than one year and a day immediately preceding the beginning of the term in which the student plans to enroll, and who demonstrates the intent to remain a permanent California resident.

Students determined to be California residents are charged the California State Enrollment fee as set by the California Community College Chancellor's office. (Education Code 68017)

Non-Resident Student: A non-resident student is one who has not had a legal residence in California for more than one year and a day immediately preceding the beginning of the term in which the student plans to enroll. Students determined to be non-residents are charged the non-resident tuition in addition to the resident enrollment fee.

A non-resident student may be eligible for an approved non-resident tuition exemption when the appropriate documentation is presented to the Admissions Office. Exemption to non-resident tuition exists when documentation is presented for any one of the following:

AB540 Nonresident Tuition Exemption

Under Senate Bill 68, a student¹ (other than a non-immigrant alien²) is exempt from paying nonresident tuition at the California Community Colleges if the student meets all of the following four requirements, as applicable:

Requirement 1: Attendance at California schools.

This requirement may be met in either of the following two ways:

- Total attendance (or attainment of credits earned) in California equivalent to three or more years of full-time attendance at California high schools, California high schools established by the State Board of Education, California adult schools (established by a county office of education, a unified school district or high school district, or the Department of Corrections and Rehabilitation), campuses of the California Community Colleges, or a combination of these; or
- Three or more years of full-time California high school coursework, and a total of three or more years of attendance in California elementary schools, California secondary schools, or a combination of California elementary and secondary schools.

Full-time attendance at a:

California community college means either 12 units of credit per semester (or quarter equivalent per year) or a minimum of 420 class hours per year (or semester or quarter equivalent per year) in non-credit courses authorized by Education Code section 84757. Attendance in credit courses at a California community college counted towards this requirement shall not exceed a total of two years of full-time attendance.

California adult school means a minimum of 420 class hours of attendance for each school year in classes or courses authorized by Education Code section 41976, or Penal Codes sections 2053 or 2054.2.

Requirement 2: Completion of a course of study.

This requirement may be met in any of the following ways:

- Graduation from a California high school or equivalent.³
- Attainment of an associate degree from a California community college.
- Fulfillment of the minimum transfer requirements established for the University of California or the California State University for students transferring from a California community college.

Requirement 3: Registration.

Requires registration as an entering student at, or current enrollment at, an accredited institution of higher education in California.

Requirement 4: Affidavit of student without lawful immigration status.

Students without lawful immigration status must file an affidavit with their college or university stating that the student has either filed an application to legalize his or her immigration status, or will file an application as soon as he or she is eligible to do so.

The exemption is not available for students who are absent from California, and are taking distance education classes from California community colleges.

¹ Under Senate Bill 68, a "non-immigrant alien" within the meaning 8 U.S.C. § 1101(a)(15) is not entitled to claim the exemption. These provisions identify a number of categories of visitors to the United States who have a form of temporary lawful status, but do not intend to establish residency.

² Within the meaning of paragraph (15) of subsection (a) of Section 1101 of the United States Code.

³ California General Educational Development (GED), High School

Equivalency Test (HiSET), Test Assessing Secondary Completion (TASC), and California High School Proficiency Examination (CHSPE).

Other Nonresident Exemptions

- Full-time credentialed employee of a California public school enrolling in college for purposes of fulfilling credential-related requirements;
- Seasonal agricultural worker for at least a total of two months of each of the past two years;
- Full-time employee, or spouse, or dependent of a fulltime employee of any of the following college/universities: California Community Colleges, California State University, University of California, or Maritime Academy.
- Applicants, under the age of 19, who have lived under the direct care and control of an adult, other than a parent for two years immediately preceding the resident determination date; and such adult has for the year immediately preceding the residence determination date, had California residence.
- A student who is covered by the federal Veterans Access, Choice, and Accountability Act (Section 702 of the VACA Act [38 U.S.C. 3679(c)] shall be fully exempt from non- resident fees, including nonresident tuition and the capital outlay surcharge charged of nonresident students. The requirements on the VACA Act are listed under the Veterans category. (Education Code 68130.5)

Programs with Additional Admission Requirements

Admission to impacted specialized programs may require the completion of a program admission application and Chancellor's recommended and Board-approved admission requirements. Current program admission requirements are published by the respective program and made available on the Cuesta website. The Admission criteria, process and application for specialized programs are valid for the current application cycle only.

Dual Enrollment Students (Enrichment)

An eligible enrichment student must possess an approved Permit to Enroll to enroll in specified advanced scholastic or vocational courses. Cuesta College has defined advanced scholastic or vocational coursework as work that is transferable to a four-year institution and/or meets vocational degree or certificate requirements. The Permit to Enroll must be completed by the student's current school Principal, or approved designee, identifying the specific course, or courses. The Permit to Enroll is approved by the student's parent, or legal guardian, and by the student. The Permit to Enroll is then submitted to the Cuesta Registration Office for processing. Enrichment Students, grades 9-12, may enroll in Cuesta College courses on a space available basis and will be required to meet all of the following enrollment requirements:

- Demonstrate the ability to benefit from advanced scholastic or vocational coursework as determined by the student's principal, or designee;
- Satisfactorily meet all course prerequisites;
- Meet the age requirement of any age-restricted courses, posted on the Cuesta web site, for which the student seeks to enroll, or successfully petition for authorization to enroll;
- May enroll in up to a maximum of eleven point nine (11.999) approved credits during the fall and spring semesters and a maximum of nine (9.0) approved credits during summer session;

- Enrichment students are prohibited from auditing courses;
- Enrichment students are prohibited from enrolling in Kinesiology activity courses.

Cuesta College waives the enrollment and student representation fee for Enrichment students. Students classified as “non-residents” of California who meets all requirements of Administrative Procedures 5011, shall be exempt from paying nonresident tuition including the California resident enrollment fee. All other fees will be assessed. This exception does not apply to F1/M1 Student Visas. Students receiving this exemption do not receive resident status for the purpose of tuition or financial aid. Students should finalize their residency status in California.

Age Restricted Course Appeal Process:

An Enrichment student who does not meet the age requirement of an age restricted course may petition to enroll in the course. The petition must be completed by the student and submitted to the relevant division for approval. The instructor and division Chair signatures are required for approval. Denial of a petition is final.

International Students

International students must complete the International Admission Application, and the Cuesta College online admission application to receive a form I-20. A \$100 processing fee must accompany the International Student Application. This fee is subject to change pending Board of Trustee’s approval.

The student may then apply to his or her embassy to obtain the F-1 visa to study at Cuesta College.

Applications periods are:

- Spring Term: October 1 – December 15
- Summer Session: April 1 – May 15
- Fall Term: April 1 – July 15

International students must meet the following requirements before an I-20 can be issued:

- Certificate of Financial Responsibility providing evidence of ability to pay ability to pay nonresident fees and has sufficient financial resources for physical maintenance, housing, and educational costs for the duration of their studies at Cuesta College to maintain a minimum of 12 credits a semester;
- Test of English as a Foreign Language (TOEFL iBT) proof of passing with an Internet based score of 61, computer based score of 173 or paper based minimum of 500;
- Students must provide certified transcripts of academic records achieved during all prior high school or college attendance. Official college/university transcripts must be submitted as a Comprehensive Report in original, unopened envelope translated and evaluated in English from ACEI or equivalent accredited institution. College/University transcripts submitted to ACEI must bear the school seal and be signed by the school registrar or another appropriate official and evaluated as a Comprehensive Report. High school transcripts must be translated into English. ACEI web site: www.acei-global.org
- Proof of Health Insurance to cover accident or illness while in the United States;
- Tuberculosis Clearance Certification which includes a certificate of negative skin test or chest x-ray for tuberculosis completed within one year;

- Copy of valid passport.

F-1 students currently attending another accredited post secondary institution in the United States may apply to transfer their I-20 to Cuesta College. Transfer students must complete the following:

- Submit a Cuesta College Admission Application.
- Submit a copy of your I-20.
- Submit a copy of your F1 Visa from your passport.
- Submit an official letter from the school that issued your I-20:
 - ✓ Verifying you are in good academic standing
 - ✓ Providing the number of credits enrolled at the school
 - ✓ Authorizing attendance at Cuesta College
- International students, who have been issued an I-20 and have received an F-1 Visa to study at Cuesta College, must attend the international student orientation prior to enrolling in courses.
- Students, who received an I-20 to attend Cuesta College, but never enroll in the term, will be reported to US Immigration and Customs, within 30 days of the start of term. This reporting invalidates their I-20 and F-1 Visa. Students who are “no-shows” must reapply to Cuesta College.

Cuesta College reserves the right to deny admission to an international student who is not in good academic standing at their current institution.

ASSESSMENT/PLACEMENT

What is Placement?

English and math placement assists students with appropriate course selection and may be used to satisfy mandatory course prerequisites. First-time college students are expected to participate in the placement process prior to registering for courses. Final official high school transcripts should be submitted to the Cuesta College Records Office along with the transcripts from any other colleges attended.

AB 705 and AB 1805

Two new assembly bills relating to assessment and placement were recently passed. These bills, AB 705 and AB 1805, highlight evidence suggesting that community colleges are placing too many students into remediation and significantly more students would complete transfer requirements in English and math if enrolled directly in these courses. Because of this, students must be given access and informed of their rights to access transfer-level coursework in English and math. In addition, placement methods must include one or more of the following: high school coursework, high school grades, and high school grade point average (GPA). Cuesta College uses all of the above measures to place students.

View AB 705: https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201720180AB705

View AB 1805: https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=201720180AB1805

For student placement data at Cuesta College, please visit: <https://www.cuesta.edu/student/studentservices/assessment/faq.html>

English and Math Placement

In accordance with AB 705 and AB 1805 regulations, students can do

one of the following to place into an English or math course:

- New! Complete the Online Orientation – now incorporates English and math placement
- Pass the AP Language or Literature Composition Exam or the AP Calculus or Statistics exam with a score of 3 or above
- Earn a “C” or better grade in an English or Math course taken at another college or university AND submit a copy of college/university transcript

For more information on these placement options, visit: <https://cuesta.edu/student/studentservices/assessment>

English as a Second Language Placement

For information regarding English as a Second Language (ESL) placement, please visit: <https://www.cuesta.edu/admissionsaid/apply/esl/english/index.html>

Special accommodations are given to students with verified disabilities according to California Education Code Title 5 regulations. Accommodations are made on an individual basis and must be made prior to ESL testing through the Disabled Students Programs and Services Office. For more information, call Disabled Student Programs and Services (DSPS) at (805) 546-3148 (SLO campus) or (805) 591-6215 (NC campus) or visit the DSPS office on either campus. In order to receive examination accommodations for assessment testing as a qualified DSPS student, prior verification of disability is required.

ATHLETICS

Location: Building 1300, SLO campus; (805) 546-3207.

Cuesta College is a member of the Western State Conference. Other community college conference members include Allan Hancock, Antelope Valley, Bakersfield, Citrus, College of the Canyons, Glendale, Los Angeles Pierce, Los Angeles Valley, Moorpark, Oxnard, Santa Barbara, Santa Monica, Ventura and West Los Angeles.

Intercollegiate activities		
SEASON	MEN	WOMEN
Fall	Cross Country	Cross Country
	Water Polo	Water Polo
	Wrestling	Volleyball
		Soccer
Fall/Spring	Basketball	Basketball
Spring	Baseball	Softball
	Swimming and Diving	Swimming and Diving
	Track & Field	Track & Field

Eligibility rules for intercollegiate competition are prescribed by the Constitution of the Community College League of California and its California Community College Athlete Association (CCCAA). In order to participate in intercollegiate sports, the student:

- Must be registered for classes including athletic course no later than one month after the beginning of the semester;
- Must be enrolled in and regularly attending 12 credits or more;
- After the first season of competition, must complete 24 semester credits or 36 quarter credits before the second season of competition in any one sport, including credits earned during the first season of competition;

- Once a student becomes an athlete, he/she must maintain a 2.0 GPA and pass at least 6 units in the preceding term in which the student is enrolled as a full-time student to be eligible for additional seasons of sports;
- Must have a Student Educational Plan (SEP) on file.

These regulations are subject to change by conference officials and by the Community College League of California.

Athletic eligibility is determined in the Enrollment Services (Admissions and Records) Office. Questions may be referred to the Director of Enrollment Services (Admissions and Records) or the Vice President of Student Services (or designee).

Cuesta College Athletics offers a Program Assisting Student-Athlete Success (PASS), which provides confidential, professional, and voluntary assistance to support students in dealing with issues that may be adversely affecting their academic, athletic, or personal performance. Educational programs are provided to offer preventive information, to assist in identifying problems, and to promote the general well-being of student athletes. Appropriate referrals for assistance will be made to campus and community resources.

The PASS program consists of six components:

- Academic Advisement
- Academic Status
- Learning Assistance
- Student Athlete Success Class
- Scholarship Recognition
- Personal Development

Athletes who intend to transfer and compete at a four-year college or university should consult Counseling Services regarding eligibility, degree, and transfer requirements.

BOOKSTORE

Location: San Luis Obispo Campus, Building 5200, Room 5200, (805) 546-3206. North County Campus, Building N1000, (805) 591-6206.

Cuesta College Bookstore operates as a service to Cuesta College students and the community by making available books and instructional supplies required for course work. In addition, the store maintains a wide selection of college supplies, clothing, and other merchandise that contribute to the general educational experience of the student.

The Cuesta Bookstore is a self-service operation open at posted hours. Textbooks go on sale the first day of registration for the following term. Personal checks, VISA, Discover, or Mastercard are accepted for payment with photo identification. Books may be purchased on-line at <http://bookstore.cuesta.org>.

Refunds and exchanges are limited to one week from the start of the fall and spring semester, and one week from the start of summer session. The store buys back used textbooks year round. Other services include textbook rentals, school rings, nursing pins, graduation caps and gowns, and college insignia items.

BUSINESS & ENTREPRENEURSHIP CENTER

(Services to Business and Industry)

Location: Building 2800, SLO campus; (805) 546-3188.

The Business & Entrepreneurship Center (BEC) program works with private, public and nonprofit resources to build strong, sustainable and successful businesses. The result is wealth creation, job creation and retention and better economic health in California.

By partnering with local, well-respected business growth organizations and community colleges, the BEC and the entrepreneurs they serve can tap into an abundance of resources and the know how already in place, thereby enhancing the long-term growth and viability of these companies. The BEC program supports local economic development corporations, chambers of commerce, community-based business outreach centers and other community-based organizations whose primary mission is to assist small businesses.

The BEC Primary Objectives Include:

Conduct community research; create targeted special projects and services that address the unique needs of the region. The BEC will collect and analyze community data and evaluate the economic needs of the region.

Target existing business clients and/or industry sectors most likely to create economic impacts and retain jobs. Clients and/or industry sectors should also have the potential to achieve significant increases in sales investment, and to boost regional economic wealth.

The BEC will provide fee based-technical assistance (i.e. advanced business consulting services) to regional businesses, industry sectors, city & state agencies, and chambers of commerce thereby, to promote and support growth of the regional economy. Areas of expertise include:

- Marketing Strategies
- Marketing Research
- Strategic Planning
- Growth and Investment Strategies
- Access to Capital
- Financial Analysis
- Operations Analysis
- Operations Management & Improvement
- Customer Service
- E-Commerce
- Economic Research and Analysis
- Business and Contract Law
- International Trade

The Director of Business & Entrepreneurship Center at Cuesta also serves as the Deputy Sector Navigator (DSN) for the Small Business Sector in the South Central Region. The role of the DSN for the Small Business sector, is to create alignment around workforce training and career pathways and coordinate the delivery of training programs in their local area and throughout the region. As the regional liaison, the DSN for the Small Business Sector will communicate sector related best practices to the region, promote sector related careers to K-14, identify new courses in entrepreneurship and/or stackable credentials, and foster faculty professional development.

The grant award is the result of an ongoing reorganization effort of the state's Workforce and Economic Development program titled "Doing What Matters for Jobs and the Economy."

The goals of the "Doing What Matters for Jobs and the Economy" program are to help close the state's "skills gap" by providing in-demand skills training for employers, creating relevant career pathways and stackable credential programs, promoting student success and ultimately helping more Californians find employment.

The Strategy of the Doing What MATTERS for jobs and the economy is a four-pronged framework to respond to the call of our nation, state, and regions to close the skills gap. The four prongs are:

- Give Priority for jobs and the economy
- Make Room for jobs and the economy
- Promote Student Success
- Innovate for jobs and the economy

For more information on Doing What Matters for Jobs and the Economy, please visit <http://doingwhatmatters.cccco.edu>.

CALWORKS

Location: SLO campus, The CaFE Center, Room 3142,
(805) 546-3144; North County campus, CaFE Programs, Rooms 1100-
1107, (805) 591-6214.

The Cuesta College CalWORKs program provides support, services, and resources to CalWORKs recipients to gain self-sufficiency through education and work experience. To qualify, students must be receiving cash aid for themselves, not just their children. Students will receive priority registration, job placement, and academic, personal and career counseling.

Students must meet the following criteria in order to be eligible for CalWORKs services:

- The participant/student and at least one dependent must be currently receiving cash aid (CalWORKs/TANF) from the Department of Social Services (DSS). Student may be receiving cash aid and expecting a child or receiving cash aid with a child receiving SSI.
- Enrolled or planning to enroll in Cuesta College classes for the current or following semester.
- School as a component of the student's Welfare-to-Work (WTW) Plan, Self-Initiated Participant (SIP) Plan, or WTW Compliance Plan.
- Cal-Learn participant attending college as part of Cal-Learn activities.

CalWORKs offers a variety of services to assist students in achieving their educational and employment goals with a focus on transitioning off cash aid to long-term financial self-sufficiency.

- Assistance meeting Welfare-to-Work (WTW) or Self-Initiated (SIP) plan requirements

- Coordination with Social Services for educational supplies and supportive services
- Case management
- Guidance applying to Cuesta College, completing financial aid paperwork, and registering for classes
- Access to Priority Registration
- Academic and career counseling
- Employment to meet required work activities through work study or job placement
- Open computer lab with printing and copying
- Development of a resume and a job search portfolio
- Referrals to additional supportive services, on or off campus
- Advocacy and education about Rights and Responsibilities
- Academic success coaching and in house tutoring

Resources available online, for the convenience of our students including those attending via distance education:

- CalWORKs/CaFE Intake Form: <https://form.jotform.com/62344175453960>

Cuesta College CalWORKs staff provide supportive and advocacy services for CalWORKs participants who are attending Cuesta College as part of their Welfare-to-Work plan.

Already attending Cuesta College?	If you are receiving cash aid from the Department of Social Services (DSS) and are interested in receiving additional support from the Cuesta College CalWORKs Program call 805-546-3144 and schedule an Intake appointment with Hunter Perry, CalWORKs Coordinator. You are also welcome to come by our office, located in Room 3142 on the San Luis Obispo Campus and Room 3024 on the North County campus.
Receiving cash aid and want to attend Cuesta College?	Speak with your county Welfare-to-Work Specialist (ERS-IV) about your interest in Cuesta College and request a referral form be sent to Cuesta College on your behalf. Call the Cuesta College CalWORKs department at (805) 546-3144 and schedule an intake appointment with Hunter Perry, CalWORKs Coordinator. The CalWORKs department is located in the CaFE Center and has offices on both the San Luis Obispo and Paso Robles Campuses. Intake appointments can be scheduled on either campus.
CalWORKs Supportive Services	Both the Cuesta College CalWORKs Program and DSS will provide supportive services for you to attend Cuesta once your Welfare to Work plan has been signed with DSS. There are a series of tasks that must be completed before these services can be provided. All of this information will be covered in detail at an Intake appointment. To ensure your success, we can provide everything from school supplies to gas cards and individual tutoring. Becoming a part of the CalWORKs Program is your ticket to completing your academic goals!
Work Study Programs	Earn while you Learn! This financial aid program allows you to earn additional money and gain valuable work experience by working while you attend Cuesta College. By continuing to make academic progress and maintaining a satisfactory grade point average (2.0), you may qualify to receive a subsidized work placement while attending school part or full time. Many CalWORKs students participate in either the CalWORKs Work Study or Federal Work Study Programs.

Questions? Contact the Cuesta College CalWORKs Program by calling (805) 546-3144 or go to <https://www.cuesta.edu/student/studentservices/calworks/index.html> for more information.

CAMPUS POLICE

Locations: Building 6600A, SLO campus; (805) 546-3205. North County Campus Center; (805) 591-6205.

The Mission of the Cuesta College Police Department is to assist the education process by providing a safe and secure learning environment for students, staff, faculty, and visiting members of the community through education, safety, and service.

We offer a wide range of everyday services in addition to law enforcement responsibilities. These services include:

- Parking permits and campus information
- Escorts
- Stranded motorist assistance
- Medical response
- Crime prevention information
- Campus Safety presentations
- Fingerprint services
- Lost and Found property
- Building unlocks

In cases of emergency, we provide immediate response as well as situational warnings and updates through the MY ALERT notification system. This service is for all students, staff, and the community. To sign up for the service, go to MyCuesta and look for the MY ALERT logo. We also provide Early Warning notices of any criminal assaults or other acts that could pose an immediate threat to anyone on campus.

Please feel free to contact the Cuesta College Police Department for additional information or assistance by calling (805) 546-3205 or by emailing us at ccpd@cuesta.edu.

Each October 1st, the Cuesta College Police Department is required to publish an Annual Security Report in compliance with federal law and the Jeanne Clery Act. This report details the prior three years of reportable crime statistics on all Cuesta College properties, as well as important campus safety information, crime reporting procedures, and information about the Cuesta College Police Department and our available safety services. To access this report, please visit the following

website: https://www.cuesta.edu/about/depts/publicsafety/clery_act.html

CAREER CONNECTIONS

(Employment Services & Job Placement)

Location: Career Connections, Student Center, Room 5310, SLO campus; (805) 546-3252. North County Campus TBD, (805) 546-3252

Career Connections provides a centralized location where students can identify and receive information about available jobs and internships in the community as well as access to job search resources available at Cuesta College.

Career Connections offers students access to practical workplace experience that relates to their educational and career goals. A variety of workshops and orientations are provided throughout the year, as well as online resources and an annual job fair open to students and the community.

Career Connections also provides a centralized location for local

businesses to post job openings, conduct interviews, and meet with students on a formal or informal basis.

CHILDREN'S CENTERS

Location: Building 4000, SLO campus; (805) 546-3285. Building N4022/N4036, North County Campus, (805) 591-6292.

The Cuesta College Children's Centers programs are laboratory schools that support students in many fields of study and offer hands-on experience in early learning classrooms. Cuesta College has two children's lab programs, at the San Luis Obispo campus, and at the North County campus in Paso Robles. These programs are licensed, planned, facilitated, and operated by Early Childhood Education professionals.

Our Early Care and Education programs are open Monday – Friday, 7:30 am – 5:15 pm (5:00 pm for Toddlers). We follow the campus academic calendar, closed for national holidays, campus holidays, and during semester breaks. We are licensed for children from 18 months to five years of age.

We have an ongoing wait list that families may sign up for when their child is 6 months old. Each semester we re-enroll current families then begin to fill spaces from the waitlist. Waitlist families will be called in order of priority.

Priority for Enrolling:

1. Pell Eligible Student - CCAMPIS Participant (Full Time. ¾, Part Time)
2. Full Time Day Student
3. Part Time/Online Student
4. Faculty and Staff
5. Community at Large
6. To inquire about the children's programs and waiting list for the San Luis Obispo campus, please call (805) 546-3285. For the North County campus, please call (805) 591-6292. You will find fees and more information about our programs on the Cuesta College web site.

Enrollment Process (for families already on the waitlist):

1. Tour the Center, Meet the Classroom Teacher and read Parent Handbook
2. Fill out Contract, Pay Enrollment Fee and Pick Up Enrollment Packet
3. Turn in Completed Enrollment Packet and Participate in New Family Orientation
4. Confirm Start Date with Director and Teacher

The Cuesta College Children's Programs are fee based (check the web site for fee plans). We offer financial assistance through the CCAMPIS grant, that is awarded to PELL eligible students. Additional assistance may be available through the Community Action Partnership of San Luis Obispo (CAPSLO) Child Care Resource Connection. For more information please call CCRC and ask about the subsidized child care program. (805) 541-2272.

In addition to the Children's Lab School, CAPSLO operates Head Start (serving children ages 3-5) and Early Head Start (serving children ages 6 weeks to 3 years) Programs at the San Luis Obispo campus. To find out about hours of operation, eligibility and the waiting lists for these programs, please call CAPSLO at (805) 544-4355, or call these programs

directly. For the Early Head Start program (805) 546-3100, extension 2642, and for the Head Start Program (805) 546-3100, extension 2638.

Please visit the website for the Children's Centers at <https://www.cuesta.edu/student/resources/childrenscenter/index.html> for updated information.

COMMUNITY PROGRAMS

Location: Building 4700, SLO Campus, (805) 546-3132

Cuesta College Community Programs provides a comprehensive source for lifelong learning, career education, recreation opportunities, and cultural development in a friendly, accessible environment for people of all ages and interests. For more information call (805) 546-3132, FAX (805) 546-3107, or visit <https://www.cuesta.edu/communityprograms>.

Cuesta's community education, special events, recreation programs and aquatics classes served four essential functions in the college district:

- To contribute to the cultural, intellectual, recreational, and social life of the residents of the District, and to offer training for work-force improvement.
- To develop leadership and provide educational services which utilize special skills, interests, and knowledge of college faculty and other professional community instructors.
- To be a center of community life by scheduling college facilities and services on an extended and year-round basis for individuals, families, and community groups.
- To collaborate with community groups, county organizations, and businesses in developing programs and educational services for comprehensive coverage of the district.

COOPERATIVE EDUCATION WORK EXPERIENCE

Cooperative Work Experience provides students the opportunity to earn credits for working, either in a general job or one related to a major/career path. This program allows students to apply knowledge and skills gained in college courses to an actual work setting as well as acquire and affirm critical employability and workplace readiness skills. Faculty Advisors guide students in accomplishing specific, measurable, and attainable job objectives with the purpose of becoming productive employees and gaining career awareness. For more information about Work Experience and program requirements, call (805) 546-3252.

COOPERATIVE AGENCIES AND RESOURCES FOR EDUCATION (CARE)

Location: SLO campus, The CaFE Center, Room 3142, (805) 546-3144; North County Campus, CaFE Programs, Building N1100 2nd Floor, (805) 591-6214.

Cooperative Agencies Resources for Education (CARE) is a state-funded program to assist students 18 years or older who are single head of households. You must be accepted into the EOPS program, receive cash aid from the Department of Social Services, and have at least one child. Once accepted into the program you will be eligible for grant monies to help cover child care and transportation costs.

CARE Eligibility:

- Apply for financial aid and be accepted in the EOPS program
- Must be currently receiving TANF (Temporary Aid to Needy Families)
- Must be at least 18 years old and a single head of household

CARE Services:

- Academic and personal counseling to develop coping strategies to meet the added demands of school and home
- Invitations to workshops which address the specific concern and issues that affect single parents
- Grant aid monies to help cover childcare and transportation costs

Cooperative Agencies and Resources for Education (CARE), administered by EOPS, helps single CalWORKs/Temporary Assistance for Needy Families (TANF) parents by providing support activities related to parenting and student success. Services include referrals to support services, a child care/ transportation grant, and workshops for single parents.

COUNSELING SERVICES

Location: SLO Campus: Library Building 3100, Room 3131, first floor, Windows 7 & 8; (805) 546-3138.
North County Campus: Building N3000, (805) 591-6225 and South County Center

The Counseling Department provides counseling instruction, and services that assist individuals in attaining their educational, occupational, personal, and life goals. As an integral part of the educational community, they advocate for diversity of culture and learning. The Counseling Department promotes the emotional well being of the Cuesta community by fostering a nurturing environment where all feel connected, engaged, and valued.

Counselors are master's level professionals who are trained to provide personal, academic, and career counseling services.

Counselors assist students in determining, analyzing, and understanding their interests, aptitudes, abilities, limitations, and opportunities. Counselors are also skilled in providing personal counseling assistance to students as it relates to achieving their educational objectives.

Counselors can help you with:

- Academic degree planning
- Academic probation and dismissal
- Academic problems
- Career planning and exploration
- College assessment and placement
- Community referrals
- Course selection
- Crisis Intervention
- Development of a Student Education Plan (SEP)
- Graduation requirements
- Information about programs offered at Cuesta College
- Schedule changes
- Study and note-taking strategies
- Strategies for managing stress, anxiety and depression
- Test anxiety & time management
- Transfer planning

Counselors are available to meet with students by appointment or on a walk-in basis.

Counseling Appointments:

During a counseling appointment, students may identify their educational goals and develop long term academic comprehensive plan. Students are expected to complete a comprehensive SEP upon completion of 15 credits.

Counseling appointments and information are offered in the following modalities:

Scheduled Appointments:

To make an appointment, call or stop by the Counseling Office located on the campus (San Luis Obispo, North County Campus or South County Center) where you want your appointment to take place:

Appointments are scheduled one to three weeks in advance. Please call to verify daily hours.

The best time to schedule an appointment is mid-semester (September/October for Fall; February/March for Spring)

*If you have transcripts from other colleges, please make sure that the Enrollment Services (Admissions and Records) Office has received OFFICIAL copies before you schedule a counseling appointment. AP Math and/or English scores are also required (scores of 3 or higher) before an appointment will be made.

Walk-In Counseling:

Walk-in counseling is limited to 15 minute appointments (offered on a first-come, first-served basis) and is appropriate for:

- Referral to campus and community services
- Short term academic planning
- Informational quick questions
- Emergency problem solving

NOTE: Evaluation of transcripts from other colleges or Student Education Plans (SEPS) cannot be done at walk-in

Resources available online, for the convenience of our students including those attending via distance education, are the following:

Live Chat for brief questions

Hybrid Appointments (Phone & email)

** You must complete a FERPA form BEFORE scheduling a hybrid appointment*

eAdvising: e-mail a Counselor your brief questions

Orientations:

MANDATORY Online Orientation

The Cuesta College online orientation is designed to help students get off to a good start, learn about the requirements for a certificate, Associate Degree, and transferability, as well as policies and procedures of the college. New students are expected to complete the online orientation which walks them through choosing their classes, building their schedule, managing their time and registering for classes according to their educational pathway. Within the online orientation, students will complete an abbreviated Student Education Plan (SEP). Visit <https://cuesta.edu/student/studentservices/orientation/index.html> for more information.

OPTIONAL In-person myCuesta Orientation

myCuesta Orientations are offered during the summer months and are facilitated by Cuesta College counselors. These sessions are available to answer students questions and to help them select classes for their first semester at Cuesta. Please call the Cuesta College at (805) 546-3952 for dates and to reserve a spot. Sessions fill quickly.

Cougar Welcome Days

Orientation is offered in the spring for local area high school students, parents, and anyone wanting to get started at Cuesta College.

The goals of the day include:

- Orientation
- Registration
- Campus Tour

Extras:

- Free Lunch
- Music
- Student Services & Academic Programs Resource Fair
- "Parent College" Informational workshops on the transition to college and Financial Aid specifics for parents.

Transfer Information (www.assist.org)

ASSIST is an online course planning system developed for prospective community college transfer students. ASSIST provides information about the applicability of community college courses toward UC and CSU General Education and major preparation requirements.

Contact the Transfer Center at (805) 546-3162 for assistance concerning articulation or major requirements

English as a Second Language (ESL)

Application/Evaluation/Orientation/Registration

New students in the English as a Second Language (ESL) program must take the ESL assessment. Students will receive their evaluation results and class recommendations immediately after taking the tests. Visit the assessment testing calendar for upcoming test dates or call (805) 546-3941 (SLO) or (805) 591-6209 (NCC).

CUESTA PROMISE

OUR PROMISE TO YOU: A scholarship for every new SLO county high school graduate, paying all fees for a FULL YEAR! All application steps need to be completed by August 1st (or first working day thereafter) to receive the scholarship in the following fall.

Steps to Applying:

1. Submit your Cuesta College admissions application*
2. Submit your Cuesta Promise scholarship application*
3. Complete the FAFSA or the Dream Act Application
4. Complete the Cuesta College assessment process*
5. Complete the Cuesta College online orientation*
6. Register for your classes*

All steps must be completed by deadlines posted online
<https://www.cuesta.edu/admissionsaid/cuestapromise/index.html>.

For more information, e-mail promise@cuesta.edu or (805) 546-3153.

FREQUENTLY ASKED QUESTIONS:

What is the Cuesta College Promise?

The Promise is a scholarship program for all new San Luis Obispo County high school graduates, to attend Cuesta fee-free for their first year (consecutive fall and spring semesters immediately after graduation).

What if I received the Promise in the fall-do I need to do anything extra to get it in the spring?

No. Just register for classes and your fees will be paid.

How do I qualify for the Promise?

Graduate from a San Luis Obispo County high school, GED or are home-school diploma), and complete the Promise steps by the published deadlines.

What fees does the Promise pay for?

The Promise covers these costs for the fall and spring semesters: Enrollment fees, Health Service fee, ASCC Student ID Card, Student Representation fee, Student Center fee, and Course Materials Fees (fees indicated in the course description on Class Finder; The Promise does not include books or items the instructor requires in his/her syllabus).

The Promise will pay for all credit fees, whether a student is full or part-time.

What happens if I miss the deadline?

You won't be eligible for the Promise Scholarship.

I'm not a senior this school year. Will I be able to get the Promise in the future?

Yes! The Promise is made possible by a generous gift from the Charles and Leeta Dovica Family Trust to Cuesta College Foundation. The Foundation has established an ongoing fund so that the Cuesta College Promise will be around for future generations of SLO County high school students

DISABLED STUDENT PROGRAMS AND SERVICES (DSPS)

Location: SLO campus, Building 3300 (first floor), (805) 546-3148; North County campus, Building N3200/3100, Room N3121 (first floor), (805) 591-6215. South County Center at Arroyo Grande High School; (805) 546-3148

Note: South County or distance education students should contact the San Luis Obispo DSPS Office for assistance. Services are available by appointment at the South County Center and via phone or video conferencing for distance education students. Parking in handicapped parking spaces requires a state issued placard through the Department of Motor Vehicles.

Disabled Student Programs and Services (DSPS) provides academic accommodations and services for students with disabilities in compliance with State and Federal legislation including Section 504 and 5-8 of the Rehabilitation Act of 1973, and the Americans with Disability Act Amendments Act (ADAAA) and California Education Code Title 5. Students who have a verified disability qualify for academic accommodations and services through the Disabled Student Program and Services (DSPS) department. Student participation in the DSPS program is voluntary. Academic accommodations and services are designed to support students that are enrolled in the achievement of their academic and vocational goals. DSPS advocates and facilitates equal educational opportunities through appropriate support services, curricula, instruction and policies. DSPS works to eliminate discrimination against students with disabilities and to promote their independence, growth, productivity and equality.

DSPS Application Process:

1. Complete online application for services:

DSPS Application for Services: https://www.cuesta.edu/student/studentservices/dsps/dsps_application.html

2. Have a licensed professional complete the Verification of Disability Form: https://www.cuesta.edu/student/documents/dsps_docs/VOD_with_Doc_Req_6-05.pdf and upload with your application or upload other appropriate documentation with your application.

NOTE: If you are an incoming High School Student, please submit your most recent individualized Education Plan (I.E.P.) along with your Psych-Ed Evaluation or Triennial Report.

A Disability Specialist will review your application for DSPS Services along with your disability documentation to determine eligibility for services. A letter regarding your eligibility will be sent to you via your my.cuesta.edu email address.

DSPS Services:

Support services are specialized services available to students with disabilities and are in addition to the regular services provided to all students. Such services enable students to participate in activities, programs, and classes offered by the college. Please note, all accommodations are individualized and must be supported by documentation. The following are examples of our most common accommodations and not necessarily those every student receives. Services may include, but are not limited to priority registration, assistive technology and alternate media, sign language interpreters and listening devices for students who are deaf or hard of hearing, peer note takers, test taking accommodations, digital recorders, use of specialized equipment and adaptive devices and counselor to discuss your disability-related classroom needs.

Resources available online, for the convenience of our students including those attending via distance education:

- DSPS Checklist: https://www.cuesta.edu/student/documents/dsps_docs/DSPS_Checklist_web.pdf
- DSPS Application Packet: https://www.cuesta.edu/student/student-services/dsps/dsps_application.html
- DSPS Verification of Disability Form: https://www.cuesta.edu/student/documents/dsps_docs/VOD_with_Doc_Req_6-05.pdf

EXTENDED OPPORTUNITY PROGRAMS AND SERVICES (EOPS)

Location: SLO campus, The CaFE Center, Room 3142, (805) 546-3144; North County Campus, CaFE Programs, Building N1100 2nd Floor, (805) 591-6214.

Resources available online, for the convenience of our students including those attending via distance education:

- EOPS Application Process: <https://www.cuesta.edu/student/student-services/cafe/eops/application.html>
- EOPS Checklist: https://www.cuesta.edu/student/documents/eops_docs/EOPS_checklist_final.pdf

Extended Opportunity Program and Services (EOPS) is a California state-funded program that provides an accessible and rewarding college experience to low-income students facing social, economic, and educational disadvantages. The program was established in 1969 by the California Legislature with the goal to provide access and educational equity for community college students.

To qualify, a student must:

- Be a California resident or Dream Act Student;
- Qualify for the **California College Promise Grant (CCPG)**;
- Be enrolled as full-time student at Cuesta;
- Have completed less than 70 units of college work;
- Be educationally disadvantaged, as determined by the EOPS criteria.

Services available for eligible students:

- Career, academic and personal counseling
- A book voucher to help with the cost of textbooks
- EOPS/CARE lending library
- Priority registration
- Registration assistance
- Assistance with completing financial aid applications
- Workshops
- Referrals to tutorial services and community resources
- Network with four-year institutions
- Annual social activities

FINANCIAL AID

Location: SLO campus, Library Building, Room 3125, (805) 546-3143. North County Campus, Building N1100, (805) 591-6202. South County Center, Arroyo Grande High School, (805) 474-3913

Asistencia Financiera Se habla Español: (805) 546-3100 ext. 2322 o (805) 591-6202.

Resources available online, for the convenience of our students including those attending via distance education, are the following:

- **FAFSA application:** at: www.fafsa.gov
- **Financial aid orientation:** www.onlineorientation.net/cuesta-fa
- **Financial aid application process:** <https://www.cuesta.edu/student/student-services/finaid/appprocess/index.html>
- **Check your financial aid status at your myCuesta portal:** <https://login.cuesta.edu>
- **US Department of Education:** www.studentaid.gov/sa
- **Cost of attendance estimates:** https://www.cuesta.edu/student/resources/cashier/cost_of_attendance.html

Financial aid programs are available to help students who might otherwise be unable to complete their education. Students may apply for financial aid in the form of grants, fee waivers, student loans, work study and scholarships.

To maximize the financial aid that you will receive at Cuesta, please follow these steps:

1. Fill out the FAFSA online (<https://fafsa.ed.gov>)

- Make sure you have tax information for the preceding year ready. If possible, use the IRS Data Retrieval Tool to transfer data from the IRS directly into your application.
- If you are a dependent student, one of your parents must sign the FAFSA.
- Be sure to enter Cuesta's Federal School Code (001192) in the school data section.
- Allow for one week for your application information to arrive at the schools you listed on the FAFSA.
- Apply before March 2 if you want to apply for a Cal Grant or Cuesta Scholarship.
- If you or your family need help filing the FAFSA, contact the Financial Aid Office for assistance.

2. Submit a GPA Verification form to the California Student Aid Commission (if necessary)

- New applicants for Cal Grants-including entering freshman-must submit some form of GPA verification to CSAC and complete a FAFSA by March 2.
- If you have completed 24 degree applicable units at Cuesta, our Enrollment Services (Admissions and Records) office will submit your GPA verification electronically by the March 2 and September 2 deadlines every year.

Transfer students with units at other California community colleges need to:

1. Provide official academic transcripts to Cuesta College's Enrollment Services (Admissions and Records) office at least two weeks prior to the GPA submission deadline; AND

2. Turn in a GPA verification form to the Enrollment Services (Admissions and Records) office so that we can electronically submit your GPA data to CSAC (see link below)

- If none of the situations above apply to you, you can have your GPA verified by a college where you have completed 24 degree applicable units or by your high school (if you have not completed 24 degree applicable units at a college).

3. Apply for the Cuesta Scholarship Program and any outside scholarships (<https://cuesta.academicworks.com>)

- Cuesta Scholarship applications are due March 2 of every year
- Outside scholarships have varying due dates and eligibility criteria, so do your research into scholarships early!

4. Complete any paperwork required by the Cuesta College Financial Aid office

- Make sure you read and accept the terms and conditions in your myCuesta portal.
- Check your financial aid status on the myCuesta portal to see if our office is requesting any additional documentation. The “student requirements” page will contain links to the forms that we require from you.
- If you want to apply for a student loan and you are a first time borrower, you must complete an online student loan workshop.
- Turn any requested documents into the Financial Aid office as soon as possible. Do not wait until the semester has started or your aid will be significantly delayed!
- Once you have submitted all of the requested forms, your file will be reviewed within 2-4 weeks.
- If you need any assistance with completing your application, please contact the Financial Aid office at (805) 546-3143 or e-mail us at finaid@cuesta.edu

5. Choose a disbursement option (“refund preference” through the BankMobile website (<http://bankmobiledisbursements.com/refundchoices/>))

- This choice determines how excess funds (e.g. financial aid, reimbursement for previous payment, etc.) will be sent to you.
- You can choose direct deposit into your personal checking/savings account, a paper check sent to your address on file with Cuesta College, or deposit into a BankMobile account.
- You are not required to open an account with BankMobile in order to receive your funds.
- If you do not choose an option, your funds will be delayed by at least three weeks.

FINANCIAL AID POLICIES

Congress has established policies and procedures that are used throughout the nation in determining a student’s ability to pay for college. The basis of these policies is the belief that students and their families have the primary responsibility for meeting educational costs. The amount of the contribution expected from students is determined by careful analysis of the family’s financial strength, taking into consideration a number of factors, including adjusted gross income, family size, the number of dependents attending college, allowable expenses, and assets.

DEPENDENCY STATUS

Dependent students are required to provide data for both themselves and their parents, while independent students are required to provide data for themselves and their spouses (if married).

In order to be considered an independent student, a student must:

- Be at least 24 years old or turn 24 during the first portion of the academic year;
- Be married on the day you file your FAFSA;
- Be a parent and be able to financially support your child;
- Have dependents other than your spouse who live with you and who receive more than half their support from you at the time you apply;
- Be an orphan (both parents have deceased);
- Be (or were until age 18) a ward or dependent of the court;
- Be currently serving on active duty in the U.S. Armed Forces for purposes other than training;
- Be a veteran of the U.S. Armed Forces;
- Be a foster child or in foster home sometime after the age of 13;
- Be an emancipated child as determined by a court judge; OR
- Be homeless or at risk of homelessness as determined by the director of a HUD approved homeless shelter, transitional program, or high school liaison.

If none of the above criteria apply to the student, then the student is considered to be a dependent student-even if the student can claim themselves on their taxes.

In unusual circumstances-such as abandonment, parent’s incarceration, or an abusive family environment-the Financial Aid Office has the authority, through Section 480(d)(7) of the Higher Education Act, to change a student’s status from dependent to independent. If you feel your circumstances warrant a change in dependency status, please contact the Financial Aid Office for more information.

FAFSA

Cuesta recommends use of the Free Application for Federal Student Aid (FAFSA). This single application allows aid administrators to determine your eligibility to receive the Board of Governor’s fee waiver, Pell Grant, Supplemental Educational Opportunity Grants, Federal Work Study, Cal Grants, Direct Loans, and many scholarships.

A separate FAFSA must be filled out for each academic year. The 2018-19 FAFSA is already available and the upcoming year’s application is made available online (www.fafsa.ed.gov) starting on October 1.

CALIFORNIA STUDENT AID PROGRAMS

The California College Promise Grant (CCPG)

The CCPG (formerly known as the “BOG Fee Waiver”) waives enrollment fees for California residents who are eligible under one of the following methods:

Method A

A student is eligible under Method A if they:

- Received TANF, CalWORKs, SSI, or General Assistance payments in the last two years (2016 or 2017 for the academic year 2018-2019);
- Are a dependent student and one of their parents received such assistance;
- Are determined to be an unaccompanied youth who is homeless or at risk of being homeless;

- Have certification from the California Department of Veterans Affairs or the National Guard Adjutant General stating that the student is eligible for the waiver;
- Are a recipient—or the child of a recipient—of the Congressional Medal of Honor;
- Are a dependent of a victim of the September 11, 2001 terrorist attack; OR
- Are a dependent of deceased law enforcement or fire suppression personnel who were killed in the line of duty.

Method B

Eligibility is based on household size and total family income (adjusted gross income plus all other untaxed income).

Family Income Standards for 2019-2020	
Family Size	Base Year Income
1	\$18,210.00
2	\$24,690.00
3	\$31,170.00
4	\$37,650.00
5	\$44,130.00
6	\$50,610.00
7	\$57,090.00
8	\$63,570.00
Each Additional Family Member	\$6,480

Method C

A student is eligible under Method C if the student has completed a FAFSA or California Dream Act Application for the correct academic year and they are determined to have a financial need of \$1,104 or greater. Financial need is determined by subtracting the estimated family contribution from the student's cost of attendance budget.

Loss of CCPG Eligibility

If you have been on either academic or progress probation for two consecutive terms, you will lose your eligibility to receive the CCPG. You will be able to regain eligibility by:

- Improving your GPA / course completion in order to meet academic and progress standards;
- Not attending Cuesta College for two consecutive primary terms (Fall & Spring or Spring & Fall); OR
- Filing a successful appeal due to extenuating circumstances.

NOTE: Foster youth and former foster youth (age 24 years and younger) are not subject to loss of the CCPG under these regulations.

Cal Grants

The Cal Grant program is designed to help low-income California residents with the costs of pursuing undergraduate education at California institutions. There are two programs that are available to Cuesta College students: Cal Grant B and Cal Grant C.

- Cal Grant B provides a living allowance (and sometimes tuition/fee assistance) for low-income/disadvantaged students with high potential.
- Cal Grant C assists vocational students with tuition and training costs. Students must be enrolled in an eligible vocational program at Cuesta College from four to twenty-four months in length.

In order to apply for a Cal Grant, students must complete the FAFSA or California Dream Act Application for the upcoming year by March 2.

California Chafee Grants for Foster Youth (<https://www.chafee.csac.ca.gov/>)

Chafee grants provide up to \$5,000 a year to youth who are or were in the foster care system.

To qualify, a student must be a current or former foster youth who has not reached his/her 22nd birthday as of July 1 of the award year. Additionally, the court must have established the student's dependency status between the ages of 16 and 18.

To apply, complete both the FAFSA and the online California Chafee Grant Application available at <https://www.chafee.csac.ca.gov>.

AB-540 Students

Students who have AB-540 status are eligible for a number of financial aid programs that are ordinarily restricted to California residents:

- California College Promise Grant (CCPG)
- Cal Grant B Community College Transfer Entitlement Award
- Cal Grant C
- Extended Opportunities Programs and Services (EOPS)

To apply for these programs, students must complete the following:

- Submit the California Dream Act Application (<https://dream.csac.ca.gov>) by March 2.
- Submit the non-SSN GPA verification form to the California Student Aid Commission (if necessary) by March 2.
- Complete the EOPS application. (For application and deadline information, contact the EOPS office at 546-3144)

INSTITUTIONAL AID

In addition to government funding, Cuesta College offers two institutional sources of financial aid: the Cuesta College Scholarship program and the ASCC Book Loan program.

Cuesta College Scholarship Program (https://cuesta.academicworks.com/users/sign_in)

This program, made available through private donors, offers over 200 scholarships to current Cuesta students and incoming freshmen. Each scholarship has its own set of eligibility requirements, but students only have to fill out one application.

To apply for the Cuesta College Scholarships, please complete both the FAFSA and the online scholarship application prior to March 2 of the award year.

ASCC Emergency Book Loan

The Associated Students of Cuesta College created this program to assist students who have not yet received financial aid but need to purchase books. Vouchers are used in the bookstore to cover up to \$300 of textbooks. This program opens the week prior to the Fall and Spring terms and closes at the end of the first week of classes.

In order to be eligible for an emergency book loan, a student must:

- Be enrolled in at least six units
- Submit a FAFSA
- Purchase an ASCC ID card for the current term
- Have the means to repay the loan without using financial aid to do so

To apply, please contact the Financial Aid office in the week prior to the Fall or Spring term.

FEDERAL STUDENT AID PROGRAMS

General Eligibility Requirements

In order to receive federal student aid under any of the programs listed below, a student **MUST**:

1. Be a U.S. citizen or an eligible noncitizen;
2. Have a valid Social Security Number;
3. Have a high school diploma or a General Education Development (GED) certificate (if you are a home school graduate, contact the financial aid office);
4. Enroll in an aid-eligible program as a regular student seeking an associate degree, transfer degree, or certificate;
5. Register with the Selective Service* (if male);
6. Make satisfactory academic progress (see our SAP policy below);
7. Not be in default or delinquency on federal education loans, or owe any federal grant money to any institution;
8. Not be ineligible due to convictions for any offense involving the possession or sale of illegal drugs while receiving Title IV federal financial aid;

*All male U.S. citizens (and eligible noncitizens) between the ages of 18 and 26 must register with the Selective Service.

Federal Pell Grant

The Federal Pell Grant program provides aid to eligible students with financial need to cover educational expenses. The amount that one receives is based primarily on the student's expected family contribution and the number of units in which the student is enrolled. For the 2018-19 award year, the maximum annual Federal Pell Grant award is \$5,920. Under the new "year-round Pell" initiative, additional funds may be available in summer on a case-by-case basis.

2019-20 Pell Grant Awards	
Enrollment status	Maximum Pell Grant possible
Full time (12 units or more)	\$6095
Three-quarters time (9 – 11.5 units)	\$4571
Half time (6 – 8.5 units)	\$3048
Less than half time (less than 6 units)	\$1524

A student is only eligible to receive Pell Grant for the equivalent of 12 semesters at full-time enrollment status, regardless of the dollar amount of those awards.

NOTE: Pell Grants do not require repayment as long as the student remains in the same number of units that they were at the time of the first disbursement of the year. However, students that drop classes after the time of the first disbursement may be required to pay back the difference between the amount that they were paid and the amount for which they qualify after reducing their number of units.

Federal Supplemental Educational Opportunity Grant (SEOG)

Limited funding is awarded to Pell Grant recipients with the highest need.

Federal Work Study (FWS)

Federal work study awards allow students to find jobs on campus and in the community that are paid out of a fund. Students must meet all of the eligibility requirements for federal student aid and be enrolled in at least six units (as locally required for student employment during primary terms by administrative procedure 7201.1).

The William D. Ford Federal Direct Loan Program

This government program offers low-interest loans to eligible students who are enrolled in at least six units. There are two types of student loans: subsidized and unsubsidized.

Subsidized Direct Loan

The federal government subsidizes (pays) any interest that student loans accrue while the students are still enrolled in school at least half-time.

Unsubsidized Direct Loan

Students are required to pay the interest while they are in school. Interest payments may be deferred while the student is in school, but the accrued interest will be capitalized.

Interest rates and loan origination fees are not published in this catalog as they are subject to change after the date the catalog will be published. Although the interest rate varies from year-to-year, the loan will be fixed at that rate once it has been originated. For the latest information on interest rates, visit this webpage: <https://studentaid.ed.gov/types/loans/interest-rates>.

Repayment begins six months after students graduate, withdraw from school, or drop below half-time enrollment status.

New legislation limits eligibility for Direct Subsidized Loans to 150 percent of the length of the student's academic program for new borrowers beginning on or after July 1, 2013. The 150 percent change means students in a two-year program will be eligible to receive subsidized student loans for the equivalent of three years. Note that the federal subsidy can be lost in some cases where a student moves from a longer academic program to a shorter academic program.

First-time borrowers are required to complete the online Student Loan Workshop as part of their entrance counseling.

Federal Direct Parental Loans (PLUS)

Parents of dependent students may apply for a Direct PLUS Loan to help pay their children's education expenses as long as certain eligibility requirements are met.

For more information, please visit: <https://studentaid.ed.gov/types/loans/plus>

SATISFACTORY ACADEMIC PROGRESS (SAP)

Cuesta College has recently revised its Satisfactory Academic Progress (SAP) Policy to promote the academic planning and success of its students with financial need. In order to receive federal financial aid, students must make satisfactory academic progress as defined in this policy. The Financial Aid Office checks your progress using the standards detailed below at the end of each term. It is your responsibility to meet these standards.

Note: All periods of enrollment will be evaluated regardless of whether or not financial aid was received. Additionally, federal regulations require that any courses excluded from GPA by an academic renewal process must be included in the SAP review.

SATISFACTORY ACADEMIC PROGRESS (SAP) STANDARDS

A student must maintain ALL of the following standards or they will be ineligible for federal student aid.

Standard	Minimum Requirement for all coursework attempted
Qualitative (GPA)	Term GPA is at least 2.0 AND cumulative GPA is at least 2.0
Quantitative (completion rate)	Student must pass 67% of units attempted each term (and cumulatively).
Maximum Time Frame (attempted units)	Attempted units may not exceed 150% of the number of units required to complete your educational objective

ATTEMPTED UNITS AND COMPLETION RATE

For the purposes of SAP calculations, attempted units include all units in which a student has enrolled regardless of whether or not they finished the class or received a grade for their work. Courses that are dropped prior to the census date will not be included, but any course that receives a grade of W or FW will be included in the calculation.

In order to retain eligibility for financial aid, a student must complete 67% of the units they attempt in a given term, as well as 67% of their overall attempted units.

Examples of how completion rate is calculated	
Student A:	Attended Fall semester. Attempted 12 units, completed 7 units. Completion rate is calculated as $7/12 = 58\%$, student did not meet the 67% requirement.
Student B:	Attended Fall semester. Attempted 12 units, completed 9 units. Completion rate is calculated as $9/12 = 75\%$, student met the 67% requirement.
Student C:	Attended Fall and Spring semesters for two years. Attempted 48 units, completed 34 units. Completion rate is calculated as $34/48 = 71\%$, student met the 67% requirement.
Student D:	Attended Fall and Spring semesters for two years. Attempted 48 units, completed 31 units. Completion rate is calculated as $31/48 = 65\%$, student did not meet the 67% requirement.

Completion Rate Chart Example

Enrollment status	If you enroll in this many credits...	...you must complete this number of units to meet SAP requirements for term completion rate*:
Full-time	17	12
Full-time	15	11.5
Full-time	13	9
Full-time	12	8.5
¾ time	11	7.5
¾ time	9	6.5
½ time	8	5.5
½ time	7	5
½ time	6	4.5
Less than ½ time	5	3.5
Less than ½ time	3	2.5

*Student must still meet all other SAP requirements, including overall completion rate, to be eligible for federal student aid.

GRADES

Grade symbols of A, B, C, D, or F received at Cuesta College will be used to calculate grade point average (GPA). Courses completed with CR, P, I, NC, NP, W, or WF will NOT be used in calculating a student's GPA, but they will be used in the determination of the other SAP standards.

MAXIMUM TIME FRAME or EXCESSIVE UNITS

If a student attempts more than 150% of the units required to complete the educational goal (degree or certificate) that they have declared to the Enrollment Services (Admissions and Records) office, they are ineligible for federal student aid.

Educational Goal	Units required to complete goal	Maximum units allowed
Associate Degree	60	90
Transfer requirements	60	90
Certificate program*	24	36

*Certain certificate programs (e.g. nursing) require more than 24 units to complete and this higher amount will be used to calculate eligibility in the SAP review process. In some cases, however, an appeal may still be requested in order to document eligibility.

DETERMINING SAP STATUS

The Financial Aid office evaluates SAP at the end of each term to determine students' eligibility for financial aid. Based on their academic performance, a student is placed in one of the following statuses:

APPEAL PROCESS

If students have experienced extenuating circumstances that affected their academic performance, they may submit a SAP appeal to the Financial Aid office. Appeals are evaluated on a case-by-case basis by a team of financial aid professionals with the capacity for professional judgment. There is **no guarantee** that an appeal will result in financial aid being revised and/or reinstated. If a student wishes to contest a

decision made by the Financial Aid Office, they may appeal one more time to the Director of Financial Aid. The determination of the Director of Financial Aid is final.

Appeals may be filed in the following situations:

- Serious illness or accident, death in family, or other family emergency
- Withdrawal for military service
- Other documentable extenuating circumstances

Appeal forms for the current academic year may be requested from the Financial Aid office in person or online (cuesta.verifymyfafa.com). Appeals may be submitted in-person or via e-mail from the student's Cuesta e-mail address.

To file a successful appeal, a student must:

1. Complete all of the steps indicated in the instructions for the correct academic year and term;
2. Attach a personal statement that explains the reasons for the student's inability to meet SAP standards and how that situation has been resolved;
3. Provide official documentation (third-party confirmation of the situation, ideally from a professional source like a doctor, counselor, instructor, etc.) of any circumstances mentioned in the personal statement;
4. Attach a student attendance and progress report, if appeal is submitted after certain points in the term (see instructions for details).

Appeals that arrive after a term has been completed ("retroactive appeals") will be considered as late submissions for that term. Students should base their appeal on the situation that existed before the prior term. Students may not use any success during the prior term as an after-the-fact justification for the appeal.

SAP "RESET" POLICY

Students who have changed their major or program of study are able to have their SAP eligibility re-calculated solely on the basis of grades and units that are applicable to their current program. A student may receive such a "reset" only once during their time at Cuesta.

However, students that have been accepted into certain programs may be eligible for an additional reset. In order to receive an additional "reset", a student must file a SAP appeal and be enrolled in a program that satisfies the following conditions:

1. The program has its own admissions process separate from that used by Cuesta College at large.
2. Students in the program progress through a set of mandatory coursework across multiple terms.

Examples of programs that would currently qualify for a "reset": Registered Nursing, Licensed Vocational Nursing, and Psychiatric Technician.

Once an additional "reset" has been granted, no further resets will be allowed.

COURSE REPETITION

For financial aid purposes, courses may be repeated consistent with district academic standards, as identified in the college catalog. However, all repeated units will count toward Maximum Time Frame. Students may receive financial aid for repeat course work which they have previously passed only once.

There is an exception for courses which require repeats. Students taking a required repeat course should work with the Financial Aid Office to ensure those credits are counted appropriately for financial aid eligibility. Students may need to provide documentation regarding the requirement to repeat.

FINANCIAL AID ELIGIBILITY FOR REMEDIAL AND ESL COURSEWORK

Students are allowed to receive financial aid for remedial units if the remedial classes are a prerequisite for entrance into a regular college program. Financial aid cannot be received for more than 30 attempted units of remedial classes. Remedial units must be taken in recommended sequence.

ESL coursework must be part of an eligible program of study to receive financial aid. ESL coursework is not an approved program in itself. A student enrolled in ESL classes, who is not in an eligible program of study, is not eligible for federal student aid.

Evaluation of ESL Coursework in a SAP Review	
Standard	ESL coursework that will be included in the SAP review
Qualitative (2.0 GPA, term and cumulative)	ESL courses that are given letter grades (A,B,C,D,F) will be included in the determination of whether students meet this standard.
Quantitative (67% completion rate, term and cumulative)	All ESL courses are included in the determination of whether students meet this standard.
Maximum Time Frame (Total attempted units)	No ESL courses are counted towards the maximum time frame standard.

TRANSFER CREDITS

All transfer credits that Cuesta evaluators have determined will count toward the student's current program will also be included in the calculation of overall attempted and completed hours. They will not be included in the calculation of overall GPA.

FEDERAL RETURN OF TITLE IV FUNDS POLICY

Title IV (federal student aid) recipients who withdraw completely before completing 60% of the term for which the student has been charged will be required to return a portion of the Title IV funds they received. The return amount will be calculated using the number of days the student attended in the given term and the total number of days in the given term.

RETURN OF OVERPAYMENT

Title IV financial aid recipients who withdraw from all classes—or are administratively withdrawn from all classes—may be required to return a portion of the financial aid they received. The Financial Aid office will calculate the percent of financial aid earned and unearned for the given term. Title IV financial aid recipients who receive an overpayment resulting from changes in enrollment, cost of attendance, general eligibility, and additional financial aid award(s) will be required to return funds in the amount necessary to eliminate the overpayment. The student will be notified if they are required to return any Title IV funds. Students that fail to return Title IV funds are ineligible for federal student aid.

	Eligible for federal student aid?	Eligible for BOG fee waiver?	Description / Notes
Satisfactory (SAT)	Yes	Yes	Student is meeting all SAP standards.
Warning	Yes	Yes	Student failed to meet one or more of the SAP standards. Students only receive one warning term. If students fail to meet all SAP standards by the end of their warning term, they will be placed on suspension.
Suspension (UNSAT)	No	Yes	Student has failed to meet SAP standards for two consecutive terms. Students on financial aid suspension may regain eligibility for financial aid by: 1. Filing a successful SAP appeal if there are extenuating circumstances; OR 2. Attending classes without financial aid until they meet all SAP standards. This method is known as "reinstatement."
Probation (PLAN)	Yes	Yes	Student has submitted a SAP appeal which was subsequently approved. Student must adhere strictly to the following rules or they will be disqualified: 1. Pass all attempted classes. No W, F, NC, FW or incomplete grades are allowed. 2. Earn a GPA better than 2.0 for the term. 3. Only take courses that count towards the student's declared goal (as indicated in the myCuesta Pathway application, excluding unnecessary electives if student has attempted excessive units). Students on probation status who follow the above rules will have their eligibility extended at subsequent reviews in the same academic year. Students on probation status who do NOT follow the above rules will be disqualified from receiving federal financial aid at Cuesta and will not have any subsequent appeals approved unless catastrophic circumstances can be documented. Students must file a new appeal every academic year regardless of any prior appeal approvals.
Disqualified (DISQ)	No	Yes	Student was on probation, but did not adhere to the rules listed above. Student may not appeal again unless the probation plan was not met due to catastrophic circumstances (death in family, hospitalization, incarceration, etc.) that can be documented by the student. Student may receive financial aid in the future if they work on their own to meet all SAP standards (reinstatement).

ORDER OF RETURN OF TITLE IV FUNDS

All returns will be distributed to the student financial assistance programs in the order below with the following exceptions: Title IV funds required to be returned by the student will not be distributed to a

Federal Direct Loan Program and no returns shall be distributed to the Federal Work Study Program.

1. Direct Unsubsidized Loan
2. Direct Subsidized Loan
3. Direct PLUS Loan
4. Federal Pell Grants
5. Federal SEOG Program
6. Other Title IV Programs
7. Other Federal and State Programs
8. Institutional or Agency Programs

The Dean of Student Services will make available the institutional accreditation documents and the Title IV participation agreement upon student request. The Title IV school code for Cuesta College is 001192.

INSTITUTE FOR PROFESSIONAL DEVELOPMENT

The Institute for Professional Development (IPD) addresses the Cuesta College mission to support workforce preparation and economic growth through assessment, training, coaching, consulting, and facilitation. IPD's focus is to drive down costs, expand the talent pool in the local workforce, and help businesses adopt continuous improvement methods and processes. IPD offers training programs customized to the needs of each business or organization,

Training classes and services are offered at the client's site or at one of several campus locations throughout the county. Class schedules are flexible and are based on the needs of the client. Training offerings can be short or long-term. IPD draws on highly qualified professionals and faculty with expertise in a wide range of fields.

IPD fees are competitively priced, and IPD also offers eligible employers the opportunity to access state training funds through the Employment Training Panel. This allows companies to stretch their precious training dollars further. For more information, contact the Institute for Professional Development, Cuesta College at (805) 546-3180.

LIBRARIES

Location: San Luis Obispo Campus, Building 3200, Room 3200, (805) 546-3155. North County Campus, Building N3100, Room N3113, (805) 591-6200, Ext. 4410.

The Cuesta College Libraries support the educational programs of the college. Books, periodical subscriptions and audiovisual materials are closely coordinated with curriculum offerings. Holdings include general education and career and technical education materials, and other resources for updating and increasing skills and knowledge.

Comparable services are provided to distance education students and students at off-site locations. The library's catalog and periodical databases are online, and accessible around the clock to all students with Internet access. An increasing portion of the library collections, including e-books, streaming videos, and virtually all journal content, is digital and available online.

To assist students and community residents with their informational and research needs, librarians are available at the Reference desk and via telephone, email, and live chat whenever the library is open. College librarians hold advanced degrees and as part of the college faculty teach research and information literacy skills and help students locate the best resources for their educational needs.

Library facilities include areas for studying, photocopying, computer use, viewing audio/visual materials, and library instruction. Comfortable surroundings invite collaborative and group study; browsing, reading and viewing materials; and provide a quiet place for contemplation and learning.

To borrow library materials, students must show photo identification. Community residents must show a current I.D. with local street address to use a courtesy library card.

Open computer labs on the San Luis Obispo and the North County campuses are provided for academic use. Workstations are equipped with most software taught at Cuesta so that students can work on class projects outside of scheduled lecture and lab times for their courses. There is a general use lab on the San Luis Obispo and North County campuses in each Library. Smaller and more specialized labs are also available on a more limited basis.

CONTINUING EDUCATION NONCREDIT COURSES (ADULT EDUCATION)

Cuesta College's Continuing Education Program offers students of all ages access to a variety of no cost noncredit courses and certificates that can assist them in reaching their educational, personal, and professional goals. Noncredit courses provide students with lifelong learning, basic skills, and college and career readiness.

To make the classes and programs more accessible, classes are offered throughout the district at all three campuses, as well as communities throughout the county.

The classes may vary in length and time to meet the needs of diverse students. Although some classes are tailored for a specific student constituency, all classes are open to the public. There are no repeatability restrictions on noncredit courses. No enrollment fees are charged for the noncredit classes. A materials fee may apply. Students who take classes on the San Luis Obispo or North County campus will be required to purchase a parking permit.

Noncredit courses and certificates of completion and competency are offered in Adult Basic Education, English as a Second Language, Vocational English as a Second Language, Career Technical Education and Workforce Preparation.

STUDENT SERVICES

Admissions and Registration

For Noncredit-Adult Education offerings, admission and registration is completed with noncredit support staff. Students may register for most courses at any time during the semester, on a space available basis. However, enrollment in ESL and/or Adult Basic Education courses **REQUIRES** assessment and orientation prior to registration. For more information, contact (805) 591-6273.

Assessment

Basic Skills and ESL students must be assessed prior to enrollment. Placement testing is offered year-round. Multilingual assistance is available. For more information, contact (805) 591-6273.

Adult Basic Education students are assessed prior to enrolling in courses. Additional assessments are available for specific needs. Basic skills assessment services include testing for academic skills levels, learning strengths, and career goals. For more information, contact (805) 591-6273.

Orientation

Basic Skills, ESL, and Workforce Preparation students must attend an orientation session prior to registration.

Counseling and Advisement

Educational advisement services for noncredit students are available throughout the semester through the Continuing Education Office. The Noncredit Program provides counselors and educational advisors to serve noncredit students. Noncredit student support services include development of Student Educational and Career Plans, identification of personal, academic, and career goals, career skill practice and resources, transitioning to credit programs, and assessment of special needs. For more information, contact (805) 591-6273.

Fees and Expenses

There is no tuition for noncredit courses. However, all students who park on the Cuesta College campus must have a valid, current parking permit. Students parking permits may be purchased at the Public Safety Office. One-day parking permits may be purchased at various parking lots on campus. Books and supplies needed for a class are the responsibility of the student.

ONLINE SERVICES AND DISTANCE EDUCATION

Distance Education courses are those in which the instructor and student are separated and interact through the assistance of communication technology. They are offered as "fully online" (with no required on-campus sessions), "hybrid" (51% or more online) or "blended" (less than 51% online). The full definition of Distance Education, and the means by which the college verifies student identity in distance education courses, is contained in the district's Administrative Procedure 4105 (<https://www.boarddocs.com/ca/cuesta/Board.nsf/goto?open&id=ADLRG-96DE548>.)

Courses offered through Cuesta College's Distance Education program are equivalent to the classroom-based version in course content, textbooks, required assignments, exams, study time, etc. The only difference is the method in which the course is delivered.

Students in Distance Education courses are able to access support services such as counseling, tutoring, technology help desk, and library services remotely.

PREREQUISITES/CO-REQUISITES

Prerequisites, co-requisites, and advisories are intended to enhance a student's chance of success in a desired course. If a student does not meet prerequisites or co-requisites for a course, as listed in the class schedule, the student may not be allowed to enroll or remain enrolled in that course. Successful completion of a prerequisite or co-requisite course is achieved by a final course grade of "C" or better.

Current Cuesta Students

Cuesta students enrolled in prerequisite courses at the time of registration for the upcoming term will be allowed to enroll in the next level course without knowing the final grade in their current course. A grade of "C" or better must be earned in the prerequisite course to meet the prerequisite requirement. Students that do not successfully complete prerequisite courses will be administratively dropped from the higher level course once grades are final and have been posted.

Transfer Students

Coursework from another college must be completed and the student needs to have earned a grade of "C" or better before the course can be used to clear a prerequisite requirement. Students must submit a Prerequisite Clearance Form which can be found below. Official transcripts need to already be on file at Cuesta or submitted with your request.

Prerequisite Clearance Forms:

FORM A: Prerequisite Clearance and/or English, English as a Second Language, and/or Math Placement Request can be used to clear prerequisite requirements with coursework completed at an institution other than Cuesta.

FORM B: Prerequisite/Co-Requisite Course Challenge can be used to clear prerequisites that have been met through means other than course completion such as previous knowledge, work experience, or licensing. The student is responsible for providing evidence to support the claim and must get signatures from the appropriate department chair before prerequisite clearances can be processed.

Examples of when to submit FORM B:

- Student has knowledge or ability to succeed in the course despite not meeting the prerequisite such as assessment placement, knowledge, certification, licensing, work experience, or other criteria presented by the student that satisfy the prerequisite.
- The prerequisite is discriminatory or applied in a discriminatory manner.
- The Prerequisite approval is in violation of Title 5 regulations or Cuesta College District Policy.
- The prerequisite course has not been made "reasonably available" as defined by Cuesta College.

FORM C: Physics Prerequisite Evaluation Form can be used to determine if a physics course taken at another college meets a physics prerequisite requirement at Cuesta. Student is responsible for attaining the appropriate signatures from the Physical Science Department Chair before prerequisite clearances can be processed.

How to Submit Completed Prerequisite Forms:

FORM A - Submit online from Admissions & Records webpage:

<http://bit.ly/cuestaplacement>

FORM B/C - Submit in one of the following ways:

- Scan and email to prerequisites@cuesta.edu
- Fax to Prerequisites Office at (805)546-3905
- Mail to Cuesta College Admissions & Records, P.O. Box 8106, San Luis Obispo, CA 93403-8106.
- Hand deliver to Admissions & Records Office in the Student Services Building on San Luis Obispo Campus (Building 3100) or the North County Campus (Building N3000).

STUDENT HEALTH SERVICES

Location: Student Health Center, Building, 3100, Room 3150, SLO campus; (805) 546-3171. Building N3025, North County campus, (805)591-6200 Ext. 4207.

Resources available online, for the convenience of our students including those attending via distance education, may be accessed at <http://cuesta.edu/student/resources/healthcenter/index.html>.

This site includes a link to Student Health101, a monthly online magazine and archives with information on student wellness, alcohol and drug awareness, mental health, fitness, nutrition, aspects of sexual assault awareness and education among other topics important to students.

The Student Health Center, in San Luis Obispo Campus Building 3100, Room 3150 is normally open during the day when classes are in session and is open for limited evening hours. In addition, the college operates a Student Health Center at the North County Campus in Building 3025 with limited hours. For specific information on hours, or to make an appointment, call the San Luis Obispo Campus center at (805) 546-3171, or the North County Campus center at (805) 591-6200, ext. 4207.

The goals of the Student Health Center are to help students achieve and maintain optimal physical, mental and emotional health, and to educate students toward taking responsibility for their own health and wellness. All students who have paid the health fee are eligible to receive free and low cost services provided by an outstanding team of professionals.

Care Provided by:

- Nurse Practitioner
- Registered Nurses
- Mental Health Professionals

Wellness Care:

- Personal Counseling
- Diet and Nutrition Counseling
- Blood Pressure, Blood Sugar, Cholesterol and BMI Screening
- Stress Reduction
- Health Maintenance Education
- Student Health 101 online magazine

Screening and Referrals:

- Illness Assessment and Treatment
- Primary Care Clinic

- Personal Counseling/Crisis Prevention and Intervention
- First Aid Treatment
- Family Planning/Sexual Health
- Substance Misuse
- Tuberculosis Skin Testing
- Secondary Insurance Claim Procession for Campus Accidents/Injuries

Community Resource Referrals:

- Vision
- Dental
- Mental Health
- Medical Specialty Services/Advanced Health Care
- Social Services

STUDENT LIFE & LEADERSHIP

Location: Student Center, Building 5300, Room 5301, SLO campus; (805) 546-3289; North County Campus Center, N1005, (805)591-4301.

Resources available online, for the convenience of our students including those attending via distance education, are the following:

- Student Life and Leadership Activities Calendar
- Housing Resource Information
- ASCC Agendas and Minutes
- Voter Registration
- Student Life and Leadership may be found at <https://www.cuesta.edu/student/campuslife/studentlife/index.html>.

The purpose of the Student Life & Leadership program is to assist the student population in the development of programs that serve and actively involve a wide range of students. Opportunities for personal growth are extended to students through leadership courses and programs, clubs and organizations, and campus events produced by the students themselves.

Student Life and Leadership coordinates campus programs and services which include:

- Associated Students of Cuesta College (Student Government)
- Housing Resource Information
- Student Photo ID
- ASCC Social Club
- Clubs and Organizations
- Cultural Center
- Food Bank Distribution
- Food Pantry

Student Activities

Cuesta College's student government develops a broad spectrum of activities, programs, and services for the student body. Its goals are to provide social contact, entertainment, and leadership opportunities for the campus community. Extracurricular activities foster a sense of unity among individuals, as well as among student groups pursuing specialized interests.

The complete planning and production of various events provide excellent experience for student leaders and enjoyable activities for all. Lectures, film series, forums, bands, community awareness programs, and seasonal and special events are all within the scope of student government sponsorship.

The broad array of student activities involves the educational experience of all members of the Associated Students of Cuesta College. Students plan and develop them and, by taking an active role, experience a personal satisfaction and growth beyond their academic pursuits.

An activities calendar may be found at:

<https://cuesta.edu/student/campuslife/studentlife/sllcalendar/index.html/?i=1>

Associated Students of Cuesta College

The Associated Students of Cuesta College (ASCC) operates under regulations authorized in the California Education Code and in the policies of the Cuesta College Board of Trustees. The ASCC is the college's official student government organization.

The ASCC is established to promote the general welfare of Cuesta College students; to guarantee equality of opportunity among students; to offer an experience in practice of the American democratic government; and to encourage student participation in, planning for, and involvement in a comprehensive program of student activities. It offers students opportunities to participate in social and cultural events, to share in governance activities, to interact with professionals, and to create and administer their own organizations and programs.

Student Organizations

The college and the ASCC grant recognition to campus organizations including honor societies, service and religious organizations, those with an ethnic/multicultural focus, and departmental and special interest groups. The varied types of clubs not only offer an opportunity for social life but also make a fine contribution to the development of student leadership. Membership and active participation in a reasonable number of these organizations are strongly recommended by the college.

STUDENT SUCCESS CENTERS

Location: Building 3300/3400, SLO campus; (805) 546-3100 Ext. 3150. Building N3130, North County campus, (805) 591-6245.

The Cuesta College Student Success Centers strive to:

- Promote the academic skills, learning strategies, and attitudes necessary for student success in all disciplines.
- Create a responsive, accessible, and learner-centered space for students to attain independent learning and achieve their personal, educational, and vocational goals.
- Support the instructional objectives of faculty by advancing the Student Success Centers as curricular extensions of the classroom.
- Enhance collaboration with the college community regarding the short- and long-term goals of the Student Success Centers.

This mission is fulfilled by offering the following learning and teaching assistance to students and faculty.

ACADEMIC SUCCESS WORKSHOPS are offered throughout the year. Sample workshops include test preparation, memory techniques and time management. Workshops are open to all students free of charge. Workshop topics and schedules are posted at the beginning of each semester. Please check the Student Success Centers' website for more details.

MATH TUTORING provides drop-in assistance to students needing help in MATH 003 through MATH 265B. Computer access is available for students to work on Mediated Math, Minitab, Geometer's Sketchpad, Derive, and other software. Located in Student Success Centers, Building 3400 next to Library, Room 3304 (SLO) and Building N3129A (NCC). Please check the Student Success Centers' website for full tutorial support schedules.

TUTORIAL SERVICES provides free drop-in/embedded tutoring in most academic subjects. Peer tutors are instructor recommended, have received a "B" or better in the courses they tutor and complete a tutor-training class during their first semester as a tutor. Tutors are trained to help students develop long-term learning strategies that facilitate independent learning. Tutoring is available in the Student Success Centers. For more information please visit: <https://www.cuesta.edu/student/resources/ssc/index.html>.

WRITING CENTER provides free writing assistance to students on a drop-in basis and is available to all students. Students meet with a peer tutor to have specific questions answered regarding structure and content. Papers are NOT proofread. The Writing Centers are located inside

the Student Success Centers at both campuses (Room 3304 at SLO and Room N3129 at NCC). Please check the Student Success Centers' website for full tutorial support schedules.

NET TUTOR online tutorial support is now available to Cuesta students 24/7. Students may access online tutorial support in the following areas: Accounting, Anatomy and Physiology, Biology, Business, Chemistry, Criminal Justice, Economics, English, History, Math (all levels), Nursing, Physics, Political Science, Psychology, Spanish, and Statistics. Accessing Net Tutor is easy! To get started all you need is your myCuesta username and password. Please visit the Student Success Centers' website to enter the Net Tutor portal, or click on the following link: <https://www.cuesta.edu/student/resources/ssc/onlinetutoring.html>

TRANSFER SERVICES

The Transfer/Career Center has a wide variety of resources available to university bound students including college and university information, college search materials, major and career books, and study abroad brochures and catalogs. The center maintains information about university transfer requirements, the university application process, articulation agreements and transfer admission guarantee programs. In addition, the center provides internet access with links to assist students completing online admissions applications and researching colleges.

Appointments to meet with a counselor can be made three weeks in advance beginning the first working day of the week and are available from 8:30 a.m. to 5:00 p.m. Monday through Thursday and from 10:30 a.m. to 4:00 p.m. on Friday.

Prior Prerequisite/Co-requisite Clearance Required Before Enrolling in:

Course Discipline/Subject	Course Number(s)
Biological Science Courses	BIO 201A, 201B, 202, 204, 206, 209C, 209D, 209S, 212L, 220L, 222L
Early Childhood Education Courses	ECE 209, 210
English Courses (Reading/Writing)	ENGL 099, 156, 180, 201A, 201B, 201C
English Courses (Literature)	ENGL 205, 206, 212A, 212B, 213, 215, 216, 217, 231, 245A, 245B, 246A, 246B
Licensed Vocational Nursing Courses	LVN 101, 101A, 101AL, 101B, 102, 102A, 102AL, 102B, 103, 103A, 103B, 104, 104L
Math Courses (non-transferable)	MATH 007, 021, 122, 123, 126A, 126B, 127, 128
Math Courses (transferable)	MATH 220, 229, 230, 231, 232, 236, 242, 247, 255, 265A, 265B, 283, 287
Medical Assistant Courses	MAST 111, 111L
Music	MUS 204A, 204B, 204C, 205A, 205B, 205C
Paramedic Courses	EMS 102, 102T, 105, 105L, 107A, 107B, 107C, 201, 210, 211, 211L, 212, 213A, 213B
Physical Science Courses	ASTR 210, 210L CHEM 201A, 201B, 210FL, 211, 212A, 212B, 201P, 201X, 245B, 245C GEOL 229A, 229B METE 212 OCEN 210, 210L PHYS 205A, 205B, 208A, 208B, 208C, 208AX, 208BX, 218
Psychiatric Technician Courses	PSYT 110, 207, 208, 209
Registered Nursing [RN] Courses	NRAD 004E, 103H, 120, 201A, 201B, 201D, 202A, 202B, 202D, 203, 203A, 203B, 203D, 204, 204A, 204B, 204D, 219A, 219B

Transfer/Career Center staff serve as liaisons to colleges and universities and advocate for students in the admission process. Center staff also coordinate university representative visits in which university outreach staff come to campus to meet with Cuesta College students individually.

Transfer Admission Guarantee (TAG programs) are commitments that selected colleges and universities make to Cuesta College students who meet specific credit, GPA, and course requirements. A TAG serves as a contract between the student and college or university. Students who have completed a TAG and have met contractual requirements are guaranteed admission.

Cuesta college now has transfer admission guarantees with the following universities:

- UC Santa Cruz
- UC Riverside
- UC Santa Barbara
- UC Davis
- UC Irvine
- UC Merced
- Arizona State University
- Columbia College
- Chapman University
- University of La Verne
- Sierra Nevada College

Associate Degrees for Transfer (ADT). Please see page 70 for information about ADTs.

Career Services

Career services are available to assist students in exploring and clarifying their career goals, researching occupational fields, and making their educational plans accordingly. Students may make arrangements with Transfer/Career Services to attend a Career Workshop and use the Eureka Career Information System to obtain information about specific occupations.

Transferring to California Polytechnic State University

Because admission to Cal Poly is highly competitive; it is strongly recommended that students work closely with a Cuesta College counselor to ensure they are well-prepared for Cal Poly's transfer selection process. Cal Poly's Transfer Selection Criteria vary by major and include completion of major-related and general education coursework, grades, and extracurricular activities and work experience. Students applying as upper-division transfers that have completed all required/desired coursework and have maintained a high GPA typically are more competitive in Cal Poly's transfer selection process. The Cal Poly Admissions website provides comprehensive information on their transfer selection process.

ASSIST

ASSIST (Articulation Subsystem Stimulating Inter-institutional Student Transfer) is a student-transfer information system available at www.assist.org. ASSIST displays reports describing how courses completed at a California community college will be applied to an undergraduate degree at a California State University or University of California campus. As the official repository of articulation for California's public colleges and universities, ASSIST provides the most accurate and up-to-date information available about student transfer within the state

of California. Students who are planning to transfer to a California State University or a University of California campus are encouraged to utilize ASSIST information (in consultation with a counselor) for important information about the transfer and articulation process.

Student Right To Know

In five decades of service to the community, Cuesta College has helped thousands of students reach a wide variety of educational goals, including improved foundational skills, transfer to a four-year institution, earned certificates or associate degrees and advancement in the work force.

In compliance with the Student-Right-to-Know (SRTK) and Campus Security Act of 1990 (Public Law 101-542), it is the policy of the San Luis Obispo County Community College District to make available its completion and transfer rates to all current and prospective students. Beginning in fall 2014, a cohort of all certificate, degree, and transfer seeking first-time, full-time students were tracked over a three-year period. Their completion and transfer rates are listed below. These rates do not represent the success rates of the entire student population at Cuesta College, nor do they account for student outcomes occurring after this three-year tracking period.

Based upon the cohort defined above, a completer is a student who attained a certificate or degree or became 'transfer prepared' during the three-year period from fall 2014 to spring 2017. The completion rate for Cuesta College's 2014-2017 cohort is 32.69%

Based upon the cohort defined above, students who have completed 60 transferable units with a GPA of 2.0 or better are considered "transfer prepared." Students who transferred to another post-secondary institution prior to attaining a degree, certificate, or becoming "transfer prepared" during a five-semester period from spring 2015 to spring 2017 are transfer students. The transfer rate for Cuesta College's 2015-2017 cohort is 6.88%.

VETERANS' SERVICES

Location: Veterans Resource Center, Building 3100, Room 3174, SLO campus; (805) 546-3142. North County Campus, Building N1000, room N1008.

Website:

<https://cuesta.edu/student/studentservices/veterans/index.html>

Montgomery G.I. Bill® Education Benefits

Cuesta College is approved by the Veterans Administration to offer eligible veterans and their dependents military service connected benefit programs leading to an associate degree or transfer to a four-year institution. The Department of Veterans Affairs (DVA) administers several educational assistance programs for which basic eligibility may vary. Generally, only the DVA can determine an applicant's eligibility for educational assistance.

Please note: GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government Web site at <https://www.benefits.va.gov/gibill>.

All persons receiving educational benefits must personally contact the Veterans Coordinator after enrollment every semester to continue benefits. In addition, a Student Educational plan (SEP) must be on file by the end of the first semester. This plan must be developed and reviewed by an academic counselor.

Priority Registration

As our way of saying thanks for serving our country, Veterans

receive priority registration. New students to Cuesta College must meet the requirements of a new matriculated student as defined in the enrollment priority section. Any member or former member of the Armed Forces of the United States, and who is a resident of California, who has received an honorable discharge, a general discharge, or an other than honorable discharge, and to any member or former member of the State Military Reserved, for any academic term attended at one of the California State University, California Community College, or University of California for four academic years after he/she has left state or federal active duty, which he/she shall use within 15 years of leaving state or federal active duty, as established by Education Code 66025.8.

Military Credit

Veterans can receive credit up to 12 credits for education experience in the Armed Services. For more information please refer to this website: <http://www.acenet.edu/news-room/Pages/Military-Guide-Online.aspx> or see the Veterans' Resource Center.

Disabled Veterans

Veterans who qualify for educational benefits as disabled veterans may be entitled to special educational benefits. Veterans should visit the DVA Regional office, 8810 Rio San Diego, CA 92108 to determine their eligibility for disabled status. Veterans with disabilities are encouraged to investigate services offered through Cuesta College Disabled Students Programs and Services.

Veterans' Dependents – War Orphans – Missing In Action – Prisoners Of War

Students who are children or widows of veterans who died as a result of military service or are dependents of veterans who were totally disabled as a result of war service (or peacetime military service since September 16, 1940) may be eligible for assistance from the Veterans Administration or the State of California. Inquiries regarding these benefits should be made through the DVA Regional Office.

Student Liability

The veteran/dependent student assumes full liability for any overpayment of veterans education allowance benefits.

The final responsibility for monitoring the process of qualifying for educational benefits rests with the individual applicant.

FAILURE TO TAKE THE PROPER CLASSES CAN RESULT IN THE REDUCTION OR TERMINATION OF BENEFITS.

Veteran/Dependent Student Academic Standing

Students will not be certified for enrollment if placed on Academic or Progress Dismissal status. If you have previously been placed on Academic Probation and have a grade point average of less than 2.0 in the last two consecutive semesters of enrollment and are eligible for certification of Veteran Benefits, you will be dismissed at the end of each semester as a veteran student (lose veteran certification and priority registration) as required under Veterans Administration approval criteria regulations.

Students who have previously been placed on Progress Probation and have 50% or more enrollment grades of "W", "I", or "NP" recorded in the last two consecutive semesters of enrollment will be dismissed at the end of each semester as a veteran student (lose veteran certification and priority registration) as required under Veterans Administration approval criteria regulations.

Tutorial Services

Tutorial services are available to all veterans who meet established VA criteria.

Transcripts

All official transcripts of prior college work and military schools must be

on file in the Records Office before registering for classes. Certification for benefits for the second semester will be withheld if transcripts are not received. See the Veterans' Resource Center for necessary forms.

Credits Required for Entitlement of Benefits

The following number of credits is required each semester to certify students for educational and training allowances. Short-term courses are computed proportionately for payment purposes. Please see the Veterans' Resource Center for more information.

Veterans Access, Choice, and Accountability Act of 2014

(Choice Act)

A student who is covered by the federal Veterans Access, Choice, and Accountability Act (Section 702 of the VACA Act [38 U.S.C. 3679(c)] as stated in parts 1-4 of this bulleted item shall be fully exempt from non-resident fees, including nonresident tuition and the capital outlay surcharge charged of nonresident students.

1. A Veteran who lives in California (regardless of his/her formal state of residence) and enrolls in Cuesta College within three years of discharge from a period of active duty service of 90 days or more.
2. A spouse or child entitled to transferred education benefits who lives in the state in which the institution of higher learning is located (regardless of his/her formal state of residence) and enrolls in the school within 3 years of the transferor's discharge from a period of active duty service of 90 days or more.
3. A spouse or child using benefits under the Marine Gunnery Sergeant John David Fry Scholarship (provides Post-9/11 GI Bill benefits to the children and surviving spouses of service members who died in the line of duty while on active duty) who lives in the state in which the institution of higher learning is located (regardless of his/her formal state of residence) and enrolls in the school within three years of the Service member's death in the line of duty following a period of active duty service of 90 days or more.
4. After expiration of the three year period following discharge or death as described in 38 U.S.C. 3679(c), a student who initially qualifies under the applicable requirements above will maintain "covered individual" status as long as he or she remains continuously enrolled (other than during regularly scheduled breaks between courses, semesters or terms) at the institution, even if they enroll in multiple programs and shall continue to be exempt from paying nonresident tuition and other fees, as provided by California EC §68075.5(c) requiring that the District grant a full exemption from the nonresident fee for all students verified to be "covered individuals" per the criteria above within this bulleted item and that qualify to use Montgomery GI Bill-Active Duty or Post 9/11 GI Bill education benefits (Chapters 30 and 33, respectively, of Title 38, U.S. Code while living in California. Eligibility determination is subject to the "Certificate of Eligibility" (COE) of the veteran or eligible dependent (who is made eligible through the Transfer of Entitlement [TOE] to basic educational assistance under Chapters 30 and 33 of Title 38, U.S.C.). The DD214, Certificate of Release or Discharge from Active Duty, of the qualifying individual may also be of assistance in confirming "covered individual" status as it shows the effective date of the veteran's discharge from active service.

Withdrawal/Change of Classes

Veterans are required to notify the campus Veterans' Resource Center when they stop attending class, withdraw from the college or add or drop a class. Such changes should be reported immediately after filing an official withdrawal. Failure to comply with this regulation will be grounds for decertification and will be considered a fraud with the Department of Veterans Affairs.



2019-2020

CUESTA COLLEGE CATALOG

SECTION 1C

COLLEGE POLICIES, RULES AND REGULATIONS

Students are held individually responsible for the information contained in the Cuesta College Catalog and in the Student Code of Conduct. Failure to read and comply with college Policies, Rules, and Regulations will not exempt students from whatever penalties they may incur.

The college reserves the right to make changes, additions and/or deletions to the Policies, Rules, and Regulations during the school year when deemed necessary by action of the administration and/or Board of Trustees.

Academic Probation and Dismissal

Students who earn unsatisfactory grades may jeopardize their enrollment and registration priority at Cuesta College. Academic achievement is monitored during the fall/spring semesters. A student is placed on academic probation at the end of a semester if the student's grade point average is less than 2.0, or "C average," on a four-point scale.

A student who earns less than a 2.0 GPA for two consecutive semesters is subject to dismissal from the college. For the purpose of this section, semesters are considered consecutive on the basis of the student's pattern of enrollment. For example, a student earning less than a 2.0 in fall 2017 and fall 2018 would be subject to dismissal if the student did not attend Cuesta during spring 2017. Dismissed students are not allowed to attend the subsequent semester.

Students are notified of their academic probation/dismissal status through their myCuesta e-mail account at the end of grade processing each semester.

Students on academic probation are required to participate in academic follow-up services designed to help students persist and succeed in their courses. Students on academic probation will be notified of required academic follow-up activities. Students on academic dismissal must attend a Reinstatement Workshop and agree to their Reinstatement Contract to enroll or remain enrolled in their courses for the subsequent term.

Students, who do not attend a reinstatement workshop will be blocked from enrolling and must "sit out" the following term. Dismissed students who are enrolled in the subsequent term, will be administratively dropped from their courses. Reinstatement, or "sitting out" a semester, does not change the student's academic standing. Once a student's semester GPA is 2.0 (C) or higher the student will be removed from Academic Dismissal.

Progress Probation and Dismissal

Students who fail to complete courses in which they enroll may jeopardize their ability to enroll and their registration priority at Cuesta College. Academic progress is monitored during the fall/spring semesters. A student who has enrolled in a total of 12 or more credits at Cuesta College is placed on progress probation at the end of a semester if the percentage of all Cuesta College credits in which a student has enrolled, for which entries of "W," "I," and "NP" are recorded, reaches or exceeds 50 percent.

A student placed on progress probation for the third consecutive semester or session is subject to dismissal from the college.

Students are notified of their progress probation/dismissal status through their myCuesta e-mail account at the end of grade processing each semester.

Students on progress probation are required to participate in academic follow-up services designed to help students persist and succeed

in their courses. Students on progress probation will be notified of required academic follow-up activities.

Students on progress dismissal must attend a Reinstatement Workshop and agree to their Reinstatement Contract to enroll or remain enrolled in their courses for the subsequent term.

Students who do not attend a reinstatement workshop will be blocked from enrolling and must "sit out" the following term. Dismissed students who are enrolled in the subsequent term, will be administratively dropped from their courses.

Reinstatement, or "sitting out" a semester, does not change the student's academic standing. A student on progress dismissal shall be removed from probation/dismissal when the percentage of entries of "W," "I," and "NP" recorded drops below 50 percent.

Contact the Office of Enrollment Services (Admissions and Records) or Counseling Services for additional information.

Academic Renewal without Course Repetition

Previously recorded substandard academic work may be disregarded in the calculation of a student's grade point average if the work is not reflective of the student's present scholastic level of performance.

1. Academic renewal may be applied to two distinct semesters/sessions of work and is a one-time irreversible option.
2. Academic renewal cannot be used to disregard prior academic credit or course work which has been applied toward an associate degree or certificate earned at Cuesta College.
3. For any semester/session in which course work is to be disregarded, substandard academic work in that semester/session will be disregarded, excluding satisfactory academic work.
4. If grade alleviation has already been applied two times for a course included in the requested semester/session to be disregarded, the course will not be eligible for academic renewal without repetition and will remain on the academic record. No more than two substandard grades may be alleviated from the calculation of the student's grade point average for a course.
5. A period of at least one year must have elapsed since the completion of the work to be alleviated.
6. To alleviate course work, the student must have:
 - a. Completed a minimum of 12 semester credits since the semester(s) to be alleviated with at least a 3.0 grade point average; or
 - b. Completed 18 semester credits since the semester(s) to be alleviated with at least a 2.5 grade point average; or
 - c. Completed 24 semester credits since the semester(s) to be alleviated with at least a 2.0 grade point average.
7. Recalculation of the grade point average will be used toward qualification for graduation with honors.
8. Academic standing for the semester/session(s) will be adjusted.
9. Permanent academic records will be annotated in such a manner that the record of all work remains legible, ensuring a true and complete academic history.

The student initiates the request by filing a Petition for Academic

Renewal without Course Repetition in Counseling Services. The petition must be signed by the student and counselor.

- The student must submit official (sealed) transcripts from all accredited colleges or universities where course work was completed.
- The Director of Enrollment Services (Admissions and Records) will make the final determination for academic renewal without course repetition.
- If academic renewal requirements are met, eligible courses will be alleviated from the student's permanent record.
- Calculation of the student's grade point average begins following the end of the first term being alleviated under academic renewal.

Alleviated course work will be annotated on the student's transcript with an "E" for exclusion with a notation of "Academic Renewal" and the substandard grade will be excluded from the student's grade point average calculation.

Attendance

Normal progress and successful completion of scholastic work depends upon regular attendance. Students are expected to attend all classes and laboratories for which they are registered. Instructors set an attendance policy for each class, and it is the student's responsibility to know and comply with each one. Instructors may drop a student from a class for infractions of the attendance policy. (To assure a seat in the class, students are advised to attend the first class session.)

It is the student's responsibility to officially withdraw from a course which the student is no longer attending. Failure to officially withdraw from a class may result in an "F" (failing) grade.

Open Enrollment

All courses of the District shall be open to enrollment in accordance with Board Policy 5052 and a priority system consistent with AP 5055 titled Enrollment Priorities. Enrollment may be limited to students meeting properly validated prerequisites and co-requisites, or due to other non-evaluative, practical considerations as determined by the college matriculation process or appropriate college division.

No student is required to confer or consult with or required to receive permission to enroll in any class offered by the District, except as provided for in AP 5055 titled Enrollment Priorities except courses under Nursing and Allied Health programs, Dual Enrollment - CCAP Program courses offered at a high school site and for classes offered to inmates in city and county jail, or state or federal correctional facility that restrict enrollment.

Students are not required to participate in any pre-registration activities not uniformly required, and no registration procedures are used that result in restricting enrollment to a specialized clientele, except as provided for in AP 5055 titled Enrollment Priorities and where enrollment is restricted for Nursing and Allied Health programs, Dual Enrollment - CCAP Program courses offered at a high school site during regular school day, and for classes offered to inmates in city and county jail, or state or federal correctional facility.

A student may challenge an enrollment limitation on any of the following grounds:

- The limitation is unlawfully discriminatory or is being applied in an unlawfully discriminatory manner;
- The District is not following its enrollment procedures;

- The basis for the limitation does not in fact exist.

A student may challenge an enrollment limitation by following Administrative Procedure 5055.

Course Load

A full-time student is a student who is enrolled in a minimum of 12 credits per semester/session. Students enrolled in fewer than 12 credits are considered to be less than full-time. Students are limited to a maximum of 19 credits during the fall and spring semesters (nine credits during the summer session), including both day and evening classes. To take more than the maximum number of credits, a student must have an outstanding academic record and must obtain approval from a counselor before registering.

Course Repetition Policy

Repeatable Course

A repeatable course is identified in the college catalog and online Class Finder as repeatable more than one time.

- The student may petition to enroll in two sections of the same repeatable course if the length of the course is such that a student may enroll in two or more sections of the same course during the same period without being enrolled in more than one section at any given time.
- A student may repeat a course designated as a repeatable course including variable credit open-entry/open-exit courses up to the maximum number of allowed repetitions for that course.
- No more than two substandard grades may be alleviated within the allowable repeat limits for a repeatable course. If a course is repeated two or more times, the first two substandard grades will be excluded in calculating the student's GPA.
- Course repetition will not be allowed in a repeatable activity course beyond the maximum number of allowed repetitions for the course, which may be no more than three (3) semester/sessions.

Non-Repeatable Course

A non-repeatable course is a course in the college catalog that is not identified as repeatable.

- Substandard Grade - a grade of "D+," "D," "D-," "F," "NP," or "NC."
- A student will be permitted to retake a non-repeatable course in which a substandard grade or "W" was earned one time without a petition.
- If a student has earned a second substandard grade or "W" in a course, the student must agree and sign a Third Enrollment Agreement to be released to register for the third repetition of a course.
- Each non-repeatable course in which a substandard grade has been earned may be repeated two times only for grade alleviation unless such repetition is provided by District policy. The repeated course must contain the equivalent credit value or higher. The previous grade and credit will be disregarded in calculation of the student's grade point average even if the previous grade was higher.
- Satisfactory Grade - a grade of "A," "A-," "B+," "B," "B-," "C+," "C," "P," or "CR."
- A course in which a satisfactory grade was received may not be repeated unless such repetition is provided for in the official course description or by District policy.

Limitations on Withdrawal (“W” symbol)

Each non-repeatable course in which a “W” has been earned may be repeated for a maximum of two times. The student may earn no more than three (3) withdrawals in the same course.

- Military withdrawals (“MW”) do not count against the “W” withdrawal limit.
- A student who has previously earned a maximum of three (3) withdrawals for a course that has a petition approved to repeat may only earn a satisfactory or substandard grade for the course. The student may not earn an additional “W” symbol unless the student demonstrates extenuating circumstances to justify an additional withdrawal for the course.

Petition to Repeat

Students may submit a “Petition to Repeat a Course” under certain circumstances as provided by Title V, California Code of Regulations and Cuesta College Board Policy. Petition approvals are reviewed by the Office of Admissions & Records, the North County Campus Dean, or designee.

Significant Lapse in Time: A student may petition to repeat a course, one time, and if no less than 36 months have elapsed, where a satisfactory grade of “C” or better was earned if:

- The District has established a recency prerequisite for a course or program;
- Another institution of higher education to which the student seeks to transfer has established a recency requirement which the student will not be able to satisfy without repeating the course. Repetition may be allowed where less than 36 months have elapsed if the student documents that repetition is necessary for the student’s transfer to the institute of higher education.
- When a course is repeated pursuant to this section, the previous grade and credit will be disregarded in computing the student’s grade point average.

Disabled Student Accommodation

A student may repeat a special class for students with disabilities any number of times as required as a disability-related accommodation under the following circumstances:

- When the student’s continuing success in other general and/or special classes is dependent on additional repetitions of a specific special class; or
- When additional repetitions of a specific special class are essential to completing a student’s preparation for enrollment into other regular or special classes; or
- When the student has a student educational plan which involves a goal other than completion of the special class in question and repetition of the course will further achieve that goal.
- The previous grade and credit will not be disregarded in computing the student’s grade point average each time the course is taken.

Legally Mandated Training

A student may repeat a course any number of times as required to meet a legally mandated training requirement as a condition of continued paid or volunteer employment.

- The previous grade and credit will not be disregarded in computing the student’s grade point average each time the course is taken.

Significant Changes of Industry or Licensure Standards

A student may repeat a course any number of times as a result of a significant change in industry or licensure standards such that

repetition of the course is necessary for employment or licensure.

- The previous grade and credit will not be disregarded in computing the student’s grade point average each time the course is taken.

Extenuating Circumstance – Prior Substandard Grades

A student may petition to repeat a course, one time, based on extenuating circumstances in a prior enrollment in which three (3) substandard grades have been earned. Extenuating circumstances are cases of documented, verifiable circumstances beyond the student’s control.

- The previous grade and credit will be disregarded in computing the student’s grade point average if either a substandard or satisfactory grade is earned.

Extenuating Circumstance – Prior Satisfactory Grade

A student may petition to repeat a course, one time, based on extenuating circumstances in a prior enrollment in which a satisfactory grade has been earned. Extenuating circumstances are cases of documented, verifiable circumstances beyond the student’s control.

- The previous grade and credit will not be included in computing the student’s grade point average each time the course is taken.

Education Tax Credit Information

An Education Tax Credit benefit is available to Cuesta students who enrolled in credit courses and were charged eligible fees. In compliance with the Taxpayer Relief Act (TRA) of 1997, Cuesta College will provide a 1098T form to eligible students enrolled in a given calendar year (spring, summer, and fall). The 1098T form reports eligible fees charged within the given calendar year.

Eligible fees include: Enrollment Fee, Student Center Fee, Non-Resident Fee, and Material Fee. A 1098T will not be produced for students whose eligible fees were waived or who received financial aid in an amount greater than eligible charges. Each January, 1098T forms are mailed to the students’ permanent addresses on file with Cuesta at that time.

Students are encouraged to keep payment receipts to confirm the amount of fees paid during each calendar year, regardless of the term of enrollment.

If you have questions about the TRA’s Hope Tax Credit and Lifelong Learning Credit:

- Consult your tax preparer
- Access the IRS website at www.irs.gov.

Enrollment Priorities

All courses of the District shall be open to enrollment to all eligible students, subject to an established enrollment priority. Enrollment also may be limited to students meeting properly validated prerequisites and co-requisites, or due to other, practical considerations.

To comply with legislative mandates, regulate the availability of limited class space, provide for fairness, and facilitate the registration process, procedures to provide enrollment priority for students on the basis of need are established.

Annually, each program or group granting enrollment priority will establish and publish a process to review and evaluate their program participant’s “level of need” that grants program eligibility for enrollment priority.

The California Community Colleges Board of Governors approved changes that will establish system-wide enrollment priorities designed

to ensure classes are available for students seeking job training, degree attainment or transfer and to reward students who make progress toward their educational goals.

New students who have completed college orientation, assessment and developed education plans as well as continuing students in good academic standing who have not exceeded 100 credits (not including credits in non-degree applicable courses, basic skills and English as a Second Language) will now have priority over students who do not meet these criteria. Active military and veterans, current and former foster youth, CalWORKS or Tribal TANF recipients, followed by students in Extended Opportunity Programs and Services (EOPS) and Disabled Students Programs and Services (DSPS) will continue to have first priority for registration if they meet the same criteria listed above.

The regulations, unanimously approved by the board of governors, was implemented in the fall of 2014. We encourage students on probation to seek help to improve their academic standing. Students nearing 100 credits should carefully plan their remaining courses with an academic counselor.

Enrollment Priority Groups are defined below. Students will continue to have access to register after their priority date.

- **PRIORITY 1 (State Mandated CCCC Programs):** Continuing students, with the exception of eligible Foster Youth, in this group must be in good academic standing as defined with less than 100 Cuesta College degree applicable credits. New first-time and returning students in this group must meet the requirements of a new matriculated student as defined and with less than 100 Cuesta College degree applicable credits. Dual Enrollment Students are not eligible, except noted.
- Any member or former member of the Armed Forces of the United States, who is a resident of California, who has received an honorable discharge, a general discharge, or an other than honorable discharge, and to any member or former member of the State Military Reserve, for any academic term attended at one of the California State University, California Community Colleges or University of California for four academic years after he/she has left state or federal active duty, which he/she shall use within 15 years of leaving state or federal active duty, as established by Education Code 66025.8.
- Foster youth and former foster youth, whose dependency was established or continued by the court on or after the youth's 16th birthday and who is no older than 25 years of age at the commencement of the academic year. This includes foster youth who are enrolled as Dual Enrollment (Enrichment) students, as established by Education Code 66025.9. This category retains eligibility for priority enrollment regardless of their academic standing. Priority administration expires on January 1, 2020.
- Homeless youth includes a student under 25 years of age, who has been verified (defined in subsection (2) of Section 725 of the federal McKinney-Vento Homeless Assistance Act) at any time during the 24 months immediately preceding the receipt of application for admission for a period of up to six years or until the age of 25, whichever comes first. Priority administration expires on January 1, 2020.
- California Work Opportunity and Responsibility to Kids (CalWORKS) or Tribal TANF recipients, as established by Education Code 66025.92.
- Disabled Student Programs & Services (DSPS) students as

established in Education Code 66025.91.

- Extended Opportunity Programs and Services (EOPS) recipients as established in Education Code section 66025.91.
- **PRIORITY 2 (Special Programs):** Continuing students in this group must be in good academic standing as defined, with less than 100 Cuesta College degree applicable credits. New first-time and returning students in this group must meet the requirements of a new matriculated student as defined and with less than 100 Cuesta College degree applicable credits. Dual Enrollment Students are not eligible.
- Students must meet specific program eligibility criteria as determined by each program.
- Degree/Transfer applicants must be a Continuing Student with 12 credits completed in residency; who will be completing their remaining AA, AS, Transfer (AA-T and AS-T) degree or transfer certification requirements within one semester at Cuesta,
- Intercollegiate Athletes, new first-time/transfer incoming athletes who will be participating in sports will be eligible for priority regardless of their sport term not to exceed 3 years,
- Disabled Student Programs & Services (DSPS) Notetakers,
- Re-entry Program participants,
- iZoom Program participants,
- Facilitated Assisted Learning (FAL) facilitators,
- Associated Students of Cuesta College Leaders,
- Student employees, staff and faculty pursuing Professional Growth, and dependent children up to the age of 25 (with the exception of Dual Enrollment Students), spouses, and domestic partners of faculty or staff.

- **PRIORITY 3 (Continuing Students):** Continuing Cuesta College students in good academic standing as defined, with priority based on the total number of course credits completed at Cuesta College **AND** have completed a comprehensive Student Educational Plan (SEP), except for 3.4 priority group. Dual Enrollment Students are not eligible.

Credit increments:

- 3.1. Equal to or greater than 48.0 credits and less than 100.0 credits
- 3.2. Equal to or greater than 24.0 credits and less than 48.0 credits
- 3.3. Equal to or greater than 15.0 credits and less than 24.0 credits
- 3.4. Less than 15.0 credits
- **PRIORITY 4 (New Students):** New students who meet the definition of a New Matriculated Student **AND** have attended designated orientation program (Cougar Welcome Day). Fall Registration ONLY. Dual Enrollment Students are not eligible.
- **PRIORITY 5 (New Students):** New students who apply and meet the requirements of a new matriculated student as defined and did **not** attend designated orientation program (Cougar Welcome Day). Dual Enrollment Students are not eligible.
- **PRIORITY 6 (All Students):** All first-time, returning, transfer

students who apply for admissions. Continuing students who have not completed a comprehensive Student Educational Plan OR have earned 100 or more credits OR were on academic standing probation for two consecutive terms are eligible to enroll. Dual Enrollment Students are not eligible.

- **PRIORITY 7 (Dual Enrollment):** Dual Enrollment Students (Enrichment and CCAP) concurrently enrolled in grades 6-12 (Enrichment) and 9-12 (CCAP), who have completed the admission application, permit to enroll, and have met all course prerequisites, are eligible to enroll.

Enrollment Limitations

A student's ability to enroll in a course may be limited or restricted. Refer to Administrative Procedures 5075 - <https://www.boarddocs.com/ca/cuesta/Board.nsf/Public#>

- **CONTINUING/RETURNING STUDENTS:** A continuing or returning student will lose enrollment priority if he/she earns 100 or more credits at Cuesta College or if he/she are on academic or progress probation for two consecutive terms.

For purposes of this section a unit is earned when a student receives a grade of A, B, C, D or P as defined in BP and AP 4230 titled Grading and Academic Record Symbols. This 100-unit limit does not include units for non-degree applicable English as a Second Language or basic skills courses as defined by Academic Affairs, or students enrolled in high unit majors or programs as designated by the Curriculum Committee and Academic Affairs.

The District shall notify students who are placed on academic or progress probation, of the potential for loss of enrollment priority. The District shall notify the student that a second consecutive term on academic or progress probation will result in the loss of priority registration as long as the student remains on probation. The District shall notify students or who have earned 75 percent or more of the unit limit, that enrollment priority will be lost when the student reaches the unit limit.

Students who lose their priority due to enrollment limitations will be able to register after Priority 5.

Appeal of Loss of Enrollment Priority Procedures

- Students may petition to have their enrollment priority reinstated based on the following reasons:
 - Extenuating Circumstances (verified cases of accidents, illnesses, or other circumstances beyond the control of the student)
 - Students with disabilities who applied for but did not receive reasonable accommodations in a timely manner.
 - Students who demonstrate significant satisfactory academic improvement by earning at least 2.50 GPA in at least 6 academic credits in a subsequent term, but whose term GPA is not high enough to move the student into good standing.
 - Students who are in high credit programs and are following a current education plan.
 - Students in good standing (over 100 credits) and within 12 credits of completing their degree.

Enrollment Priority Appeal forms are available online, and at all Cuesta College sites. Appeals are to be submitted to the Office of Admissions &

Records. Extenuating circumstances must be documented. Enrollment Priority students whose appeal is approved will be reinstated to their previous priority status for one semester.

Any student who is a member of an active or reserve military service and who receives orders compelling a withdrawal from courses may request to be reinstated to their previous priority status upon their return.

Definition of student enrollment statuses:

- **A New Matriculated Student** is one who has completed orientation, assessment and developed a student education plan (abbreviated or comprehensive).
- **A Student in Good Academic Standing** is one who is not on academic or progress probation for two current consecutive primary terms.
- **A Student in High Credit Program** is a program that has more than 38 credits in the major coursework and following a current education plan.
- **A Continuing Student** excludes Dual Enrollment (Enrichment - Non-CCAP and College and Career Access Pathways - CCAP), is one who was enrolled during the immediately preceding semester and received at least one letter grade or "W." A student registered during the semester, who did not complete a course with a letter grade or "W" forfeits continuing student status.
- **A First-Time Student** is one who never attended a post-secondary education prior to the application term.
- **A Returning Student** is one who attended Cuesta in the past, but was not enrolled in the term prior to the application term.
- **A Re-Entry Student** is one who is at least 25 years of age and has not attended a college or university within the past 5 years.
- **A First-Time Transfer Student** is one who is enrolling at Cuesta for the first time after attending another post-secondary institution.
- **A Dual Enrollment Student (Enrichment and CCAP)** is one who currently enrolled in grades 6-12 (Enrichment) and 9-12 (CCAP), and is eligible to attend Cuesta College by recommendation of their Principal. (BP 5055, BP 5010, AP 5011).

FEES

Schedule of Fees Payable at Registration (per fall/spring semesters/summer session)

Credit (enrollment) fees are subject to change by the California State Legislature. If fees are increased for this term, additional charges will be added to each student's account that must be paid before grades will be released. For tax purposes, students are responsible for retaining receipts as a record of fees paid.

Enrollment Fee \$46.00

Note: Per credit, subject to change.

Non-Resident Tuition \$263.00

Note: Per credit, in addition to the \$46.00 enrollment fee.

Health Fee \$19.00 (Fall/Spring)
\$16.00 (Summer)

Note: North County Campus and San Luis Obispo Campus only.

Student Center Fee \$10.00

Note: \$1.00 per credit Fall/Spring San Luis Obispo campus only - \$10.00 maximum per academic year.

Student Representation Fee \$1.00

Note: Fall/Spring semester only.

ASCC Student ID Card Fee \$10.00 (Fall/Spring)
\$ 5.00 (Summer)

Note: Renewal fee each semester/session.

Parking Permit Fee

North County and San Luis Obispo Campuses only – each semester/session, per vehicle.

Automobiles/vans/trucks \$30.00 (Fall/Spring)
\$15.00 (Summer)

Each additional automobile/van/truck \$30.00 (Fall/Spring)
\$15.00 (Summer)

Motorcycles/mopeds (per vehicle) \$15.00 (Fall/Spring)
\$ 8.00 (Summer)

Each additional motorcycle/moped \$15.00 (Fall / Spring)
\$ 8.00 (Summer)

Materials Fee. See course descriptions for specific amounts.

Fee Descriptions

Enrollment Fee

Enrollment fees are charged per unit of enrollment credit and are set by the State of California. These fees are subject to change. If you need help paying this fee, you may qualify for a Board of Governor's Fee Waiver (BOGW). An application is available in the Financial Aid Office or you may complete the free application for Federal Student Aid (FAFSA) application online. Completed BOGW applications and documents of income sources must be submitted to the Financial Aid Office before you register for fall/spring semesters or summer session. Refer to the Financial Aid section for BOGW eligibility requirements. You must reapply each year for consideration.

Non-Resident Tuition

The cost of tuition for international and out-of-state students is in addition to the enrollment fee. If you have questions about residency status, please contact the Admissions Office for assistance.

Health Fee

In accordance with the California Education Code and District policy, Cuesta College has a mandatory health fee. Students, excluding those with the exceptions listed, are required to pay the Health fee each term regardless of the number of credits they are taking. This fee is nonrefundable once the semester or session begins and is subject to change per local Board action. The health fee is not an eligible tax credit fee.

Health Fee Exemptions: (Education Code Section 76355)

- Students enrolled in non-credit courses.
- Students who are taking classes only at the South County Center (Arroyo Grande High School) and off-campus sites.
- Any student who depends exclusively upon prayer for healing in accordance with the teachings of a bona fide religious sect, denomination, or organization, provided that the student presents documentary evidence of an affiliation with such a bona fide religious sect, denomination, or organization to the Student Accounts/Cashier's Office.

- Any student who is attending Cuesta under an approved Apprenticeship Program.

Student Center Fee

The Student Center fee is designated for the sole purpose of supporting the Student Center and is charged to all students taking classes at the San Luis Obispo Campus. The fee, which is not to exceed \$10.00 per academic year, is based upon the number of credits taken during this period at the rate of \$1.00 per credit. An academic year consists of fall and spring semesters.

The following are examples of Student Center fee calculation for a student taking classes on the San Luis Obispo Campus and at another Cuesta College site for one academic year:

FALL SEMESTER

7 credits at San Luis Obispo Campus	\$7.00*
3 credits at North County Campus	\$0.00
Total	\$7.00

SPRING SEMESTER

3 credits at San Luis Obispo Campus	\$3.00**
4 credits at North County Campus	\$0.00
Total	\$3.00

*\$7.00 paid in Fall + \$3.00 paid in Spring =

\$10.00 fee paid in full for academic year.

**Fee partially paid for year

This fee is nonrefundable unless the student drops the associated San Luis Obispo campus class on or before the Sunday prior to the start of the semester/session for a full-term course or before the first class meeting for a short-term course.

Student Center Fee Exemptions

The Student Center fee shall not apply to:

- A student enrolled in non-credit courses.
- A student who is a recipient of the benefits under the TANF (Temporary Aid to Needy Families) program, the Supplemental Security Income/State Supplementary Program, or the General Assistance program. To have the fee waived, a student must provide documentation of participation in these programs through the Financial Aid Office prior to registration.
- Students enrolled in courses at North County or South County only.

Student Representation Fee

A vote of the students during the spring 2002 semester authorized the collection of a mandatory \$1.00 student representation fee from every credit student each semester. Cuesta College waives the Student Representation Fee for Enrichment students and non-credit courses. Monies collected are used by the student government to advocate and lobby for student legislative issues such as eliminating fee hikes, and increasing state funding for community colleges. Other uses include leadership training, meeting with other student leaders and elected officials, and necessary supplies to support students in their advocacy and lobbying efforts.

The fee is charged during the registration process. A student may refuse to pay the fee for religious, political, financial, or moral reasons. Students must sign a waiver prior to registration. The fee is nonrefundable once the semester begins. The student representation fee is not an eligible tax credit fee. Forms are available in the Enrollment Services (Admissions and Records) Office, Cashier's Office and at the Student Life and Leadership Office at all campus locations.

The form is also available on the Web at www.cuesta.edu/student/documents/admissions_records/repfeewaiver.pdf for students to print and complete. The form may be submitted to the Student Accounts/Cashier Office.

Cuesta College waives the Student Representation fee for Enrichment students and Non-Credit courses.

Associated Student Governments are allowed to implement the student representation fee according to Education Code 76060.5. This per-semester fee can be utilized by the ASCC to fund only those purposes listed above.

NOTE: The student representation fee may not be used to support individual candidates or campaigns.

For further information, please contact your ASCC Representative at the San Luis Obispo Campus Student Center, Building 5300.

ASCC Student ID Card Fee

The Student ID Card provides a college picture ID for use in campus labs, the library, the bookstore, and other locations on campus. The fee helps fund student jobs, student activities, critical campus programs and services, as well as providing discounts within the community. For more information on ASCC Student ID Card benefits, please visit our website <http://cuesta.edu/student/campuslife/studentlife/studentid.html>. This optional fee is nonrefundable/nonreversible once the semester or session begins. The ASCC Student ID card is to be purchased/renewed each semester, even if a student has already had her or his picture taken. The ASCC card fee is not an eligible tax credit fee.

If the ASCC Student ID card is lost, stolen, or mutilated, the student will be provided, free of charge, one replacement during the student's Cuesta career. For any additional cards there is a \$2 replacement fee. Contact the Student Life and Leadership Office at (805) 546-3289 for picture ID dates, times, and information.

Parking Fee

Parking permits required for all vehicles parked on all campus property or roadways. Daily permits are \$2 each.

Semester permits per vehicle are:

Automobiles/vans/trucks	\$30.00(Fall/Spring)
	\$15.00 (Summer)

Each additional automobile/van/truck	\$30.00 (Fall/Spring)
	\$15.00 (Summer)

Motorcycles/mopeds	\$15.00 (Fall/Spring)
	\$ 8.00 (Summer)

Each additional motorcycle/moped	\$15.00 (Fall/Spring)
	\$ 8.00 (Summer)

To purchase a parking permit, this can be done at either campuses during registration or when the semester/session begins. This fee is nonrefundable once the semester or session begins. The parking permit fee is not an eligible tax credit fee.

For a copy of the College parking regulations, contact the San Luis Obispo Campus Public Safety Office at (805) 546-3205, or the North County Campus Public Safety Office at (805) 591-6205, or go to <http://www.cuesta.edu/about/depts/publicsafety/index.html>.

Material Fees

Credit and noncredit courses with mandatory material fees are

identified in the class schedule, class finder and college catalog. Materials fees are charged at the time of registration. Materials fees for classes dropped prior to the start of the semester/session are automatically credited or reversed to student accounts. See the Cashier's Office for help with materials fees for classes dropped within the two-week drop deadlines for Spring/Fall semesters and within the ten percent deadline for Summer Session.

Fee Payments

Students may pay fees, clear incurred debts (with the exception of library fines and parking citations), purchase parking permits or a Regional Transit Authority (RTA) 31-day bus pass, obtain and file refund forms, and handle other situations as they pertain to student accounts at the Cashier's Office.

Registration Fee Payment Policy

Fees are due at the time of registration and may be paid immediately by credit or debit card online. Students will be held financially responsible for fees related to classes not dropped within the refund deadlines.

Students will NOT be dropped from classes for unpaid fees. Fee payment receipts should be saved for education tax credit filing.

Online

Credit card and debit card payments (VISA, MasterCard, Discover or American Express) are only accepted online through student myCuesta accounts. A convenience fee of \$2 is charged for each credit/debit transaction.

Mail-in

Please include the student ID number with all mailed payments. Make checks payable to Cuesta College.

Address payments of check or money order to:

Cuesta Cashier's Office, PO Box 8106, San Luis Obispo, CA 93403.

A \$25.00 service fee is charged for all checks returned for insufficient funds, stop payments, etc.

In-Person

Payments by cash, check or money order can be made at the Cashier's Offices at either

- San Luis Obispo campus, Building 3100, Student Service Center, (805) 546-3949
- North County campus, Building N3000, (805) 591-6217

Secure payment drop boxes are also available and located outside of the Cashier's Offices for payments made after office hours.

Any unpaid fees will result in a hold placed on the student's records blocking access to future registration, grades, transcripts, diplomas, and will limit access to certain campus services. **Students will NOT be dropped for unpaid fees.**

Students, who remain enrolled after the refund deadline, are financially responsible for payment of fees even if they drop the class or are dropped by the instructor after the refund deadline. **It is the student's responsibility to drop and add classes.**

Refunds for Dropped Courses

Students must submit a written request for a refund to the Cashier. Students may request a form from the Cashier, print an online form, or submit a letter outlining the request and postmarked by the appropriate date listed below. A \$10.00 processing fee is assessed on enrollment refunds initiated by students. A full refund includes enrollment, non-

resident, health, ASCC Student ID Card, Student Center and student representation fee, material, and parking fees (parking permit must be returned in usable condition). Partial refunds include only enrollment and non-resident fees.

Credit balances for dropped courses may remain on the student accounts to be applied to future balances or refunded. Credit enrolled students will receive a myCuesta Card by mail. Students will need the myCuesta Card to receive financial aid or dropped class refunds. Students need to be sure to keep their addresses updated through their online myCuesta account and watch the mail for the bright green myCuesta Card envelope. See the Cuesta website for more information about the myCuesta Card.

Full Refund

Students must drop a course by the Sunday before the start of the semester/session to receive a full refund of fees, less a \$10.00 processing fee (only refunds which include the enrollment fee are charged the processing fee). A written request for a refund must be submitted to the Cashier's Office by the end of the second week of Summer Session and by the end of the fourth week for Fall/Spring semesters.

Partial Refund

The student will receive a partial refund for a course dropped on or after the first class meeting and within the last day to drop for a refund deadline. The last day to drop with a refund deadline is posted in the online Class Finder by clicking on the CRN and appears on an enrolled student's myCuesta Class Schedule/Receipt. A written request for a refund must be submitted to the Cashier's Office by the end of the second week of Summer Session and by the end of the fourth week for the Fall/Spring semesters.

Military Withdrawal

Military withdrawal occurs when a student who is a member of an active or reserve United States military service receives orders compelling a withdrawal from courses. The student must verify such orders with the Office of Enrollment Services (Admissions and Records) at the time of the withdrawal. Students withdrawing under this college policy will receive a grade of "MW" for each course from which they withdraw and shall be entitled to a full refund of all enrollment fees paid to the college unless academic credit has been awarded.

Administrative Withdrawal/Cancelled Courses

Full refunds will be authorized for students who are withdrawn from courses by action of the College. If the course is cancelled, the associated course fees will be credited to the student's account. The credit will be applied to any other fees owed by the student. If there is credit balance on the student's account, the credit will remain on the student's account unless a written request for a refund is submitted by the student to the Cashier's Office. Automatic refunds will not be generated.

Overpayments (excess fee payments)

If a student overpays registration fees, the amount of the overpayment will be credited to the student's account. The credit may be applied to any additional registration fees incurred.

NOTE: Dropped courses will not generate an overpayment refund. Please refer to "Refunds for Dropped Courses."

FERPA

The Family Education Rights and Privacy Act (FERPA) affords eligible students certain rights with respect to their education records. An

"eligible student" under FERPA is a student who enters a postsecondary institution at any age.

Right to Inspect and Review Records

Section 99.10 of FERPA grants students the right to inspect and review their education records within 45 days after the day a request for access is submitted. A student should submit a written request to the Director of Enrollment Services (Admissions and Records) that identifies the record(s) the student wishes to inspect. The Director of Enrollment Services (Admissions and Records) will make arrangements for access and notify the student of the time and place where the records may be inspected. If the education records are not maintained by the Enrollment Services (Admissions and Records) Office, the Director shall advise the student of the correct official to whom the request should be addressed.

Directory Information

FERPA provides students the right to provide written consent before the San Luis Obispo Community College District discloses personally identifiable information (PII) from the student's education records, except to the extent that FERPA authorizes disclosure without consent.

In completing the admission application, students are provided the opportunity to request their directory information be maintained as confidential. Students may also submit a written request to the Enrollment Services (Admissions and Records) Office at any time to become effective within 5 to 10 working days.

The District has designated the following information as directory information:

- Student's name
- myCuesta student email address
- Photograph
- Major of study/program
- Degrees/Certificates and awards received by students (including honors, scholarship awards, athletics awards)
- Dates of attendance
- Level of enrollment (number of credits)
- Student participation in officially-recognized activities and sports including weight, height, and high school of graduation of athletic team members
- The most recent educational agency or institution attended
- Student ID number used to communicate in electronic systems but only if the identifier cannot be used to gain access to education records except when used in conjunction with one or more factors that authenticate the user's identity, such as a PIN, password, or other factor known or possessed only by the authorized user.
- A student ID number or other unique personal identifier that is displayed on a student ID badge, but only if the identifier cannot be used to gain access to education records except when used in conjunction with one or more factors that authenticate the user's identity, such as a PIN, password, or other factor known or possessed only by the authorized user.

Disclosure of Education Records

FERPA permits the disclosure of Personally Identifiable Information from students' education records, without consent of the student, if the disclosure meets certain conditions found in §99.31 of the FERPA regulations. Except for disclosures to school officials, disclosures

related to some judicial orders or lawfully issued subpoenas, disclosures of directory information, and disclosures to the student, FERPA regulations requires the institution to record the disclosure. Eligible students have a right to inspect and review the record of disclosures. A postsecondary institution may disclose PII from the education records without obtaining prior written consent of the student for the following conditions:

- To school officials with legitimate educational interests; A school official is a person employed by the San Luis Obispo Community College District in an administrative, supervisory, academic, research, or support staff position, including law enforcement unit personnel and health staff. This includes contractors, consultants, volunteers, or other parties to whom the school has outsourced institutional services or functions, provided that the conditions listed in §99.31(a)(1)(i)(B)(1) - (a)(1)(i)(B)(3) are met. A District official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities for the District. (§99.31(a)(1)) Cuesta College has designated AcademicWorks, Aim, Bank Mobile, Campus Logic, Comevo, Credentials Inc., Instructure/Canvas, Maxient, National Student Clearinghouse, Rave, and Regroup as a District official.
- To a person serving on the board of trustees;
- To a student serving on an official committee, such as a disciplinary or grievance committee. (§9.31(a)(1))
- To officials of another school where the student seeks or intends to enroll, or where the student is already enrolled if the disclosure is for purposes related to the student's enrollment or transfer, subject to the requirements of §99.34. (§9.31(a)(2))
- To authorized representatives of the U.S. Comptroller General, the U.S. Attorney General, the U.S. Secretary of Education, or State and local educational authorities, such as a State postsecondary authority that is responsible for supervising the District's State-supported education programs. Disclosures under this provision may be made, subject to the requirements of §99.35, in connection with an audit or evaluation of Federal or State-supported education programs, or for the enforcement of or compliance with Federal legal requirements that relate to those programs. These entities may make further disclosures of PII to outside entities that are designated by them as their authorized representatives to conduct any audit, evaluation, or enforcement or compliance activity on their behalf. (§9.31(a)(3) and 99.35)
- In connection with financial aid for which the student has applied or which the student has received, if the information is necessary to determine eligibility for the aid, determine the amount of the aid, determine the conditions of the aid, or enforce the terms and conditions of the aid. (§9.31(a)(4))
- To organizations conducting studies for, or on behalf of, the District, in order to: (a) develop, validate, or administer predictive tests; (b) administer student aid programs; or (c) improve instruction. (§99.31(a)(6))
- To accrediting organizations to carry out their accrediting functions. (§99.31(a)(7))
- To comply with a judicial order or lawfully issued subpoena. (§99.31(a)(9))
- To appropriate officials in connection with a health or safety emergency. (§99.31(a)(10))
- Information to the District has designated as "directory information." (§99.31(a)(11))
- To a victim of an alleged perpetrator of a crime of violence or a non-forcible sex offense. The disclosure may only include the final

results of the disciplinary proceeding with respect to that alleged crime or offense, regardless of the finding. (§99.31(a)(13))

- To the general public, the final results of a disciplinary proceeding, if the District determines the student is an alleged perpetrator of a crime of violence or non-forcible sex offense and the student has committed a violation of the District's rules or policies with respect to the allegation made against him or her. (§99.31(a)(14))
- To parents of a student regarding the student's violation of any Federal, State, or local law, or of any rule or policy of the District, governing the use or possession of alcohol or a controlled substance if the District determines the student committed a disciplinary violation and the student is under the age of 21. (§99.31(a)(15))

Right to Request Amendment of Student Records

Students have the right to request the amendment of the student's education records that the student believes is inaccurate, misleading, or otherwise in violation of the student's privacy rights under FERPA.

A student who wishes to ask the District to amend a record should write the District official responsible for the record, clearly identify the part of the record the student wants changed, and specify why it should be changed.

If the District decides not to amend the record as requested, the District will notify the student in writing of the decision and the student's rights to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing as provided by Education Code Section 73232.

Right to File a Complaint with the Department of Education

Cuesta College students have the right to file a complaint with the U.S. Department of Education concerning alleged failures by the District to comply with the requirements of FERPA. The name and address of the Office that administers FERPA is:

Family Policy Compliance Office
U.S. Department of Education
400 Maryland Avenue, SW
Washington, DC 20202
Phone (800) 872-5327

Final Examinations

Final examinations will be given in all courses at the end of each semester, short course, or summer session. Dates and times is displayed on the website at <https://cuesta.edu/academics/finalexam/index.html>.

Grading Policies

Grades from a grading scale shall be averaged on the basis of the point equivalencies to determine a student's grade point average using only the following evaluative symbols. The following evaluative and non-evaluative symbols shall be used to denote a student's academic progress. Grade point averages will be determined on the basis of the evaluative grade point equivalencies (based on a 4.0-point scale) using the following evaluative symbols. Effective fall 2008, plus/minus grading was implemented. Per Title 5, C minus is not a valid Community College grade and cannot be used.

Evaluative Symbols:	Grade Points:
A Excellent	4.0
A-	3.7

Continued

Evaluative Symbols:	Grade Points:
B+	3.3
B Good	3.0
B-	2.7
C+	2.3
C Satisfactory	2.0
D+	1.3
D Passing (Less than satisfactory)	1.0
D-	0.7
F Failing	0.0
P Pass (At least satisfactory C/2.0) - units awarded not counted in GPA. Equivalent to "CR" symbol defined prior to Fall 2008.	
NP No Pass (Less than satisfactory C/2.0) - units not counted in GPA. Equivalent to "NC" symbol defined prior to Fall 2008.	

NOTE: A "D" grade is considered passing; however, some courses require grades of "C" or better to be a passing grade.

Non-Evaluative Symbols:

- I Incomplete** – Incomplete academic work for unforeseeable emergency and justifiable reasons at the end of the term may result in an "I" symbol being entered in the student's record. The "I" symbol shall not be used in calculating units attempted nor for grade points. The condition for removal of the "I" shall be stated by the instructor in a written incomplete contract. The incomplete contract shall contain the conditions for removal of the "I" and the grade assigned in lieu of its removal. A copy of the incomplete contract must be given to the student with a copy submitted to the Admissions & Records Office. The contract remains on file until the assigned work has been completed and evaluated, or until the time limit for the completing the work has passed. The student must meet the conditions of the incomplete contract before the end of the following regular semester or if the "I" will be changed to an F (Failing) and posted as the final grade for the term. The student does not re-enroll in the course for the next semester/session and earns the grade for the term originally enrolled. Students may appeal for an extension of time due to extenuating circumstances to the instructor and the office of Enrollment Services (Admissions and Records).
- IP In Progress** – The "IP" symbol shall be used to denote that the class extends beyond the normal end of an academic term. "IP" shall not be used in calculating grade point average. The "IP" symbol shall remain on the student's permanent record in order to satisfy enrollment documentation. Upon completion of the course, the appropriate evaluative symbol (grade) and unit credit shall be assigned and appear on the student's record for the term in which the course is completed. If a student enrolled in an open-entry open-exit course is assigned an "IP" at the end of the semester/session and does not re-enroll in that course during the subsequent term, the appropriate faculty will assign an evaluative symbol (grade).
- W Withdrawal** – The "W" symbol is assigned when a student officially withdraws after the census date and between the beginning of the third and end of the twelfth week of instruction for full-semester courses. For courses less than 18-weeks in

length, withdrawal must be made during the first 60 percent of the course. Students who withdraw prior to the third week of instruction (census date) for full-semester courses or within 20 percent of a short course, shall have no notation ("W" or any other) on their record. The record of a student who remains in class beyond the twelfth week or 60 percent of a short-term course must reflect a symbol other than a "W".

- RD Report Delayed** – This symbol is assigned by the Director of Enrollment Services (Admissions and Records) only. It is assigned when there is a delay in reporting grades due to circumstances beyond the control of the student. This is a temporary notation and is not used in calculating GPA.
- MW Military Withdrawal** – The "MW" symbol is assigned when a student who is a member of an active or reserve United States military service receives orders compelling a withdrawal from courses. Upon verification of such orders, an "MW" may be assigned at any time for dropping classes. Military withdrawals shall not be counted in progress probation and dismissal calculations.

Noncredit Grading Indicators:

- P Pass.** Student has successfully mastered this course's competencies and is ready to move onto the next level.
- SP Satisfactory Progress.** Student made some progress, but has not mastered the course competencies and is recommended to repeat the same level class again.
- NP No Pass.** Student has been enrolled long enough to be evaluated but has not been passing course objectives and is recommended to repeat the same level class again.
- UG Ungradable.** Student is a late enrollee or has not attended enough hours to be evaluated at this time.

Grade Changes

The instructor of the course shall determine the grade to be awarded to each student.

The determination of the student's grade by the instructor is final in the absence of mistake, fraud, bad faith, or incompetence on the part of the instructor.

Mistake - may include, but is not limited to errors made by an instructor in calculating a student's grade and clerical errors.

Fraud - may include, but is not limited to, inaccurate recording or change of a grade by any person who gains access to grade records without authorization.

Bad Faith - may include, but is not limited, to a lack of honesty and trust; intent to deceive.

Incompetence - may include, but is not limited to, the instructor not possessing and demonstrating the necessary ability and skill to fulfill the instructor's duties and responsibilities set forth in job descriptions, course outlines, District policies, procedures, and regulations, and applicable laws.

The removal or change of an incorrect grade from a student's record shall be done pursuant to Education Code Section 76224, 76232 and Board Policy 5530 Student Grievance Procedure.

In the case of fraud, bad faith, or incompetence, the final determination concerning removal or change of grade will be made by the Vice President of Student Services and College Centers or his/her designee.

In all cases, the instructor who first awarded the grade will be given

written notice of the change.

In the case of a change of grade decision, the Division Chair will consult with faculty within the discipline of the instructor who first awarded the grade to review student material and determine the final grade the student will earn.

Course Grades

Grades are available for viewing within Cuesta College's student portal, myCuesta, two weeks after the last day of the fall/spring semesters and one week after the last day of summer session. Grades are not sent to students.

Pass/No Pass

A student may select "pass/no pass" (formerly credit/no credit) through the fourth week of instruction for 18-week courses or, if the course is less than 18 weeks in duration, within the first 20 percent of the course. Students may change back to a letter grade prior to the fourth week or 20 percent deadline. After the fourth week or 20 percent deadline, students may not reverse their pass/no pass grading decision.

- Some general education, degree and certificate course work must be taken for a grade. Consult a counselor or program description. No more than 12 credits of "pass/no pass" may be applied toward the Associate in Arts or Associate in Science degree or a Certificate unless indicated by Curriculum. For Associate in Transfer (ADT) degrees, P/NP is allowed.
- Courses listed in the schedule as "pass/no pass" grading option may be taken only once for "pass/no pass." The student may, however, repeat the course for a letter grade.
- Students shall receive a "P" (pass) if, at the end of the semester, a grade of "C" (2.0) or better is earned. The "P" shall, when recorded, add credits completed but shall have no effect on the grade point average.
- Students performing unsatisfactorily (at less than C/2.0) shall receive a "NP" (no pass) which, when recorded, will not increase credits completed and will not be used to calculate the grade point average. However, credits attempted for which an "NP" is recorded shall be considered in academic progress calculations to determine probation and dismissal status.
- Students may only select one course per semester on the "pass/no pass" option. Some courses are graded only on a "pass/no pass" basis. Enrollment in these courses will not affect the student's right to select one additional class within the guidelines listed above.
- Students repeating a course in which a substandard grade was earned may not request a repeat discount if the pass/no pass grading option was selected for the second attempt.

Academic Honesty

Academic Honesty is essential to the academic community. Students expect that Cuesta College faculty be fair, truthful, and trustworthy. Faculty expect that Cuesta College students share these same values. Students who violate these principles by cheating, plagiarizing, or acting in other academically dishonest ways are subject to disciplinary procedures. Below are some examples of academically dishonest behavior. If you are unclear about a specific situation, ask your instructor.

Examples of Academic Dishonesty:

- Copying from another student's exam
- Giving answers during a test to another student
- Using notes or electronic devices during an exam when prohibited

- Taking a test for someone else
- Submitting another student's work as your own, e.g. copying a computer file that contains another student's own work
- Knowingly allowing another student to copy/use your computer file(s) as his or her own work
- Completing an assignment for another student
- Plagiarizing or "kidnapping" other people's thoughts, words, speeches or artistic works by not acknowledging them through proper documentation

At the discretion of the instructor, students caught being academically dishonest may receive a failing grade on the assignments in question, be dropped from the class, or be failed in the course. If the student wishes to contest the instructor's consequential actions for Academic Dishonesty, it is recommended that the student follow the Academic Student Complaint Process: (<https://www.cuesta.edu/about/leadership/vpss/StudentComplaintProcess.html>). Beyond this, the student may be subject to disciplinary action as determined by the Vice President of Student Services and College Centers, the Dean of the North County Campus and South County Center on the North County Campus, or designee. It is recommended that the faculty member report any acts of academic dishonesty to the Vice President of Student Services and College Centers, the Dean of the North County Campus and South County Center on the North County Campus, or designee.

Student Responsibility:

All students attending San Luis Obispo County Community College District at any campus site and when representing Cuesta College in any off-campus activity, assume an obligation to conduct themselves in a manner compatible with the Student Code of Conduct and Academic Honesty Regulations, and the Student Computer Technology Access Agreement. Specific rules, regulations, and applicable penalties for violation of the Student Code of Conduct (California Education Code Title V, Sections 66300, 66301, 76030 - 76038), are located in the Cuesta College catalog and as posted on the Cuesta College website. Each student has the responsibility to be aware of college regulations.

STUDENT COMPUTER TECHNOLOGY ACCESS AGREEMENT

This is to communicate what other users, instructors, and the District expects of students when using college computer technology and facilities. Failure to conform to these stipulations can result in disciplinary action. Violations of regulations in the use of computer technology will be addressed in accordance with the college Academic Honesty and Student Code of Conduct Policies, available for reference in the college catalog or by requesting copies from Student Services.

Computer technology and facilities are provided for the purpose of completing academic requirements.

A. Students may use the technology and facilities to:

1. Complete course assignments;
2. Conduct academic research;
3. Communicate with faculty and students.

B. User Responsibilities include, but are not limited to:

1. Using only their own designated ID, passwords/PIN, and accounts, and keeping IDs, passwords/PIN, and account information confidential. It is recommended that users change their passwords/ PIN periodically;
2. Using software and electronic materials, including shareware, in accordance with copyright, trademark, and licensing agree-

ments and restrictions;

3. Accurately identifying and representing themselves in electronic messages, files, and transactions;
4. Saving all work on removable storage media and not on the hard drive unless instructed to do so by the instructor;
5. Asking appropriate Cuesta College personnel for assistance if unfamiliar with the operating system.

C. Prohibitions include, but are not limited to:

1. Damaging equipment, data, software, software protection, encryption or restriction on applications and files; including, introducing invasive or destructive programs (such as viruses, worms, and Trojan horses);
2. Disrupting or unauthorized use of accounts, access codes, passwords, or identification numbers;
3. Impeding or disrupting the use of computer technology and communications resources by game playing, sending an excessive or unreasonable number of messages, sending messages of unreasonable size (with large attachments); making or printing excessive copies of documents, files, data, or programs;
4. Violating copyrights, trademarks, and/or license agreements;
5. Accessing, using or copying another user's account, ID number, password, electronic files, data, or e-mail without prior authorization; or allowing such use by others;
6. Using District computer technology and communications resources in any unlawful manner including fraudulent, threatening, libelous, obscene, or harassing communications; procuring, or distributing obscene or pornographic material;
7. Circumventing or attempting to circumvent local, network, or remote security measures;
8. Altering or attempting to alter system software;
9. Altering or attempting to alter system hardware;
10. Modifying or attempting to crash or hack into computer technology or communications resources;
11. Accessing or attempting to access restricted portions of any operating system or security software unless authorized to do so;
12. Installing or removing software;
13. Using computer technology and/or communications resources for private commercial or other personal purposes;
14. Copying software that has not been placed in the public domain and distributed as freeware; inspecting, changing, altering, copying, or distributing proprietary data programs, files, disks, or software without authorization;
15. Falsely identifying and/or representing one's self in the use of computer technology and communications resources.

The District may access, review, copy and disclose information entered or retained in computer technology and communications resources.

Library Fines

Cuesta College may withhold grades, transcripts, and diplomas from any student who fails to return books or materials to the library when due, has lost or damaged any books or materials or has not paid

charges for late, lost or damaged materials.

Students shall have their records released when they:

- Return books or materials
- Pay charges for books or library materials.

Maintenance Allowance for Students

Students attending Cuesta College from Modoc and specific areas of Mono counties are eligible for a maintenance allowance if they maintain a permanent address in either county and all requirements are met. For information about eligibility requirements, contact the Cuesta College Registration Office at (805) 546-3100, Ext. 2325.

Nondiscrimination In-District

Unlawful Discrimination Procedures

The policy of the San Luis Obispo County Community College District is to provide an educational and employment environment in which no person shall be unlawfully denied full and equal access to the benefits of or be unlawfully subjected to discrimination on the basis of ethnic group identification, national origin, religion, age, sex, race, color, ancestry, sexual orientation, or physical or mental disability in any program or activity that is administered by, funded directly by, or that receives any financial assistance from the State Chancellor or Board of Governors of the California Community Colleges.

The policy of the San Luis Obispo County Community College District is to provide an educational and employment environment free from unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct or communications constituting sexual harassment.

Employees, students, or other persons acting on behalf of the District who engage in unlawful discrimination as defined in this policy or by state or federal law may be subject to discipline, up to and including discharge, expulsion, or termination of employment or student suspension or dismissal.

In so providing, the San Luis Obispo County Community College District hereby implements the provisions of California Government Code sections 11135 through 11139.5, the Sex Equity in Education Act (Ed. Code, § 66250 et seq.), Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d), Title IX of the Education Amendments of 1972 (20 U.S.C. § 1681), Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. § 794), the Americans with Disabilities Act of 1990 (42 U.S.C. § 12100 et seq.) and the Age Discrimination Act (42 U.S.C. § 6101).

Retaliation

It is unlawful for anyone to retaliate against someone who files an unlawful discrimination complaint, who refers a matter for investigation or complaint, who participates in an investigation of a complaint, who represents or serves as an advocate for an alleged victim or alleged offender, or who otherwise furthers the principles of this unlawful discrimination policy.

Academic Freedom

The San Luis Obispo County Community College District Board of Trustees reaffirms its commitment to academic freedom, but recognizes that academic freedom does not allow any form of unlawful discrimination. It is recognized that an essential function of education is a probing of opinions and an exploration of ideas that may cause discomfort to some students. It is further recognized that academic freedom insures the faculty's right to teach and the student's right to learn. Finally, nothing in these policies and procedures shall be interpreted to prohibit bona fide academic requirements for a specific

community college program, course or activity.

How to File a Formal Discrimination Complaint

1. A FORMAL COMPLAINT MUST BE INITIATED BY FILLING OUT THE ATTACHED FORM APPROVED BY THE STATE CHANCELLOR'S OFFICE. That form is attached as the last page of Board Policy/Regulation 1565, and has the title heading of "Unlawful Discrimination Complaint Form." YOU MUST SEND THAT COMPLETED FORM TO EITHER:
 - San Luis Obispo County Community College District, Attn: Vice President Of Human Resources and Labor Relations, Administration Building, Room 8003, San Luis Obispo, CA 93403-8106; Or
 - Chancellor's Office, California Community Colleges, 1102 Q Street, Sacramento, California 95814-6511, Attention: Legal Affairs Division
2. The complaint must allege unlawful discrimination prohibited under Title 5, section 59300.
3. The complaint must be filed by one who alleges that he or she has personally suffered unlawful discrimination or by one who has learned of such unlawful discrimination in his or her official capacity as a faculty member or administrator.
4. In any complaint not involving employment, the complaint must be filed within one year of the date of the alleged unlawful discrimination or within one year of the date on which the complainant knew or should have known of the facts underlying the specific incident or incidents of alleged unlawful discrimination.
5. In any complaint alleging discrimination in employment, the complaint shall be filed within 180 days of the date the alleged unlawful discrimination occurred, except that this period will be extended by no more than 90 days following the expiration of that 180 days if the complainant first obtained knowledge of the facts of the alleged violation after the expiration of 180 days.

What Happens When a Formal Discrimination Complaint is Filed?

The District will then complete an "Administrative Determination." Within 90 days of receiving an unlawful discrimination complaint filed under Title 5, sections 59300 et seq., the District will complete the investigation and forward a copy of the investigative report (containing the administrative determination) to the State Chancellor, a copy or summary of the report to the complainant, and written notice setting forth all the following to both the complainant and the State Chancellor:

1. The determination as to whether there is probable cause to believe discrimination occurred with respect to each allegation in the complaint;
2. A description of actions taken, if any, to prevent similar problems from occurring in the future;
3. The proposed resolution of the complaint; and
4. The complainant's right to appeal to the District Board of Trustees and the State Chancellor.

REGISTRATION POLICY

To comply with legislative mandates, regulate the availability of limited class space, provide for fairness, and facilitate the registration process, procedures to provide priority registration for students on the basis of need are set forth in Administrative Procedures 5055 and listed under Enrollment Priority under the College Policies, Rules, and Regulations section of this catalog. Visit the Cuesta web site for priority registration dates.

Students add and drop classes online through myCuesta web portal at <https://my.cuesta.edu>. All students are assigned a myCuesta user-name and temporary password that is emailed to your personal email account from the Admissions Office once an admission application is processed. Login information can also be accessed at the "Student Username and Temporary Password" link on the myCuesta login page.

Course Add and Drop Policy

It is the student's responsibility to add and drop courses by the deadlines posted on the Cuesta web site, in the online Class Finder, and the student's myCuesta Class Schedule/Receipt. Summer session classes are considered short term courses for add and drop deadlines.

Adding Courses

Students may add classes online by the add deadline, which is the day prior to the census date. The census date is the date course enrollment is reported to the State for apportionment funding. Once a course begins, only the instructor may authorize enrollment by issuing the student an add code if there are seats available in the course at the first class meeting. Add codes must be entered by the student online in myCuesta within the add deadline to officially enroll in a course.

To add a course online, students login to myCuesta at my.cuesta.edu and go to the Student tab and My Web Services channel. In the Registration folder, go to "Register Add/Drop Classes" and enter the 5-digit course reference number (CRN) for the course by clicking "Submit Changes." The student may enter the 6-character add code in the box provided and click "Validate" to register after the course begins within the add deadline. Students may also add classes in-person at a registration center and must provide photo identification.

- Full-term course add deadline: The day prior to the posted census date, which is the end of the 2nd week of the fall/spring semesters.
- Short-term or Summer Session course add deadline: Within 20% of the course or the day prior to the posted census date.

Readmit

A student who was inadvertently dropped by an instructor may be allowed to be readmitted/re-added beyond the normal add deadline with instructor approval. The deadline to be readmitted is by the end of the 12th week of the term or within 60% of a short-term or Summer course. Readmit Cards are available at any registration center.

Transfer

Instructor or department-arranged transfers will be allowed beyond the normal add deadline for students transferring from one course reference number (CRN) to another of the exact same scheduled course or to a lower or higher level class in established prerequisite levels of the same discipline. The deadline to be transferred is by the end of the 12th week of the term or within 60% of a short-term or Summer course. Transfer Cards are available at any registration center and require both instructors' signatures of approval.

Registration fees for the original CRN to be dropped will be credited while fees associated for the course to be added will be assessed to the student's account.

Dropping Courses

To drop a course online, students login to myCuesta at my.cuesta.edu and go to the Student tab and My Web Services channel. In the Registration folder, go to "Register Add/Drop Classes" and use the drop-down menu beside the course to select the drop option then click "Submit Changes." Students may also drop classes in-person at a

registration center and must provide photo identification.

Dropping Course for a Full Refund

Students must drop a course by the Sunday before the start of the semester or prior to the first class meeting of a short term or Summer course to receive a full refund of fees, less a \$10.00 processing fee. A written request for a refund must be submitted to the Cashier's Office by the end of the 4th week of the semester or by the end of the following week after a short-term or Summer course ends. No notation (grade or symbol) will be posted on the student's academic record when a course is dropped within refund deadlines. **Students will be held financially responsible for fees related to classes not dropped within the refund deadlines.**

Dropping Course for a Partial Refund

The student will receive a partial refund for a course dropped on or after the first class meeting and within the last day to drop for a refund deadline. The last day to drop with a refund deadline is posted in the online Class Finder by clicking on the CRN and appears on the student's myCuesta Class Schedule/Receipt. The deadline is calculated as within 10% of a short-term course or the end of the 2nd week (Sunday) for a full-term course.

A partial refund is the enrollment fee, less a \$10.00 processing fee. The student is responsible for paying all other registration fees associated with a course. See the Fees section of the schedule for more information. A written request for a refund must be submitted to the Cashier's Office by the end of the 4th week of the semester or by the end of the following week after a short-term course ends (includes summer course.) No notation (grade or symbol) will be posted on the student's academic record when a course is dropped within refund deadlines.

Dropping a Course without a W for Withdrawal

No notation (grade or symbol) will be posted on a student's academic record if a course is dropped by the last day to drop without a "W" which is the end of the second week of the semester for a full-term course or within 20% of a short-term or Summer course. The last day to drop without a "W" deadline is posted in the online Class Finder by clicking on the CRN and appears on the student's myCuesta Class Schedule/Receipt.

- Students who drop all courses and receive no academic grade or symbol ("W") in a semester/session will not be eligible for priority registration as a continuing student in the next semester/session.

Dropping Courses with a W for Withdrawal

Students may drop or withdrawal from a course through the end of the 12th week (Sunday) for a full-term course or within 60% of a short term or Summer course and receive a "W" for withdrawal symbol on their academic record. The last day to drop with a "W" deadline is posted in the online Class Finder by clicking on the CRN and appears on the student's myCuesta Class Schedule/Receipt.

- A student may earn a no more than a maximum of three (3) withdrawals ("W" symbol) in a non-repeatable course.

Administrative Withdrawal/Cancelled Classes

Students will be notified by phone, myCuesta email and/or mail if administratively dropped or if a class has been cancelled by action of the college. It is the student's responsibility to submit a refund request form to the Cashier's Office.

Petitions

Forms and petitions are available online or at any registration center.

All registration forms require the student's signature, identification, and may require additional approval from a college official before the student is allowed to enroll.

Pass/No Pass (P/NP) Grading Option

For courses identified as a grading option of GP in the online Class Finder or Cuesta College Catalog, the student may change the grading option from a letter grade to Pass/No Pass grading (P/NP) within the first 20 percent of the course. Refer to the course listing for the Pass/No Pass grading policy. Students are encouraged to consult Counseling staff if they have questions regarding graded courses for degree and transfer requirements.

Credit Overload

A Credit Overload petition is to receive permission to enroll in more than 19 credits in the fall or spring semester or in more than 9 credits in the summer. Approval from a Cuesta counselor is required. Dual Enrollment students are excluded.

Schedule Conflict

A student may not enroll in two or more sections of the same credit course during the same semester/session unless the length of the course provides that the student is not enrolled in more than one section at any given time.

A student may not enroll in two or more courses where the meeting times for the courses overlap, unless:

- The student petitions to enroll in two overlapping sections upon approval by both instructors.
- The student provides a sound justification, other than scheduling convenience, of the need for an overlapping schedule.
- An appropriate district official, Academic Affairs Dean and Office of Admissions & Records, approves the schedule.
- The student makes up the overlapping hours at some other time during the same week under the supervision of the instructor of the course. Appropriate supervision by the instructor of the course is documented describing how the student will make up missed hours at some other time during the same week.
- Students needing additional instruction in the subject matter while enrolled in a course may be referred for individualized tutoring pursuant to section 58170 or supplemental learning assistance pursuant to sections 58172 and 58164.

Registration Centers

Adds and drops by registered students will be processed at the locations below. South County Center at Arroyo Grande High School is closed during the summer and semester breaks.

North County Campus Student Services

Building N1000/N1100, (805) 591-6225

San Luis Obispo Campus Student Services

Building 3100, Student Service Center, (805) 546-3955

South County Center

Arroyo Grande High School, (805) 474-3913

Waitlist

When priority registration begins for a semester/session, students will have the opportunity to enroll, via the myCuesta web portal, in an available waitlist seat for a closed class. Students must meet all registration requirements for the course, including prerequisites and

corequisites, prior to registering for a waitlist seat. If a student drops and a seat opens, the first waitlisted student will be notified via their myCuesta Student email account and will have 24 hours to register for the class. If you do not register before the notification period expires, you will be removed from the waitlist. Students should monitor their myCuesta student email twice daily, morning and evening. It is the student's responsibility to register once notified and pay applicable fees owed.

Waitlist Restrictions

Students will be blocked from enrolling in a waitlist seat under the following conditions:

- The student is enrolled in another section of the same course or enrolled in another waitlist seat for the same course.
- The class conflicts in time with other classes already on the student's schedule, which includes other waitlisted classes.
- The student has a hold.
- The student has not met prerequisite or co-requisite requirements. Courses with "Department Approval" such as PSYT, LVN, EMS that have special admission requirements.
- Cross-listed (CL) courses, such as mediated Math courses.
- The student has exceeded the repeat limits for the course. This includes work-in-progress which occurs if the student is already enrolled in the course in the prior term (spring for summer registration; summer for fall registration) and has not received a final grade.
- The class is not approved on a Permit to Enroll form for an Enrichment student.
- All waitlist seats are filled.

Auditing

- The Enrollment Services (Admissions and Records) Office will not under any circumstances certify completion of any course attended by audit, nor will the District provide any transcripts, letters, records or any other documentation of attendance in a course undertaken on an audit basis. Students who audits does not earn units, credits or grades.
- The District will provide students who are otherwise qualified to enroll in credit courses an opportunity to audit specific credit courses.
- Auditing enrollment is permitted on a space available basis, refer to the division office for the auditable list, and at the discretion of the instructor in accordance with departmental procedure.
- Admission application is not required. Enrichment students may not audit courses.
- Auditing may be requested after the late application period is over by obtaining an Audit Enrollment Form from the Cashier's Office, acquiring the instructor's, Dean of Academic Affairs and Vice President of Academic Affairs approval to audit the course, and paying the audit enrollment fee at the Cashier's Office.
- Priority in class enrollment shall be given to students enrolled in the course for academic credit.
- Auditors who are not currently enrolled must register by the normal procedure and pay a non-refundable fee of \$15.00 per credit semester/session.
- Auditors enrolled in less than 10 credits must pay a non-refundable fee of \$15.00 per credits.

- Auditors who are currently enrolled in 10 or more semester credits may audit up to three semester credits at no cost. An audit fee of \$15.00 will be charged for each additional semester/session credit audited above three.
- Once audit enrollment is completed, no student will be permitted to change his/her enrollment to receive academic credit. A student is not permitted to change his/her enrollment from academic credit to audit.
- There is currently no limit set on the number of courses a student may audit.

Remedial Course Work Limitation

A student who has completed 30 credits of remedial course work, but who has not attained full eligibility for college-level work, shall be referred for further remedial work to appropriate adult noncredit education services provided by a college, adult school, community-based organization, or other appropriate local provider.

Remedial course work refers to non-degree applicable basic skills courses, the purpose of which is to prepare students for successful completion of associate degrees, transfer, or certificate courses. These courses are specifically designed to meet the needs of underprepared students so that the quality and rigor of the associate degree curriculum is protected.

A waiver of the limitation on remedial course work may be provided to any student who shows significant measurable progress toward the development of skills appropriate to the student's enrollment in college-level courses. Measurable progress is defined by transcripts, pre- and post-test measures, demonstrated progress toward an educational goal sustaining progress of education or social goals and objectives as documented in a Student Educational Plan (SEP). If a waiver is granted, its duration should not exceed one academic year and would normally be of one semester's duration.

Students enrolled in one or more courses of English as a Second Language (ESL) or students identified by the district as having a learning disability are exempt from the 30-semester-credit limitation (Title 5 California Code of Regulations, Section 55035).

Academic Honors & Service Recognition

Academic Honor List

Students who enroll and complete 12 or more credits and earn a 3.25 grade point average with no grade lower than a "C" will be placed on the Academic Honor List. The student's academic record at Cuesta College will be annotated to reflect this achievement. The achievement is posted under the qualifying semester on the student's academic transcript.

Students in the Registered Nursing Program may make the Academic Honor List using the criteria listed above; however, due to the number of contact hours in this program, an R.N. student will be considered when enrolled in 11 or more credits.

Graduating With Honors

Students who meet the requirements for graduation with a cumulative grade point average of 3.5 to 3.74 qualify for honors recognition.

The graduation grade point average is based on all degree applicable coursework completed at all postsecondary institutions through the term degree requirements are completed. This acknowledgment is posted on the student's diploma and on the academic transcript.

The GPA calculation for honors designation *for commencement*

purposes only is based on all coursework taken at Cuesta College through fall. The Cuesta College Residency requirement must be satisfied in order to be considered for honors recognition (12.0 credits completed in residence at Cuesta College). Students receiving honors are recognized at commencement with a green cord.

Graduating With High Honors

Students who meet the requirements for graduation with a cumulative grade point average of 3.75 to 4.0 qualify for high honors recognition. The graduation grade point average is based on all degree applicable coursework completed at all postsecondary institutions through the term degree requirements are completed. This acknowledgment is posted on the student's diploma and on the academic transcript.

The GPA calculation for honors designation *for commencement purpose only* is based on all coursework taken at Cuesta College through fall. The Cuesta College Residency requirement must be satisfied in order to be considered for honors recognition (12.0 credits completed in residence at Cuesta College). Students receiving honors are recognized at commencement with a white cord.

Alpha Gamma Sigma (AGS) Honor Society

Alpha Gamma Sigma (AGS) is a state-wide community college student honor society with the purpose of fostering, promoting, maintaining, and recognizing scholarship. In addition, AGS members develop character and civic responsibility through service to AGS, the college, and the community. The Gamma chapter at Cuesta College provides its membership scholarship opportunities, social activities, and leadership- building skills. Membership is based on grade point average. More information may be obtained from the Student Life and Leadership Office. Recognition of AGS membership is posted on Cuesta transcripts. Students with AGS membership are recognized at commencement with a gold cord.

ASCC Student Leaders Recognition

The ASCC Student Leaders are recognized for the service they perform in fulfilling their duties, including regional and state student senate participation. The requirement for student leadership official recognition is that students must hold office a "full semester" (excluding summer session), which is monitored by the Faculty Advisor of ASCC. More information may be obtained from the Student Life and Leadership Office. Recognition of ASCC Student Leaders is posted on the academic transcripts.

Service Animals

San Luis Obispo County Community College District Board Policy BP 3440 and Administrative Procedure AP 3440 states the District's regulations regarding the use of service animals on District property. The purpose of this policy and administrative procedure is to prevent discrimination on the basis of disability, and to allow an individual with a disability to use a service animal or miniature horse in District facilities and on District campuses in compliance with state and federal law.

For the complete Board Policy, see <https://www.boarddocs.com/ca/cuesta/Board.nsf/goto?open&id=ADKL9D552B62>.

For the complete Administrative Procedure, see <https://www.boarddocs.com/ca/cuesta/Board.nsf/goto?open&id=ADKL9D552B62>.

Sexual Assault

Cuesta College is committed to maintaining a safe campus, a campus free of violence and the threat of violence. All persons who come onto the campus or onto any facility maintained by the college are expected

to treat others with respect and consideration.

Cuesta College will not tolerate any physical or sexual assault or threat of assault, including acquaintance rape, on its campus or at facilities maintained by the college. Where there is probable cause to believe that the college's regulations prohibiting sexual assault have been violated, the college will pursue vigorous investigative action through its own channels. Disciplinary actions include the possibility of suspension or dismissal from the college.

A student or employee charged with sexual assault can be prosecuted under California penal code statutes and disciplined under the college's Code of Student Conduct and board policy. Even if the criminal justice authorities choose not to prosecute, the college can pursue student disciplinary action.

Cuesta College is committed to doing everything within its power to prevent sexual assaults from occurring and disciplining assailants when rape or other assault occurs on campus property or at college-sponsored events, and to provide prompt and compassionate services to students, faculty and staff who are raped or otherwise sexually assaulted. The college is further committed to ensuring that students, faculty, and staff are not adversely affected for bringing forward a charge of rape or sexual assault.

In order to provide a safe environment for students, faculty, staff, and guests, the college has established a multifaceted program composed of response procedures, prevention and education guidelines, services for victims, and sanctions.

The Clery Act, passed in 1990, is basically a "student's rights" document that contains more thorough information regarding sexual assaults, including how to report a crime, steps that can be taken to prevent sexual and physical assaults, what to do if you are sexually assaulted, available services, and other information relating to crime statistics for the college. The Campus Sexual Violence Elimination Act is a 2013 amendment to the federal Jeanne Clery Act. SaVE was designed by advocates along with victims/survivors and championed by a bi-partisan coalition in Congress as a companion to Title IX that will help bolster the response to and prevention of sexual violence in higher education. It seeks to address the violence men and women face on campuses. This legislation updated the Jeanne Clery Act and requires colleges and universities, both public and private to create: transparency, accountability, collaboration, guarantees victims enhanced rights, provide for standards in institutional conduct proceedings, and provide campus community wide prevention educational programming. For more information on the SaVE Act, contact us at (805) 546-3205 or pick-up a booklet at the Campus Police (6600 Bldg).

To reach the Clery Act information, use the Cuesta College Police Department website at <https://www.cuesta.edu/about/depts/publicsafety/clerysave.html> and use the "Clery Act" link.

Sexual Harassment

The policy of the San Luis Obispo County Community College District is to provide an educational and employment environment free from unwelcome sexual advances, requests for sexual favors, verbal or physical conduct or communications constituting sexual harassment, all forms of sexual intimidation and exploitation, including acts of sexual violence. Employees, students, or other persons acting on behalf of the District who engage in sexual harassment as defined in this policy or by state or federal law shall be subject to discipline, up to and including discharge, expulsion, or termination of contract.

Definition

“Sexual harassment” means unwelcome sexual advances, requests for sexual favors, and other verbal, visual, or physical conduct of a sexual nature, made by someone from or in the workplace or in the educational setting, and includes but is not limited to:

1. Making unsolicited written, verbal, physical, and/or visual contacts with sexual overtones. (Examples of sexual harassment which appear in a written form include, but are not limited to: suggestive or obscene letters, notes, and invitations. Examples of verbal sexual harassment include, but are not limited to: leering, gestures, display of sexually aggressive objects or pictures, cartoons, or posters.)
2. Continuing to express sexual interest after being informed that the interest is unwelcomed.
3. Making reprisals, threats of reprisal, or implied threats of reprisal following a rebuff of harassing behavior. The following are examples of this type of sexual harassment within the work place: implying or actually withholding grades earned or deserved; suggesting that a poor performance evaluation will be written; or suggesting that a scholarship recommendation or college application will be denied.
4. Engaging in explicit or implicit coercive sexual behavior within the work environment which is used to control, influence, or affect the employee’s career, salary, and/or work environment.
5. Engaging in explicit or implicit coercive sexual behavior within the educational environment that is used to control, influence, or affect the educational opportunities, grades, and/or learning environment of a student.
6. Offering favors or educational or employment benefits, such as grades or promotions, favorable performance evaluations, favorable assignments, favorable duties or shifts, recommendations, reclassifications in exchange for sexual favors.

Retaliation

It is unlawful for anyone to retaliate against someone who files a sexual harassment or other unlawful discrimination complaint, who refers a matter for investigation or complaint, who participates in an investigation of a complaint, who represents or serves as an advocate for an alleged victim or alleged offender, or who otherwise furthers the principles of this unlawful discrimination policy.

Procedures

Procedures for investigating complaints shall be the same as those outlined in Administrative Policy 3435 - Discrimination and Harassment Investigations

Summary of Your Rights to Seek an Information Resolution

(This is only a summary; please see Board Policy 3410, 3430 and Administrative Policy 3410, 3430 and 3435).

1. You have the right to request that the charges be resolved informally, at which time the District will undertake efforts to informally resolve the charges. To start the informal resolution process, please contact the Executive Director of Human Resources and Labor Relations in the administration building, room 8003, or by phone at (805) 546-3129.
2. You do not need to participate in informal resolution;
3. You have the right to file a formal complaint (see below for the procedure in doing so);

4. You will not be required to confront or work out problems with the person accused of unlawful discrimination;
5. Students may file a non-employment-based complaint with the Office for Civil Rights of the U.S. Department of Education (OCR) where such a complaint is within that agency’s jurisdiction.

If your complaint is employment-related, you may file a complaint with the U.S. Equal Employment Opportunity Commission (EEOC) and/or the California Department of Fair Employment and Housing (DFEH) where such a complaint is within that agency’s jurisdiction.

Purpose of the Information Resolution Process

The purpose of the informal resolution process is to allow an individual who believes she/he has been unlawfully discriminated against to resolve the issue through a mediation process rather than the formal complaint process. Typically, the informal resolution process will be invoked when there is a simple misunderstanding or the complainant does not wish to file a formal complaint. An informal resolution may require nothing more than a clarification of the misunderstanding or an apology from the respondent and an assurance that the offending behavior will cease. You will be notified of the proposed informal resolution proposed by the District.

If you pursue the informal resolution process, you should note the following important points:

1. You will need to sign a document which indicates that you have selected the informal resolution process.
2. The District will complete its investigation within the time required by the District’s Regulation 1565 unless you voluntarily rescind your complaint prior to completion.
3. Selecting the informal resolution process does not prevent you from later deciding to file a formal complaint (subject to all of the rules for filing a formal complaint). For example, if you are not satisfied with the outcome of the informal resolution process (including the District’s proposed resolution), you may elect to file a formal complaint.

BP 3570 SMOKING AND TOBACCO USE ON CAMPUS

Reference: Gov Code Section 7597.1

The San Luis Obispo County Community College District (District) is committed to providing a safe and healthy learning and working environment. To support this commitment, the District prohibits smoking and the use of any form of tobacco product on all District property and locations where the District provides services.

To enforce smoking and tobacco control procedures, the District authorizes the Superintendent/President to:

- Set enforcement standards for all District sites and campuses.
- Direct the posting of signs stating its tobacco use policy on campus.
- Inform employees and students of the tobacco use policy and enforcement measures.

AP 3570 SMOKING AND TOBACCO USE

I. Introduction

The San Luis Obispo Community College District (District) recognizes the overwhelming scientific evidence assembled by the U.S. Surgeon General, Centers for Disease Control, Environmental Protection Agency, and World Health Organization, which demonstrates that

tobacco is a profound agent of deadly diseases, responsible for millions of deaths worldwide each year, both to tobacco users and non-users. Tobacco use is inconsistent with a culture of wellness. While acknowledging the hazards of smoking, the District has, more importantly, dedicated itself to providing safe, healthy, comfortable, and productive learning environments throughout its campuses for visitors, employees and students. Accordingly, pursuant to Board Policy 3570, Smoking and Tobacco Use, the District issues this Smoking- and Tobacco-Free Policy, effective January 1, 2019.

The success of this policy will depend on the thoughtfulness, consideration, and cooperation of tobacco users and non-tobacco users. It is the responsibility of all members of the District community to comply with this policy as well as all other District policies. Members of our various campus communities are empowered and expected to professionally and respectfully inform others about the policy in an ongoing effort to enhance awareness and encourage compliance. Furthermore, employees and student leaders are expected to serve as role models for the entire campus community. Violations of this policy will be handled in a manner that is consistent with all District policies and procedures. Smoking waste management products, such as ashtrays, shall be removed from all campus premises within a reasonable time frame.

II. Definitions

A. Smoking—inhaling, exhaling, burning, or carrying any lighted or heated cigar, cigarette, or pipe or other lighted or heated tobacco or plant product intended for inhalation, whether natural or synthetic, in any manner or in any form. “Smoking” includes the use of electronic cigarettes and other electronic smoking devices which create an aerosol or vapor, in any manner or in any form, or the use of any oral smoking device for the purpose of circumventing the prohibition of smoking in this policy.

B. Tobacco product—means any of the following:

1. A product containing, made, or derived from tobacco or nicotine that is intended for human consumption, whether smoked, heated, chewed, absorbed, dissolved, inhaled, snorted, sniffed, or ingested by any other means, including, but not limited to: cigarettes, cigars, hookah-smoked products, clove cigarettes, bidis, kreteks, electronic cigarettes, smokeless tobacco, and snus.
2. An electronic device that delivers nicotine or other vaporized liquids to the person inhaling from the device, including, but not limited to, an electronic cigarette, cigar, pipe, or hookah.
3. Any component, part, or accessory of a tobacco product, whether or not sold separately.

Note: This definition does not include any product that has been approved by the U.S. Food and Drug Administration for sale as a tobacco use cessation product or for other therapeutic purposes where the product is marketed and sold solely for such an approved purpose.

C. Tobacco Company – is defined as a company that produces and/or markets branded tobacco products, including any subsidiaries, but not including parent companies which engage in business.

III. Smoking and Tobacco-Free Policy

A. Smoking and use of tobacco is prohibited by all persons:

1. In and/or around all campus buildings, facilities or property owned or leased by the District;
2. In vehicles that are the property of, or leased by the District; and

3. On all District property and grounds, including parking lots.

B. The sale or free distribution of tobacco products, including merchandise on campus or at District events is prohibited.

C. District campus organizations, and student organizations are prohibited from accepting money or gifts from tobacco companies including:

1. Parties sponsored by tobacco companies and allowing them to distribute free, reduced-price, or fully priced tobacco products (T-shirts, hats, etc.) on campus; and
2. All tobacco advertising, such as billboards and signs on property owned and operated by the District.

D. Tobacco advertisements are prohibited in college-run publications and on grounds or facilities, including athletic facilities, owned or operated by the District.

E. The District will provide information on free and accessible tobacco treatment resources on campus.

1. These tobacco treatment resource programs shall be publicized regularly in student and staff publications, posted in academic buildings and athletic facilities, via Human Resources and the Student Health Center (or alternative appropriate means deemed necessary).
2. District Human Resources and respective campus Student Health Center Departments will house all present and future cessation tobacco use information. Either of the foregoing can be contacted for more information regarding on and off campus cessation programs and services.

F. Any person observed littering (such as throwing a cigarette on the ground) will be issued a citation, consistent with California Penal Code § 374.4

IV. Enforcement

The Cuesta College Police Department shall enforce the smoking and tobacco use policy. College Police may warn or cite any person who is in violation of this policy. Visitor violators are subject to stay-away orders.

College Police, depending on the circumstances of the violation, may report students who violate this policy to the appropriate administrator for disciplinary proceedings under Education Code § 76033(e).

Additional sanctions may also be implemented through other administrative means, such as the Student Code of Conduct or District Board Policies and Administrative Procedures.

Any person who desires to register a complaint hereunder may initiate enforcement consideration with the Cuesta College Police Department.

SPEECH, TIME, PLACE, AND MANNER

Board Policy 3900 (References: Education Code Sections 66301 and 76120).

The District is committed to providing a healthy, safe, and productive environment in which academic success and the pursuit of knowledge are priorities. The District recognizes that freedom of expression and public assembly are fundamental rights of all persons as stated in the Constitutions of the United States and the State of California and are essential components of this educational process.

Students, employees, and members of the public shall be free to exercise their rights of free expression, subject to the requirements of

this policy, Administrative Procedures, Education Code Sections 66301 and 76120, and governing law.

The District shall not restrict free expression in “areas generally available to students and the community, defined as grassy areas, walkways or other similar common areas”. This definition governs the phrase “areas generally available to students and the community” as it is used in Board Policy/Administrative Procedure 3900.

The District reserves the right to designate areas as non-public forums as necessary to prevent the substantial disruption of the orderly operation of the college. Areas of the district that are non-public forums specifically include campus offices, classrooms, labs, gym, theatres, auditoriums, warehouses, maintenance yards, and any other area not specified above. Areas not generally available to the public may be designated as a temporary public forum at the discretion of the President/Superintendent.

Speech that is obscene, libelous or slanderous according to current legal standards, or which so incites others as to create a clear and present danger of the commission of unlawful acts on District property or the violation of District policies or procedures, or the substantial disruption of the orderly operation of the District shall be prohibited.

Nothing in this policy shall prohibit the regulation of hate violence directed at members of the District community in a manner that denies their full participation in the educational process (Education Code Section 66301(e)), so long as the regulation conforms to the requirements of the First Amendment to the United States Constitution, and of Section 2 of Article 1 of the California Constitution.

STUDENT CODE OF CONDUCT

Board Policy 5500

All students attending San Luis Obispo County Community College District at any campus site and when representing Cuesta College in any off-campus activity, assume an obligation to conduct themselves in an acceptable manner compatible with the Student Code of Conduct and Academic Standards, and the Student Computer Technology Access Agreement. Specific rules and regulations, and applicable penalties for violation of the Student Code of Conduct (California Education Code Title V, sections 66300, 66301, 76030-76038), are provided in this section. Each student has the responsibility to be aware of college regulations.

Scope of Application

The rules apply to all actions of students of the District on District property and at all activities sponsored by the District or registered student organizations, whether occurring on or off the campuses or other instructional sites. Pursuant to Education Code Section 76034, no student shall be removed, suspended, or expelled unless the conduct for which the student is disciplined is related to college activity or college attendance. Student conduct occurring off campus and not part of a District activity will subject the student to the District’s jurisdiction, standards of student conduct and student discipline process if the student’s off-campus conduct is sufficiently related to college attendance, i.e., disruption of the work and discipline of the college has actually occurred from the student’s off-campus conduct, or facts exist that reasonably lead to a conclusion by District officials that disruption on campus will soon follow the student’s off-campus conduct. In addition, a student’s conduct off campus may in certain circumstances be outside the jurisdiction of the District for purposes of the District’s discipline process, yet results in adverse action within the student’s pre-professional academic program if such program has requirements imposed by law as condition to admission to the profession for which the academic program is preparing the student, e.g. nursing.

The following conduct shall constitute good cause for discipline, including, but not limited to, the removal, suspension or expulsion of a student:

Violation of District policies, procedures, or regulations.

1. Failure to comply with directions of District officials acting in the performance of their duties; disrupting, obstructing, or interfering with instructional, administrative, disciplinary, or other functions or activities of the District.
2. Cheating, plagiarism (including plagiarism in a student publication), or engaging in other academic dishonesty.
3. Unauthorized use of a personal electronic device in an instructional or testing environment (such as smart watch, cell phone or tablet).
4. Dishonesty, forgery, alteration or misuse of college documents, records or identification; or knowingly furnishing false information to the District.
5. Causing, attempting to cause, or threatening to cause physical injury to another person.
6. Possession, sale or otherwise furnishing any firearm, knife, explosive or other dangerous object, including but not limited to any facsimile firearm, knife, or explosive, unless, in the case of possession of any object of this type, the student has obtained written permission to possess the item from a District employee, which is concurred in by the college president.
7. Unlawful possession, use, sale, offer to sell or purchase, or furnishing, or being under the influence of, any controlled substance listed in Chapter 2 (commencing with Section 11053) of Division 10 of the California Health and Safety Code, an alcoholic beverage, or an intoxicant of any kind; or unlawful possession of, or offering, arranging or negotiating the sale of any drug paraphernalia, as defined in California Health and Safety Code Section 11014.5.
8. Committing or attempting to commit robbery or extortion.
9. Causing or attempting to cause damage to District property or to private property on campus.
11. Unauthorized possession or use of any personal property or equipment of the District.
12. Stealing or attempting to steal District property or private property on campus, or knowingly receiving stolen District property or private property on campus.
13. Willful or persistent smoking (including electronic cigarette devices) in any area where smoking has been prohibited by law or by regulation of the college or the District.
14. Committing sexual harassment as defined by law or by District policies and procedures.
15. Engaging in harassing or discriminatory behavior based on disability, gender, gender identity, gender expression, nationality, race or ethnicity, religion, sexual orientation, or any other status protected by law.
16. Engaging in intimidating conduct or bullying against another student through words or actions, including direct physical contact; verbal assaults, such as teasing or name-calling; social isolation or manipulation; and cyberbullying; “bullying” means any severe or pervasive physical or verbal act or conduct, including communications made in writing or by means of an electronic act, directed toward one or more students that has or can be reasonably predicted to have the effect of one or more of the following:

- a. Placing a reasonable student or students in fear of harm to that student's or students' person or property;
 - b. Causing a reasonable student to experience a substantially detrimental effect on his or her physical or mental health;
 - c. Causing a reasonable student to experience substantial interference with his or her academic performance;
 - d. Causing a reasonable student to experience substantial interference with his or her ability to participate in or benefit from the services, activities, or privileges provided by the District.
17. Engaging in intimidating or bullying against District personnel through words or actions. Disruptive behavior, willful disobedience, habitual profanity or vulgarity, or the open and persistent defiance of the authority of, or persistent abuse of, District personnel.
18. Willful misconduct which results in injury or death to a student or to college personnel or which results in cutting, defacing, or other injury to any real or personal property owned by the District or on campus.
19. Lewd, indecent, or obscene conduct on District-owned or controlled property or at District-sponsored or supervised functions.
20. Engaging in expression which so incites students as to create a clear and present danger of the commission of unlawful acts on college premises, or the violation of lawful District administrative procedures, or the substantial disruption of the orderly operation of the District.
21. Persistent, serious misconduct where other means of correction have failed to bring about proper conduct.
22. Unauthorized preparation, giving, selling, transfer, distribution, or publication, for any commercial purpose, of any contemporaneous recording of an academic presentation in a classroom or equivalent site of instruction, including but not limited to handwritten or typewritten class notes, except as permitted by any District policy or administrative procedure.
23. Unauthorized entry upon or use of District facilities.
24. Sexual Assault, defined as actual or attempted sexual contact with another person without that person's consent, regardless of the victim's affiliation with the community college, including, but not limited to the following:
- a. Intentional touching of another person's intimate parts without that person's consent or other intentional sexual contact with another person without that person's consent.
 - b. Coercing, forcing, or attempting to coerce or force a person to touch another person's intimate parts without that person's consent.
 - c. Rape, which includes penetration, no matter how slight, without the person's consent of either of the following:
 - 1. The vagina or anus of a person by any body part of another person or by an object.
 - 2. The mouth of a person by the sex organ of another person.
25. Sexual exploitation, defined as a person taking sexual advantage of another person for the benefit of anyone other than that person without that person's consent, regardless of the victim's affiliation with the community college, including, but not limited to, any of the following:
- a. Prostituting another person.

- b. Recording images, including video or photograph, or audio of another person's sexual activity, intimate body parts, or nakedness without that person's consent.
- c. Distributing images including video or photograph, or audio of another person's sexual activity, intimate body parts, or nakedness, if the individual distributing the images or audio knows or should have known that the person depicted in the images or audio did not consent to the disclosure and objected to the disclosure.
- d. Viewing another person's sexual activity, intimate body parts, or nakedness in a place where that person would have a reasonable expectation of privacy, without that person's consent, and for the purpose of arousing or gratifying sexual desire.

26. Any act which is defined as a felony, misdemeanor or infraction under the laws of the State of California.

Non-students or persons not affiliated with the college who interfere, obstruct, interrupt, or detract from the operation of the college or the promotion of its educational or community objectives are subject to criminal action under the State of California Penal Code, Section 602.10.

Cuesta College Campus Police Administrator or designee have the authority to withdraw of consent for all individuals to remain on any of the San Luis Obispo County Community College District campuses or District property under the State of California Penal Code, Section 626.4(a).

AUTHORITY OF INSTRUCTOR

The Board of Trustees shall establish rules and regulations for student conduct while on campus and/or engaged in any college-sponsored activity.

The Vice President of Student Services and College Centers or designee shall be responsible for enforcing rules and regulations and administering the disciplinary functions for all activities of students at times and places when students are under the District's jurisdiction; however, an individual instructor is given the power to remove a student from his or her class for good cause for the day of the removal and the next class meeting. The instructor shall immediately report the removal to the Vice President of Student Services and College Centers for appropriate action.

During the period of removal, a student shall not be returned to the class from which he or she was removed without the concurrence of the instructor of the class.

STUDENTS IN THE ASSOCIATE DEGREE NURSING PROGRAM CODE OF CONDUCT

The Board of Trustees determines that the following policies govern the participation of alcohol- or drug-impaired students in the Associate Degree Nursing Program.

- 1. The nursing program, in addition to offering an academic program, includes clinical course work. The safety of patients under the care of student nurses must be assured. The instructor and the Director of Nursing Programs may take immediate corrective action to remove a student impaired by alcoholism or drug abuse from the clinical program if the student demonstrates by his/her conduct and performance in the clinical setting that he/she is a danger to the health and safety of patients under his/her care.
- 2. After evaluation and due process, students considered by the Director of Nursing Programs to be impaired by drugs or alcohol will be allowed to continue their studies, including clinical course work,

as long as they are adhering to the provisions of a contract between the college and the student for the student's retention.

3. Information on the student's condition is confidential and will not be disclosed except when necessary to protect the safety of patients under the care of student nurses.
4. An individual contract of retention will be developed by the student, rehabilitation therapist, and the Director of Nursing and shall specify:
 - a. That the student must participate in an approved drug or alcohol treatment and rehabilitation program for the duration of his/her nursing program studies.
 - b. That evidence of satisfactory attendance and progress will be provided to the college on a regularly scheduled basis.
 - c. That the student will consent to periodic random drug screening as part of the treatment and rehabilitation program.
 - d. That the impaired student will give all medications under direct supervision and that the student will not have access to keys to medications.
 - e. That if the student fails to adhere to the conditions of the contract for retention, the same procedure will be followed as with any other student on probation; the circumstances of the violation will be reviewed by the nursing faculty as a whole; and recommendations for the retention or dismissal will be made to the Director of Nursing Programs, who will then make the decision after advising the Vice President of Student Services and College Centers.
5. Information on the student's dismissal from the nursing program will be reported to the Board of Registered Nursing when such information is requested by the Board of Registered Nursing.

STUDENT DISCIPLINE

Administrative Procedure 5520

The purpose of this procedure is to provide a prompt and equitable means to address violations of the Standards of Student Conduct, which guarantees to the student or students involved the due process rights required by state law. This procedure will be used in a fair and equitable manner, and not for purposes of retaliation. It is not intended to substitute for criminal or civil proceedings that may be initiated by the District or other agencies.

These Administrative Procedures are specifically not intended to infringe in any way on the rights of students to engage in free expression as protected by the state and federal constitutions, and by Education Code Section 76120, and will not be used to punish expression that is protected.

Definitions: District – The San Luis Obispo County Community College District.

Student – Any person actively enrolled as a student at any site or in any program offered by the District.

Instructor – Any academic employee of the District in whose class a student subject to discipline is enrolled, or counselor who is providing or has provided services to the student, or other academic employee who has responsibility for the student's educational program or has provided services to the student.

Short-term Suspension – Exclusion of the student by the Superintendent/President or designee for good cause from one or more classes for a period of up to ten consecutive days of instruction.

Long-term Suspension – Exclusion of the student by the

Superintendent/President or designee for good cause from one or more classes for the remainder of the school term, or from all classes and activities of the college for one or more terms which duration shall be specified in the suspension order.

Expulsion – Permanent exclusion of the student from the District for good cause when other means of correction fail to bring about proper conduct, or when the presence of the student causes a continuing danger to the physical safety of the student or others. An order of expulsion may also provide a date for when the student may apply for reenrollment. The Board of Trustees may also impose a suspended expulsion, on such terms as the Board of Trustees may determine appropriate.

Removal from class – Exclusion of the student by an instructor from his or her class for the day of the removal and the next class meeting.

Written or Verbal Reprimand – An admonition to the student to cease and desist from conduct determined to violate the Standards of Student Conduct. Written reprimands shall become part of a student's record at the District for disciplinary reporting purposes and may be removed one year from the date of the incident, if there are no further reported incidents during that one year time period. A verbal reprimand will not become a part of a student's record; however it may be retained by the Assistant Superintendent/Vice President Student Services and College Centers or designee's office for purposes of disciplinary tracking.

Withdrawal of Consent to Remain on Campus – Withdrawal of consent by the Director of Police and College Safety Services, also serving as the Chief of Police for the District, or designee, for any person to remain on campus in accordance with California Penal Code Section 626.4 where the Director of Police and College Safety Services or designee, has reasonable cause to believe that such person has willfully disrupted the orderly operation of the campus.

Day – Days during which the District is in session and regular classes are held, excluding Saturdays and Sundays.

Process: Short-term Suspensions, Long-term Suspensions, and Expulsions: Before any disciplinary action to suspend or expel is taken against a student, the following procedures will apply:

- **Notice** – The Assistant Superintendent/Vice President Student Services and College Centers or designee will provide the student with written notice of the conduct warranting the discipline. The written notice will include the following:
 - the specific section of the Standards of Student Conduct that the student is accused of violating
 - a statement of the facts supporting the accusation
 - the right of the student to meet with the Assistant Superintendent/Vice President Student Services and College Centers or designee to discuss the accusation, to provide additional information not previously considered, and to state why the proposed disciplinary action should not be imposed. The student may respond in writing
 - the disciplinary action that is being considered.
- **Time Limits** – The notice must be provided to the student within 20 days of the date on which the conduct took place; in the case of continuous, repeated or ongoing conduct, or where an investigation of allegations is to be conducted, the notice must be provided within 15 days of the date on which either the conduct occurred which led to the decision to take disciplinary action, or within 10 days of completion of an administrative determination based on an investigation.

• **Meeting** – If the student chooses to meet with the Assistant Superintendent/Vice President Student Services and College Centers or designee, the meeting may occur no sooner than one day after the notice is provided, but no later than 15 days after the notice is provided. At the meeting, the student must again be given, orally or in writing, the facts on which the notice is based. The student must be given an opportunity to respond verbally or in writing to the accusation, and to state why the proposed disciplinary action should not be imposed. The Assistant Superintendent/Vice President Student Services and College Centers or designee will discuss the disciplinary action being considered. If the proposed disciplinary action is long-term suspension or expulsion, the Vice President of Student Services and College Centers or designee may deem it appropriate or necessary to impose a short-term suspension prior to the disciplinary hearing. The Vice President Student Services and College Centers or designee may impose reasonable conditions for student's continued enrollment and/or re-enrollment. Conditions may include required participation in District student support services such as academic counseling or mental health counseling, or private off-campus services such as drug treatment programs.

If the student declines to meet with the Assistant Superintendent/Vice President Student Services and College Centers or designee, the proposed disciplinary action will be imposed. The Assistant Superintendent/Vice President Student Services and College Centers or designee's disciplinary action decision will be final. Written notice of the decision shall be provided to the student. The notice shall include the reported facts of the allegations that support the disciplinary action, and the fact that the allegations were uncontradicted by the student by declining a meeting, or failing to respond to the Assistant Superintendent/Vice President Student Services and College Centers or designee, within the 15 days after initial notice was provided.

Short-term Suspension – Within 10 days after the meeting described above, the Superintendent/President, or designee, shall, pursuant to a recommendation from the Assistant Superintendent/Vice President Student Services and College Centers, or designee, decide whether to impose a short-term suspension, whether to impose some lesser disciplinary action, whether to impose conditions for continued enrollment, or whether to dismiss the matter. Written notice of the Superintendent/President, or designee's, decision shall be provided to the student. Where the Superintendent/President, or designee, determines that immediate notification of his or her decision is appropriate, the notice may be hand delivered by the Cuesta College Campus Police and/or sent as a confidential email attachment. In all cases, the District will send notice to the student by certified mail to last address the student has on file with the District. The notice shall include the reported facts of the allegations that support the disciplinary action, the length of time of the suspension, or the nature of the lesser disciplinary action. The Superintendent/President, or designee's, decision on a short-term suspension shall be final.

Long-term Suspension – Within 10 days after the meeting described above, the Superintendent/President or designee, shall, pursuant to a recommendation from the Assistant Superintendent/Vice President Student Services and College Centers or designee, decide whether to impose a long-term suspension. Written notice of the Superintendent/President or designee's decision shall be provided to the student. The notice shall include the reported facts of the allegations that support the disciplinary action, the length of time of the suspension. Where the Superintendent/President or designee determines that immediate notification of his or her decision is appropriate, the notice may be hand delivered by the Cuesta College Campus Police and/or sent as a confidential email attachment. In all

cases, the District will send notice to the student by certified mail to last address the student has on file with the District. The notice shall include the right of the student to request a formal hearing before a long-term suspension is imposed, and a copy of the policy describing the procedures for a hearing.

If the student fails to respond within 5 days after receipt of the Superintendent/President or designee's decision or declines a formal hearing, the Superintendent/President or designee's decision on a long-term suspension shall be final.

Expulsion – Within 10 days after the meeting described above, the Superintendent/President or designee, shall, pursuant to a recommendation from the Assistant Superintendent/Vice President Student Services and College Centers or designee, decide whether to recommend expulsion to the Board of Trustees. Written notice of the Superintendent/President or designee's decision shall be provided to the student. The notice shall include the reported facts of the allegations that support the disciplinary action and the length of time of the expulsion. Where the Superintendent/President or designee determines that immediate notification of his or her decision is appropriate, the notice may be hand delivered by the campus police and/or sent as a confidential email attachment. In all cases, the District will send notice to the student by certified mail to last address the student has on file with the District. The notice shall include the right of the student to request a formal hearing before expulsion is imposed, and a copy of the policy describing the procedures for a hearing.

If the student fails to respond within 5 days after receipt of the Superintendent/President or designee's decision or declines a formal hearing, the Superintendent/President or designee's decision on expulsion shall be final.

Hearing Procedures – Request for Hearing: Within 5 days after receipt of the Superintendent/President or designee's decision regarding a long-term suspension, or expulsion, the student may request a formal hearing. The request must be made to the Superintendent/President or designee and must be submitted in writing.

This procedure will be used in a fair and equitable manner, and not for purposes of retaliation. It is not intended to substitute for criminal or civil proceedings that may be initiated by the District or other agencies.

Schedule of Hearing – The formal hearing shall be held within 20 days after a formal request for hearing is received.

The District reserves the right for the Board of Trustees to hear the matters itself or to use the services of a Hearing Officer in lieu of a Hearing Panel.

Hearing Panel – The hearing panel for any disciplinary action shall be composed of one administrator, one faculty member and one student.

The Superintendent/President or designee, the president of the Academic Senate, and the president of the Associated Student Organization shall each, at the beginning of the academic year, establish a list of at least five persons from each group who will serve on student disciplinary hearing panels. The Superintendent/President or designee shall appoint the hearing panel from the names on these lists. However, no administrator, faculty member or student who has any personal involvement in the matter to be decided, who is a necessary witness, or who could not otherwise act in a neutral manner shall serve on a hearing panel.

Hearing Panel Chair – The Superintendent/President or designee

shall appoint one member of the panel to serve as the chair. The decision of the hearing panel chair shall be final on all matters relating to the conduct of the hearing unless there is a vote by both other members of the panel to the contrary.

Conduct of the Hearing:

The members of the hearing panel shall be provided with a copy of the accusation against the student and any written response provided by the student before the hearing begins, as well as any other supporting documentation previously provided to the student.

The facts supporting the accusation shall be presented by a college representative who shall be the Assistant

Superintendent/Vice President Student Services and College Centers or designee.

The college representative and the student may call witnesses and introduce oral and written testimony relevant to the issues of the matter. Written statements of witnesses under penalty of perjury shall not be used unless the witness is unable to be physically present, thus unavailable to testify. Formal rules of evidence shall not apply. Any relevant evidence shall be admitted. Hearsay evidence may be considered by the panel, and given the weight to which it is entitled. The college representative and the student shall each be permitted to make an opening statement. Thereafter, the college representative shall make the first presentation, followed by the student. The college representative may present rebuttal evidence after the student completes his or her evidence. The burden shall be on the college representative to prove by the preponderance of the evidence that the facts alleged are true.

The student may represent himself/herself, and may also have the right to be represented by a person of his/her choice. If the student wishes to be represented by an attorney, a request must be presented not less than five days prior to the date of the hearing. If the student is represented by an attorney; the college representative may be assisted by an attorney. The hearing panel may also request legal assistance; any legal advisor provided to the panel may sit with it in an advisory capacity to provide legal counsel but shall not be a member of the panel nor vote with it.

Hearings shall be closed and confidential.

In a closed hearing, witnesses, with the exception of the accused student and the college representative, shall not be present at the hearing when not testifying, unless all parties and the panel agree to the contrary.

All testimony shall be taken under oath; the oath shall be administered by the hearing panel chair. The hearing shall be recorded by the District. The official recording shall be the only recording made. No witness who refuses to be recorded may be permitted to give oral or written testimony. A witness who refuses to be recorded is not considered to be unavailable, and may not be permitted to give written testimony. In the event the recording is by audio recording, the hearing panel chair shall, at the beginning of the hearing, ask each person present to identify themselves by name, and thereafter shall ask witnesses to identify themselves by name. The recording shall remain in the custody of the District at all times, unless released to a professional transcribing service. If the District requests that the audio recording is to be transcribed, the student shall be provided with a copy of the transcription.

Within 15 days following the close of the hearing, the hearing panel shall prepare and send to the Superintendent/ President, or designee,

a written decision. The decision shall include specific factual findings regarding the accusation, and shall include specific conclusions regarding whether any specific section of the Standards of Student Conduct were violated. The decision shall also include a specific recommendation regarding the disciplinary action to be imposed, if any. The decision shall be based only on the record of the hearing, and not on matter outside of that record. The record consists of the original accusation, the written response, if any, of the student, and the oral and written evidence produced at the hearing.

Superintendent/President's Decision:

Long-term Suspension – Within 10 days following receipt of the hearing panel's recommended decision, the Superintendent/ President or designee shall render a final written decision. The Superintendent/President or designee may accept, modify or reject the findings, decisions and recommendations of the hearing panel. If the Superintendent/President or designee modifies or rejects the hearing panel's decision, the Superintendent/President shall review the record of the hearing, and shall prepare a new written decision which contains specific factual findings and conclusions. The decision of the Superintendent/President or designee shall be final.

Expulsion – Within 10 days following receipt of the hearing panel's recommended decision, the Superintendent/ President or designee shall render written recommended decision to the Board of Trustees. The Superintendent/ President or designee may accept, modify or reject the findings, decisions and recommendations of the hearing panel. If the Superintendent/President or designee modifies or rejects the hearing panel's decision; he or she shall review the record of the hearing, and shall prepare a new written decision which contains specific factual findings and conclusions. The Superintendent/ President or designee's decision shall be forwarded to the Board of Trustees.

Board of Trustees Decision: The Board of Trustees shall consider any recommendation from the Superintendent/ President or designee for expulsion at the next regularly scheduled meeting of the Board after receipt of the recommended decision.

The Board shall consider an expulsion recommendation in closed session, unless the student has requested that the matter be considered in a public meeting in accordance with these procedures (Education Code Section 72122).

The student shall be notified in writing, by registered or certified mail or by personal service, at least three days prior to the meeting, of the date, time, and place of the Board's meeting. The student may, within forty-eight hours after receipt of the notice, request a copy of the disciplinary hearing recording. If the recording was an audio recording, the District will request that the recording be professionally transcribed and the student shall be provided with a copy of the transcription.

The student may, within forty-eight hours after receipt of the notice, request that the hearing be held as a public meeting.

Even if a student has requested that the Board consider an expulsion recommendation in a public meeting, the Board will hold any discussion that might be in conflict with the right to privacy of any student other than the student requesting the public meeting in closed session.

The Board may accept, modify or reject the findings, decisions and recommendations of the Superintendent/President or designee or the hearing panel. If the Board modifies or rejects the decision, the Board shall review the record of the hearing, and shall prepare a new written decision which contains specific factual findings and conclusions. The decision of the Board shall be final.

The final action of the Board on the expulsion shall be taken at a public meeting, and the result of the action shall be a public record of the District.

Authority for Immediate Removal:

Immediate Interim Suspension (Education Code Section 66017):

The Superintendent/President or designee may order immediate suspension of a student where he/she concludes that immediate suspension is required to protect lives or property or to ensure the maintenance of order. The Assistant Superintendent/Vice President Student Services and College Centers or designee will provide the student with written notice of the conduct warranting the immediate interim suspension. The written notice will include the following:

- the day and time of the reported incident
- the specific section of the Standards of Student Conduct that the student is accused of violating
- a statement of the facts supporting the accusation
- the definition of immediate interim suspension
- the disciplinary action that is being considered beyond the immediate interim suspension
- the right of the student to meet with the Assistant Superintendent/Vice President Student Services and College Centers or designee to discuss the accusation and to provide additional information not previously considered, or to respond in writing.

Where the Superintendent/President or designee determines that immediate notification of his or her decision is appropriate, the notice may be hand delivered by the Cuesta College Campus Police and/or sent as an email attachment. In all cases, the District will send notice to the student by certified mail to his or her last address on file with the District. If the student chooses to meet with the Assistant Superintendent/Vice President Student Services and College Centers or designee, the meeting must occur no sooner than one day after the notice is provided, but no later than 15 days after the notice is provided. At the meeting, the student must again be given, orally or in writing, the facts on which the accusations in the notice are based. The student must be given an opportunity to respond verbally or in writing to the accusations.

If the recommended action is long-term suspension, the student is afforded all rights, as delineated under the long-term suspension section of these procedures. The interim suspension status remains in effect until the outcome of the recommended action is determined.

If the student declines to meet with the Assistant Superintendent/Vice President Student Services and College Centers or designee, the Superintendent/President or designee, shall, pursuant to a recommendation from the Assistant Superintendent/Vice President Student Services and College Centers or designee, impose a long-term suspension. The decision of the Superintendent/President or designee shall be final.

Written notice of the Superintendent/President's decision shall be provided to the student. The District will send notice to the student by certified mail to last address the student has on file with the District.

Removal from Class (Education Code Section 76032): Any instructor may order a student removed from his/her class for the day of the removal and the next class meeting. The instructor shall promptly report the removal to the Superintendent/President and the Assistant Superintendent/Vice President Student Services and College Centers or designee. The Assistant Superintendent/Vice President Student Services and College Centers or designee shall meet with the student

and at the request of the student, will arrange for a conference between the student and the instructor regarding the removal. If the instructor or the student requests, the Assistant Superintendent/Vice President Student Services and College Centers or designee, shall attend the conference. The student shall not be returned to the class during the period of the removal without the concurrence of the instructor. Nothing herein will prevent the Assistant Superintendent/Vice President Student Services and College Centers or designee from recommending disciplinary action in accordance with these procedures based on the facts which led to the removal.

Withdrawal of Consent to Remain on Campus: The Director of Police and College Safety Services, also serving as the Chief of Police for the District may notify any person for whom there is a reasonable belief that the person has willfully disrupted the orderly operation of the campus that consent to remain on campus has been withdrawn. If the person is on campus at the time, he/she must promptly leave or be escorted off campus. If consent is withdrawn by the Director of Police and College Safety Services a written report must be promptly made to the Superintendent/President.

If the person from whom consent has been withdrawn is a student, they may submit a written request for a hearing on the withdrawal within the period of the withdrawal. The request shall be granted not later than seven days from the date of receipt of the request. The hearing will be conducted in accordance with the provisions of this procedure relating to immediate interim suspensions.

If the person from whom consent has been withdrawn is not a student, then he/she may submit a written request for a meeting with the Superintendent/President within the period of the withdrawal. The request shall be granted not later than seven days from the date of receipt of the request.

In no case shall consent be withdrawn for longer than 14 days from the date upon which consent was initially withdrawn.

Any person as to whom consent to remain on campus has been withdrawn who knowingly reenters the campus during the period in which consent has been withdrawn, except to come for a meeting or hearing, is subject to arrest (Penal Code Section 626.4).

Time Limits: Any times specified in these procedures may be shortened or lengthened if there is mutual concurrence by all parties, and confirmed in writing.

In cases where an interim suspension has been ordered, the time limits contained in these procedures shall not apply, and all hearing rights, including the right to a formal hearing where a long-term suspension or expulsion is recommended, will be afforded to the student within ten (10) days.

Students have the right to pursue their complaint after completing the above complaint process with the California Community Colleges Chancellor's Office (CCCCO). CCCCCO provides students and others with a method and process outside of the institution that takes, investigates, and responds to complaints regarding the institution. The link to the CCCCCO process and form is <http://californiacommunitycolleges.cccco.edu/ComplaintsForm.aspx>. CCCCCO has provided this disclosure in compliance with the requirements of the Higher Education Act of 1965, as amended, as regulated in CFR 34, Sections 600.9 (b) (3) and 668.43(b).

STUDENT COMPLAINT PROCESS

STUDENT COMPLAINTS

Students wishing to file a complaint should follow the Student Complaint Process and initiate direct contact with the appropriate individual indicated on the Student Complaint Referral Grid. Please

refer to myCuesta website for current referral grid: (<https://www.cuesta.edu/about/leadership/vpss/StudentComplaintProcess.html>).

Academic complaints; the student should begin by first talking to the instructor about the academic matters including grades and curriculum to attempt resolution. If this is unsuccessful, the student may then proceed with the steps cited in the Student Complaint Referral Grid. The appropriate path is faculty member, Division/Department Chair, area Dean and finally, the Vice President Academic Affairs.

Non-academic complaints; the student should begin by first talking to the Vice President Student Services or designee about the appropriate steps to take, or the protocol to follow regarding a complaint.

While it is recognized that the grid represents the ideal sequence of opportunities for resolving student complaints, it is understood that when actual situations arise, the parties involved will use their best judgment regarding complaint resolution depending upon the availability of personnel and the immediacy of the problem. The Vice President of Student Services and College Centers, the Dean of the North County Campus and South County Center on the North County Campus, or designee, serve as a clearing-house for students dissatisfied with an experience on campus, who may not be knowledgeable about the appropriate steps to take, or the protocol to follow regarding a complaint.

The Vice President of Student Services and College Centers, the Dean of the North County Campus and South County Center, or designee, may assist the student in following the Student Complaint Process or initiate a referral to the appropriate individual. The Vice President of Student Services and College Centers, the Dean of the North County Campus and South County Center, or designee, will contact the individual to whom the student is being referred to facilitate resolution.

The student complaint grid indicates the appropriate personnel sequence for who students should contact for informally resolving student complaints. If a student, after completing the Student Complaint Referral Grid steps, is not satisfied with the solution posed through the Student Complaint process, the student has the option of making an appointment with the Resolution Coordinator or designee in the Vice President of Student Services and College Centers office on the San Luis Obispo Campus or the Dean of the North County Campus and South County Center on the North County Campus, to evaluate the next steps which may be the filing of a formal grievance.

A complaint is grievable if it is non-disciplinary and involves the process, application, or interaction of school policy—in other words, how something was done or processed. In general, a complaint is not grievable if it involves the content of existing policy. For specific information regarding the Student Grievance Procedure, refer to Cuesta College Board Policy 6205.

***When a student has a complaint which involves (1) sexual harassment, (2) civil rights discrimination on the basis of ethnicity, race, national origin, religious beliefs, age, gender, color, physical or mental disabilities, veteran status, sexual orientation or sexual identity, or marital status, or (3) retaliation for filing a sexual harassment or other unlawful discrimination complaint, referring a matter for investigation, participating in an investigation of a complaint, serving as an advocate for an alleged victim or alleged offender, or who otherwise furthers the principles of the District's unlawful discrimination policy (Policy 1565), then the matter is to be referred to the Executive Director of Human Resources and Labor Relations as such matters are to be handled pursuant to Policy 1565 (unlawful discrimination) and not as a student grievance.**

Students have the right to pursue their complaint after completing the above complaint process with the California Community Colleges Chancellor's Office (CCCCO). CCCCCO provides students and others with a method and process outside of the institution that takes, investigates, and responds to complaints regarding the institution. The link to the CCCCCO process and form is <http://californiacommunitycolleges.cccco.edu/ComplaintsForm.aspx>. CCCCCO has provided this disclosure in compliance with the requirements of the Higher Education Act of 1965, as amended, as regulated in CFR 34, Sections 600.9 (b) (3) and 668.43(b).

STUDENT GRIEVANCE PROCEDURE

Board Policy 5530

A grievance shall mean a complaint, other than one dealing with discrimination or harassment* which has been filed by a student or by a student's designee on his/her behalf. The primary purpose of the following procedure is to secure at the earliest level possible an equitable solution to a complaint. Students must file a concern or complaint within 90 days of the last day of the semester.

- LEVEL 1. In order to provide the opportunity for an immediate solution, the student should contact the Instructor (Academic) or Supervisor of the Program/Department (Non-Academic) to explain the purpose of the concern/complaint. This initial contact will provide the opportunity for the Instructor or Supervisor to gather details on the concern/complaint and offer a resolution (if there is justification for a concern/complaint). This process for direct dialog will occur prior to the student completing an official concern/complaint form.
- LEVEL 2. In the event the student does not feel the concern/complaint was addressed by the Instructor or Supervisor, the student will then file a concern/complaint form. The concern/complaint form will require the student to outline the concern/complaint and submit the form electronically. Upon electronic submission, a ping will notify the Instructor or Supervisor of a concern/complaint. The Instructor or Supervisor will then have the opportunity to add their details to the concern/complaint. Once fully completed, the concern or complaint will then notify (electronically), the Division Chair or Supervising Manager of the area for review. The Division Chair or Supervising Manager will make a decision on the concern/complaint and notify the student of their decision in writing.
- LEVEL 3. If the student feels the concern/complaint has not been addressed by the Division Chair or Supervising Manager, the student may schedule a meeting with the Dean of the discipline/area. The Dean of the discipline/area will review all of the information outlined in the concern/complaint documentation and make a decision on the validity of the concern/complaint. The Dean will provide a written response to the student once the documentation review is complete.
- LEVEL 4. If the student feels the concern/complaint has not been addressed by the Dean of the discipline/area, student's may request a final documentation review by the Assistant Superintendent/Vice-President of Academic Affairs (Academic) or Assistant Superintendent/Vice-President of Student Services (Non-Academic). Upon completion of documentation review by the Assistant Superintendents/Vice-Presidents, they will provide a written response to the student. All decisions rendered at this point are final.

*When a student has a complaint which involves (1) sexual harassment, (2) civil rights discrimination on the basis of ethnicity, race,

national origin, religious beliefs, age, gender, color, physical or mental disabilities, veteran status, sexual orientation or sexual identity, or marital status, or (3) retaliation for filing a sexual harassment or other unlawful discrimination complaint, referring a matter for investigation, participating in an investigation of a complaint, serving as an advocate for an alleged victim or alleged offender, or who otherwise furthers the principles of the District's unlawful discrimination policy (Policy 1565), then the matter is to be referred to the Vice-President of Human Resources and Labor Relations as such matters are to be handled pursuant to Policy 1565 (unlawful discrimination) and not as a student grievance.

(Approved: 2/11/80)

(Revised: 2/25/80, 3/10/80, 10/6/87, 10/6/93, 6/6/05, 10/20/17)

Formerly BP 6205

STUDENT EQUITY AND ACHIEVEMENT PROGRAM

The Student Equity and Achievement Program brings the student and the District into agreement regarding the student's educational goal through the District's established programs, policies, and requirements. The agreement is implemented by means of the student educational plan.

Student Rights and Responsibilities

Each non-exempt student, in entering into a student educational plan, will do all of the following:

- identify an education and career goal;
- identify a course of study;
- participate in the placement process to determine appropriate course recommendations;
- complete orientation;
- participate in the development of a student educational plan;
- complete a student educational plan no later than the term after completing 15 semester credits of degree applicable credit coursework;
- diligently attend class and complete assigned coursework;
- complete courses and maintain progress toward an educational goal.

Exemptions

Students that have completed an associate degree or higher may be exempt from participation in orientation, placement, counseling, advising, or student education plan development. Students exempted from any of the matriculation components are notified in their myCuesta student portal; nonetheless, exempt students are encouraged to participate in these services.

Transcripts to Cuesta College

Official transcripts from all other institutions must be submitted to the Cuesta College Records Office prior to enrollment. Lower division (freshman/sophomore level) coursework from regionally-accredited colleges and universities will be evaluated and may be transferred to Cuesta College to meet certificate requirements, degree requirements, and requirements for transfer certification. If non-native credits are from a college or university on the quarter system, these credits will be converted to semester credits (quarter credits/1.5=semester credits).

Non-native coursework will be evaluated based on regional

accreditation standards using the grades received at that institution. Cuesta College considers a grade of C- as substandard and eligible for repetition.

Official (sealed) copies of transcripts from colleges, universities and high schools attended should be submitted to:

Cuesta College Records Office
PO Box 8106
San Luis Obispo, CA 93403-8106

Transcripts should be submitted ahead of registration, in time for academic advising and prerequisite clearance. Final official transcripts, showing all coursework and grades received, must be received before GE certifications and degree and certificate evaluations may be completed. Transcripts are evaluated based on the AACRAO guidelines for regionally-accredited post-secondary institutions.

Upon application for the associate degree or transfer certification, non-native coursework credits will be included and reviewed with the Cuesta College student record. Applications for the associate degree and transfer certification are available in the Enrollment Services (Admissions and Records) Office or website.

Transcripts submitted to Cuesta College become the property of Cuesta College and will not be released to students, other colleges, or agencies. Plan to request a personal copy from your former college or university if you need one for your records.

Transcripts from Cuesta College

A written or electronic request by the student is required to release transcripts.

Transcripts ordered electronically will be mailed within 2-4 working days from the date of request in most cases. An electronic notification will inform the student of the status of their transcript order and notify them of any holds. The fee for the electronic transcript request is \$6.50 per copy. Transcripts ordered in-person will be mailed within 2-3 weeks and cost \$3 per copy after the first two free copies. Unofficial transcripts are available for viewing and printing through myCuesta on the Cuesta College website. Access to myCuesta requires the student username and password.

Transcripts will not be produced for students who have a hold on their records.

Voter Registration

Voter registration forms are available year-round at various campus locations, including the Student Services Building and ASCC Student Government Offices. Students can also register online on the California Secretary of State's web site at <http://registertovote.ca.gov/student>.

With the passage of California Senate Bill No. 854-Chapter 481, state-funded higher education institutions - community colleges, California State University system and University of California campuses - are required to allow students to request voter registration materials online through a link in their course registration system. As a result of this legislation, Cuesta students are able to link to the online voter registration application from the myCuesta student portal in the Steps to Success channel. The direct link to the California Secretary of State Web site allows students to complete the voter registration process online as long as they possess a California driver license or identification card number.