

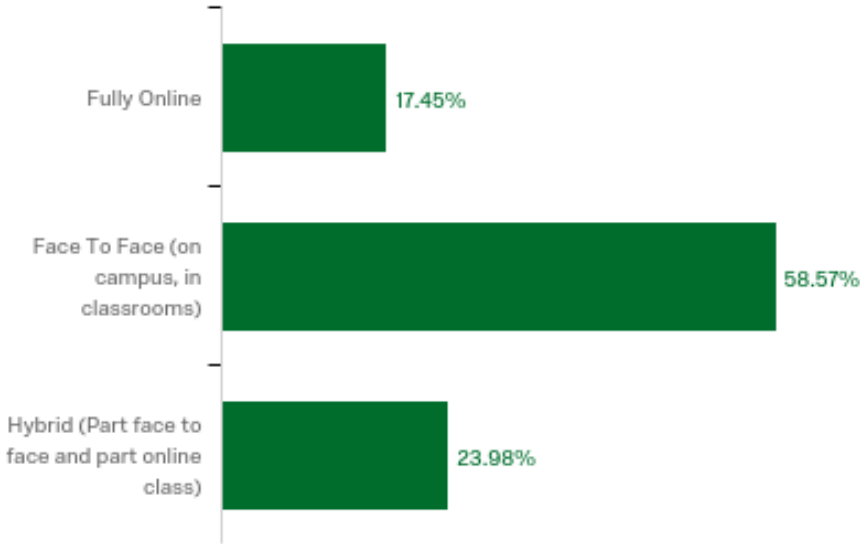
Student Technology Survey Report 2018-2019

Cuesta College Students, Spring 2019

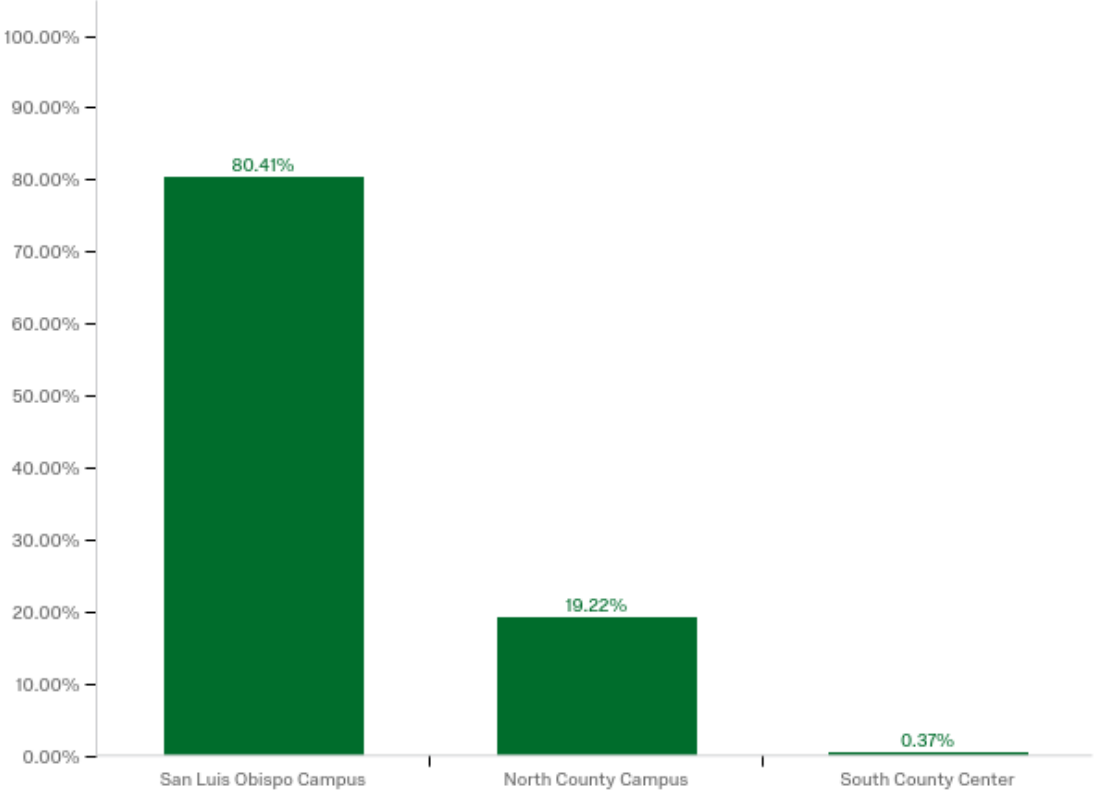
February 18th – March 4th

660 responses

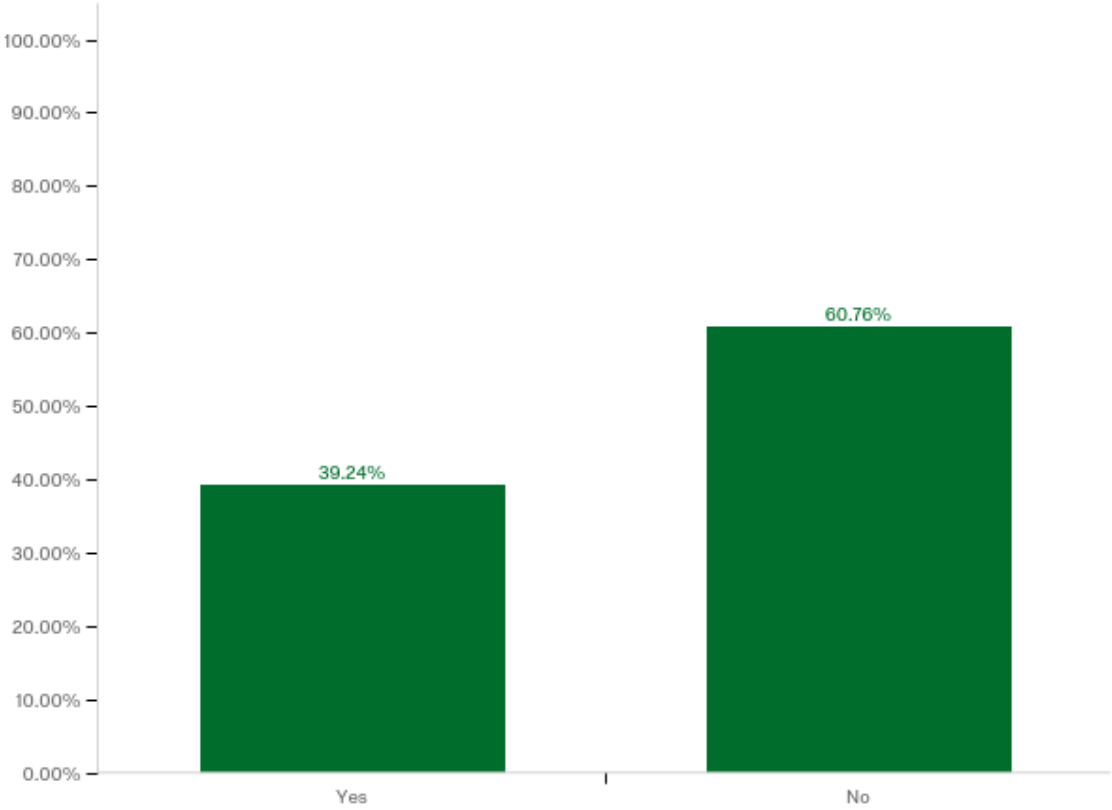
In which modality do you take the majority of your classes at Cuesta College?



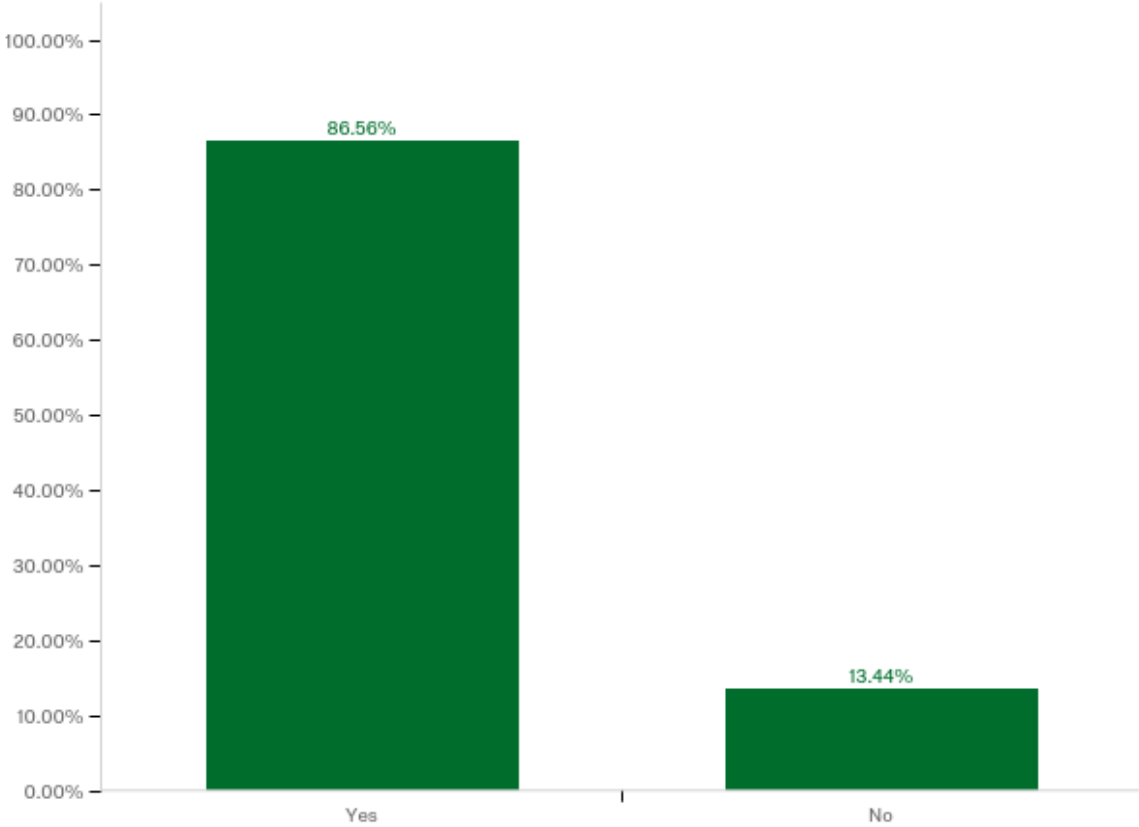
On which campus do you take most of your Cuesta College courses?



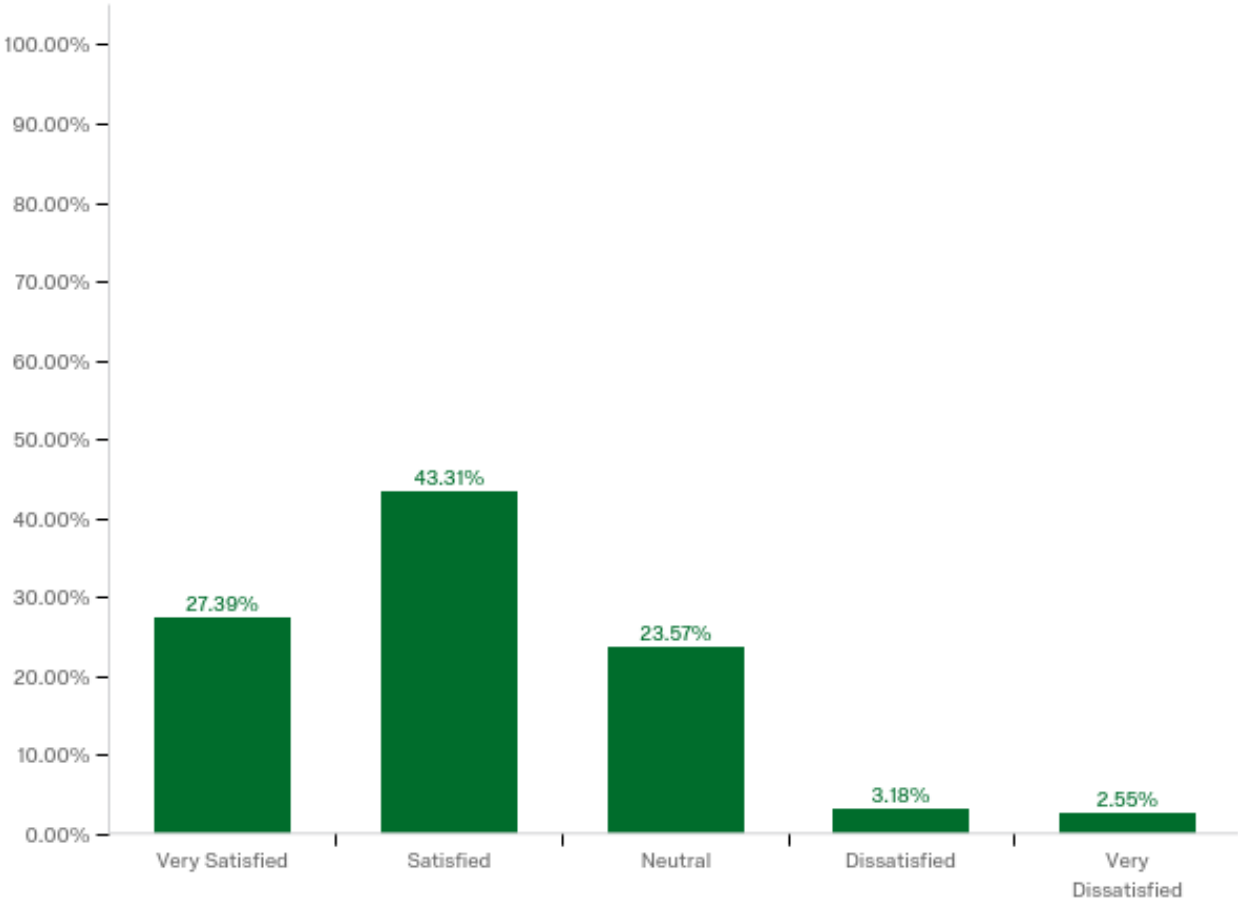
Do you currently bring a laptop or tablet to class?



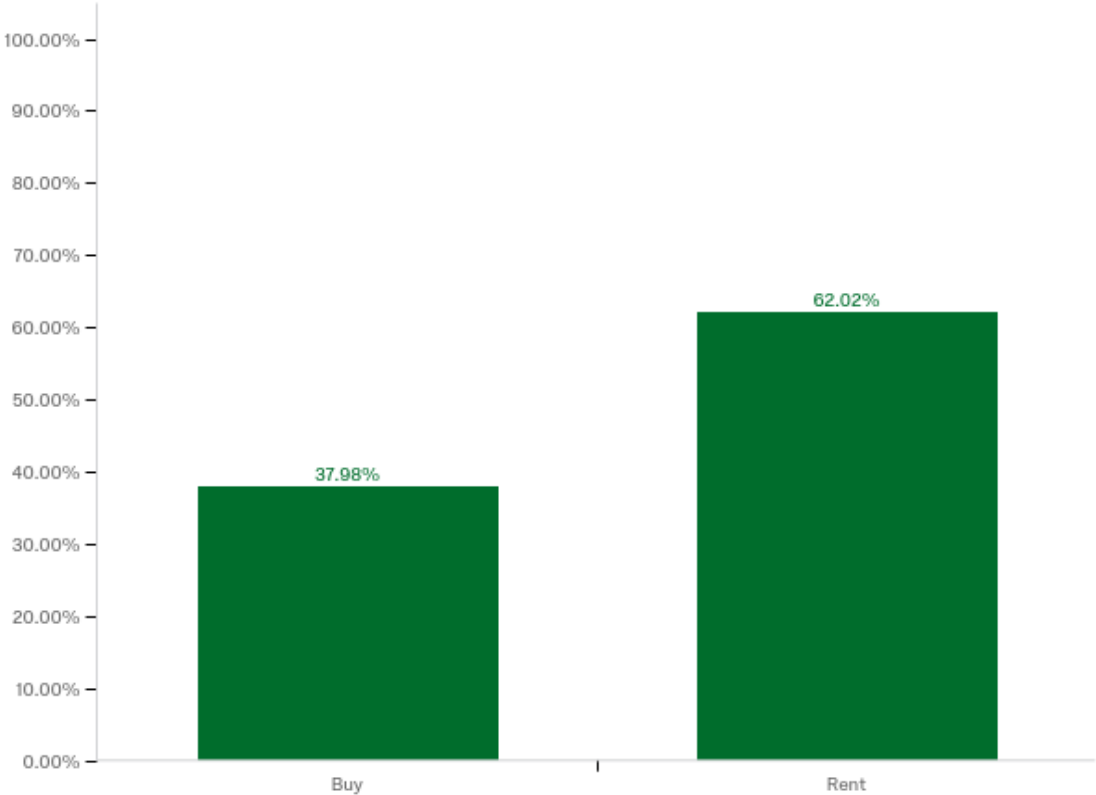
Do you have the capability of bringing a laptop or tablet to class if required?



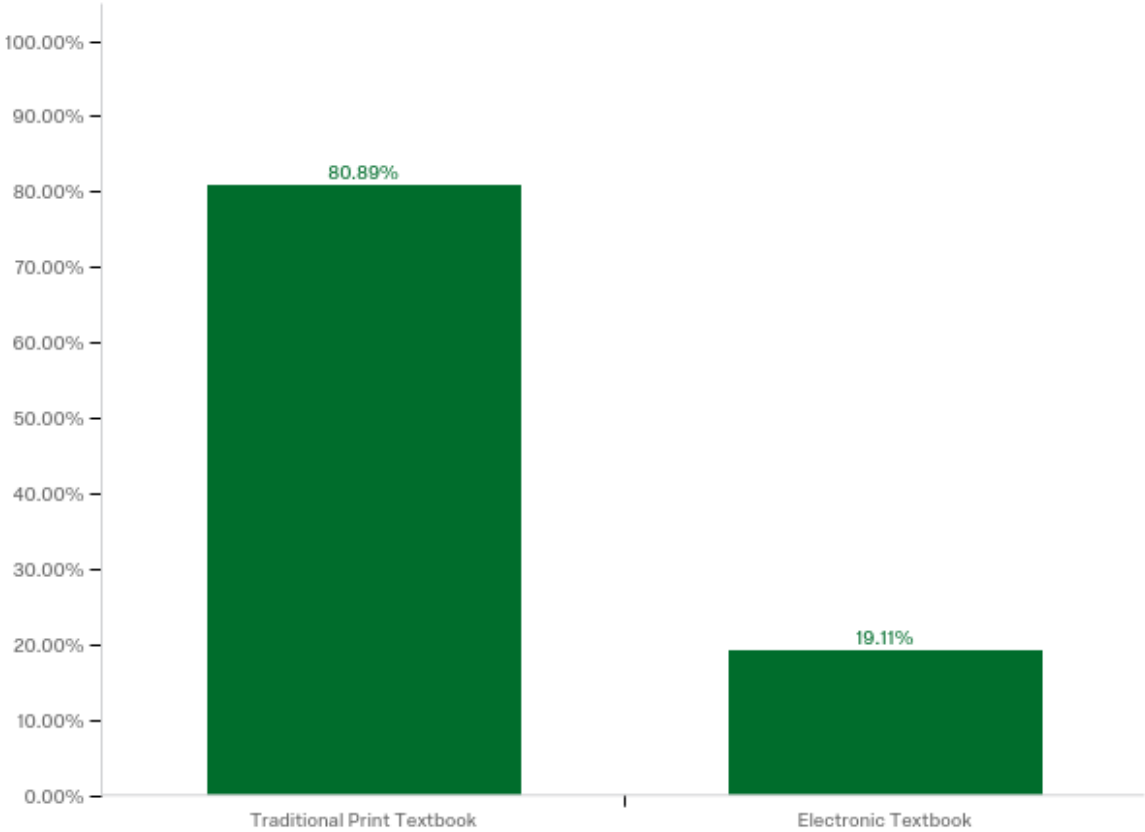
Have you ever used a Cuesta provided Chromebook in a class? If yes, how satisfied were you with the Chromebook functionality?



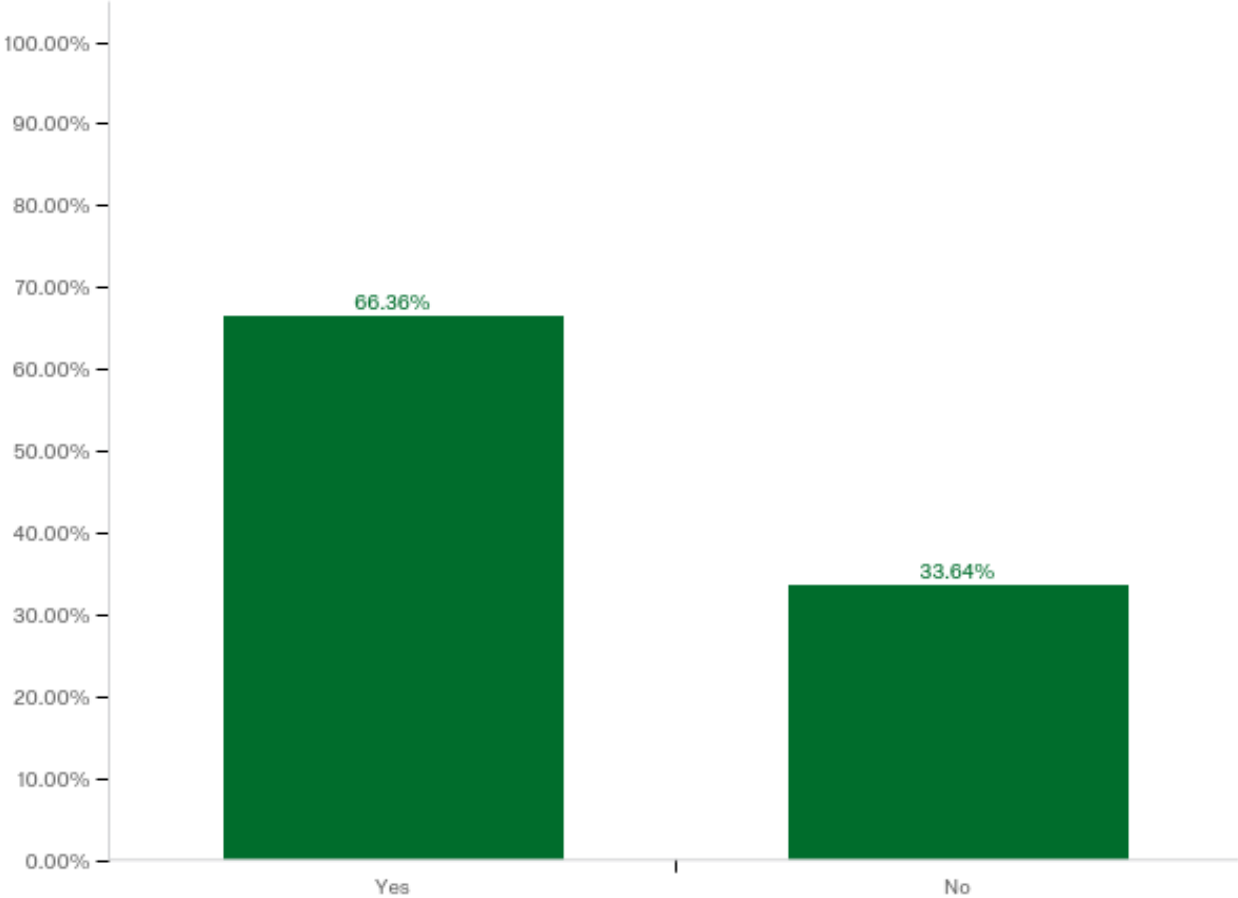
Do you prefer to buy or rent your textbooks?



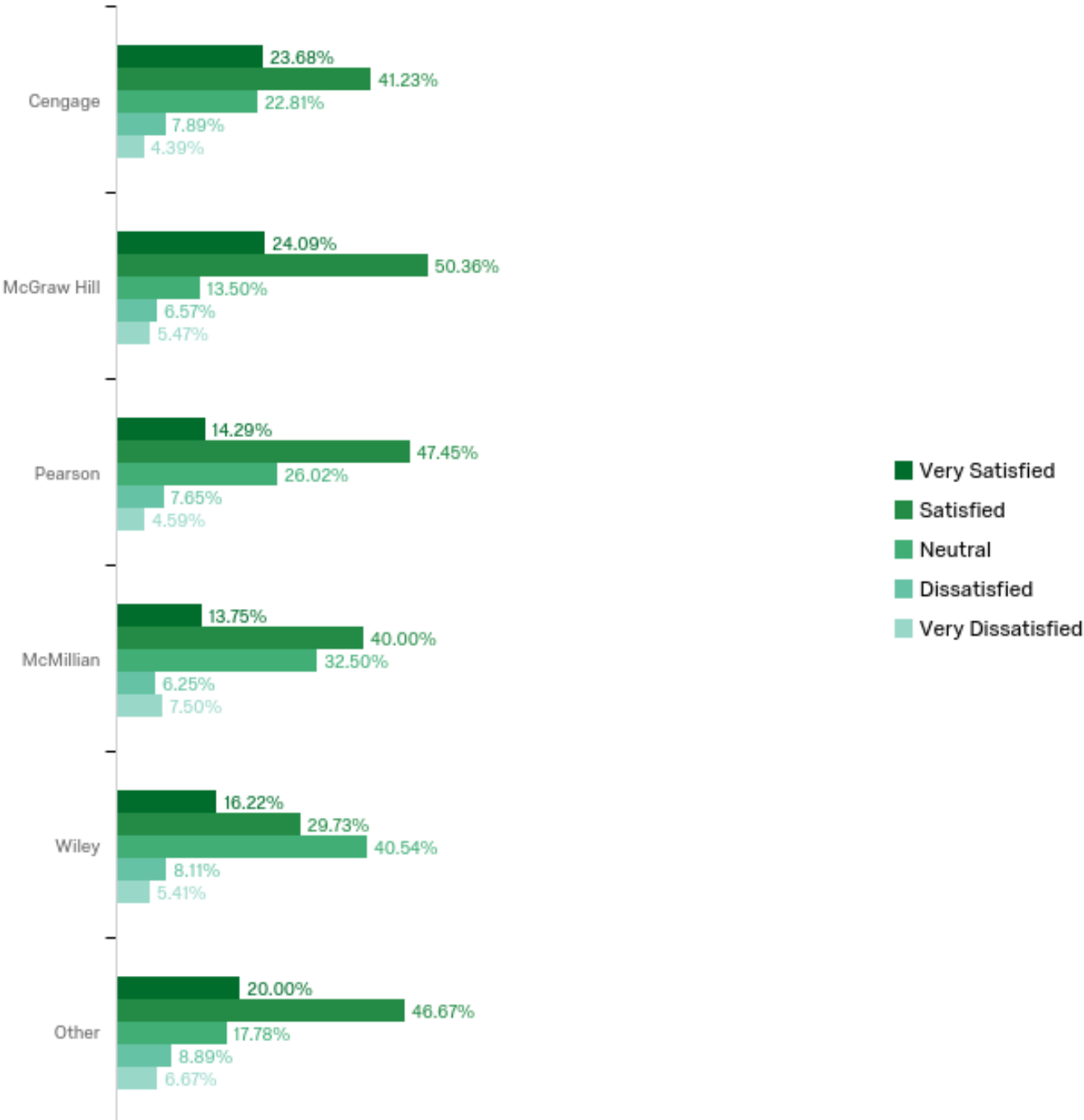
Which textbook format do you prefer to use?



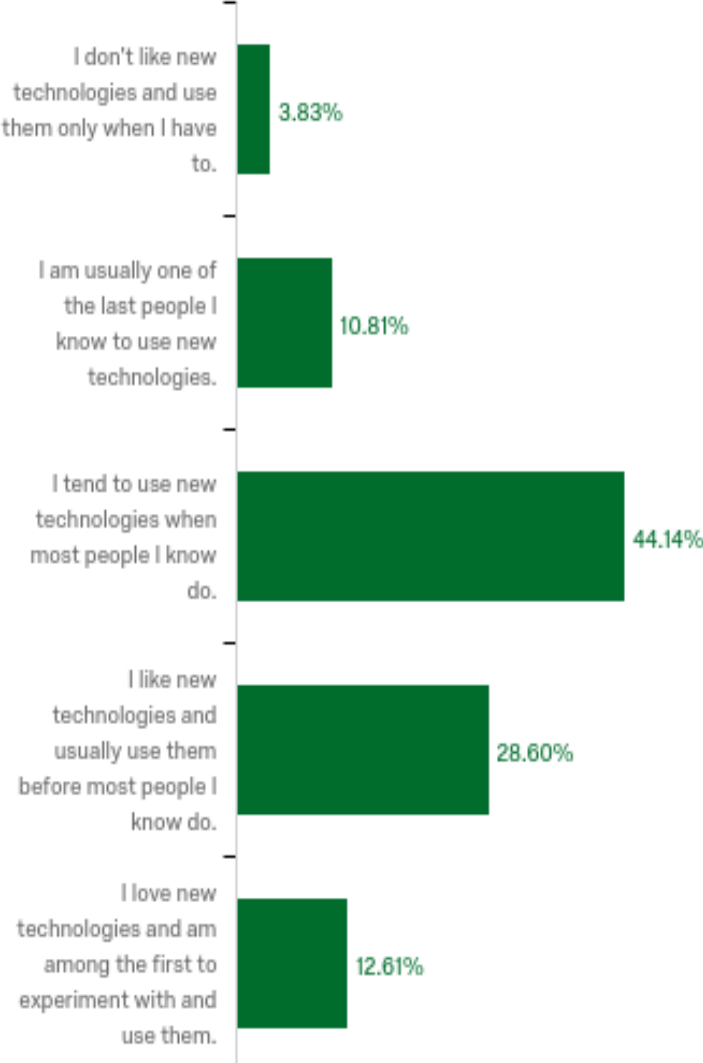
Have you used an online homework system from a textbook publisher?



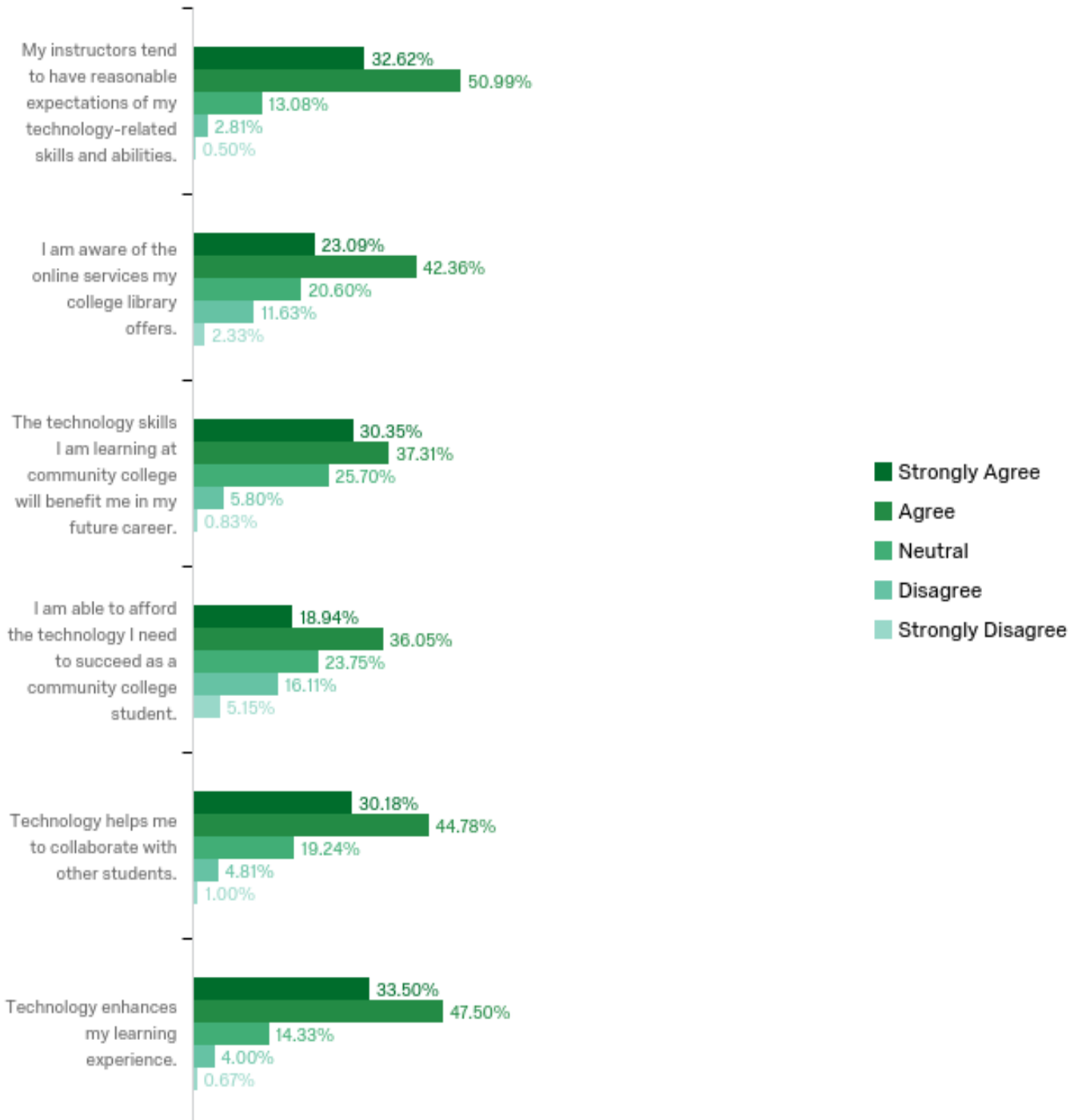
You indicated you have used an online homework system from a textbook publisher, please rate your satisfaction with the system?



Which of the following statements is most accurate?



For each of the following statements, choose the best answer:



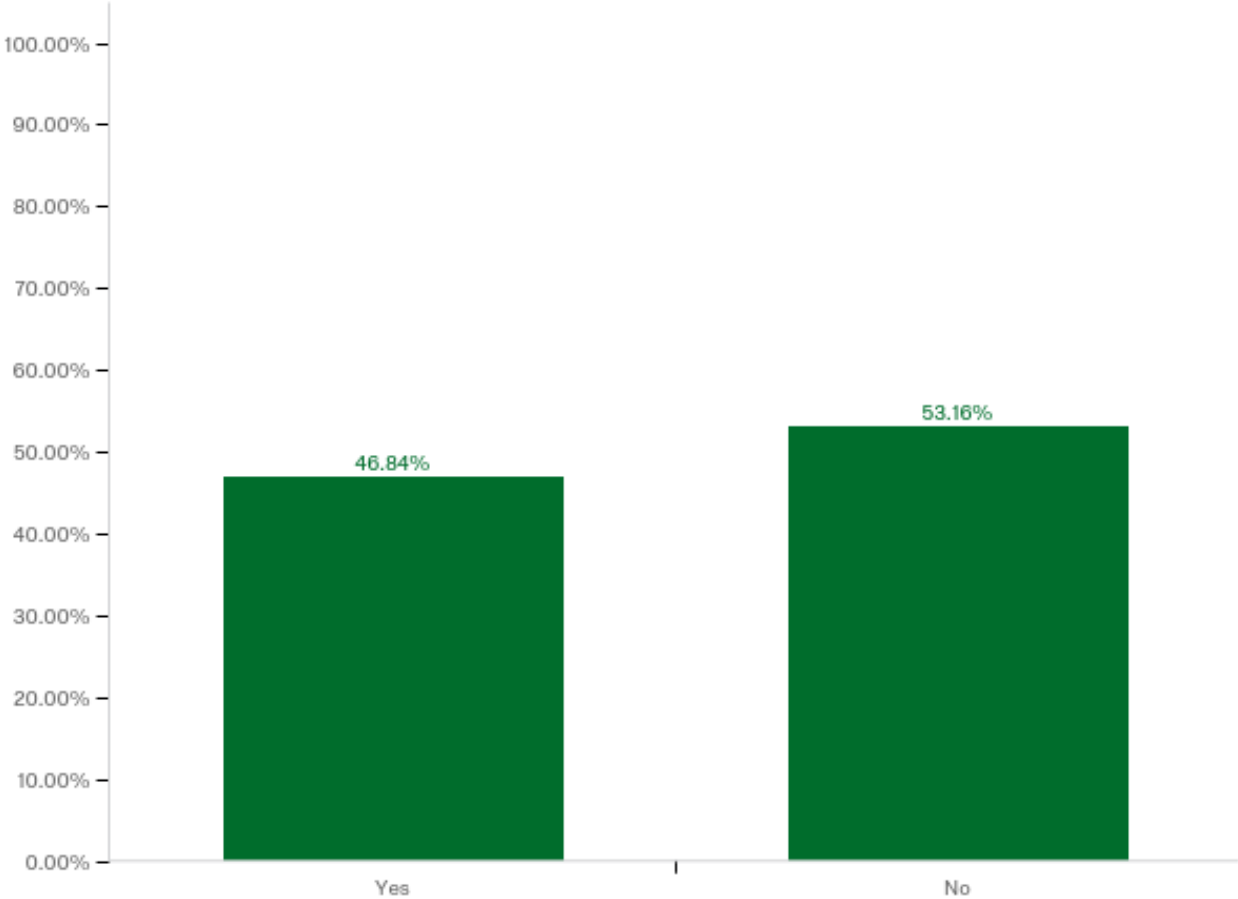
What is your comfort level with the following items?

| | Very High | High | Fair | Low | Very Low |
|---|-----------|--------|--------|--------|----------|
| Using online library resources to find information for assignments. | 19.57% | 29.85% | 38.81% | 9.29% | 2.49% |
| Using the internet to find information for personal use. | 58.04% | 32.01% | 8.79% | 0.83% | 0.33% |
| Using the internet to find information for assignments. | 51.08% | 36.98% | 10.12% | 1.33% | 0.50% |
| Evaluating the online information I find for assignments. | 41.96% | 37.98% | 17.74% | 1.66% | 0.66% |
| Using the course management system Canvas. | 44.70% | 35.93% | 14.07% | 4.30% | 0.99% |
| Using word processing software (Microsoft Word, Open Office). | 45.27% | 35.32% | 14.43% | 3.65% | 1.33% |
| Using presentation software (PowerPoint, Prezi) | 32.95% | 34.27% | 20.03% | 9.11% | 3.64% |
| Using spreadsheet software (Excel, Google Sheets) | 25.54% | 22.89% | 28.86% | 14.26% | 8.46% |

Please rate the Cuesta College online support services you've used.

| | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied |
|---|----------------|-----------|---------|--------------|-------------------|
| Technical Support | 26.98% | 44.44% | 25.40% | 1.59% | 1.59% |
| College Application | 30.28% | 48.62% | 17.89% | 2.29% | 0.92% |
| Online Orientation | 28.93% | 43.39% | 21.49% | 4.55% | 1.65% |
| Financial Aid Orientation | 25.25% | 38.12% | 26.24% | 7.92% | 2.48% |
| Financial Aid Document Submission | 27.18% | 38.35% | 23.79% | 8.25% | 2.43% |
| Transcript Request | 32.11% | 44.74% | 17.37% | 4.21% | 1.58% |
| eAdvising | 29.41% | 25.88% | 35.29% | 4.71% | 4.71% |
| Live Chat Counseling | 25.37% | 32.84% | 31.34% | 5.97% | 4.48% |
| Online Registration | 34.38% | 47.92% | 13.54% | 3.13% | 1.04% |
| myCuesta Pathways Degree Audit and SEP | 32.41% | 37.50% | 25.00% | 3.70% | 1.39% |
| DSPS Application and Accommodation System | 37.37% | 32.32% | 26.26% | 3.03% | 1.01% |
| CaFE Application and Orientation | 38.64% | 32.95% | 23.86% | 2.27% | 2.27% |

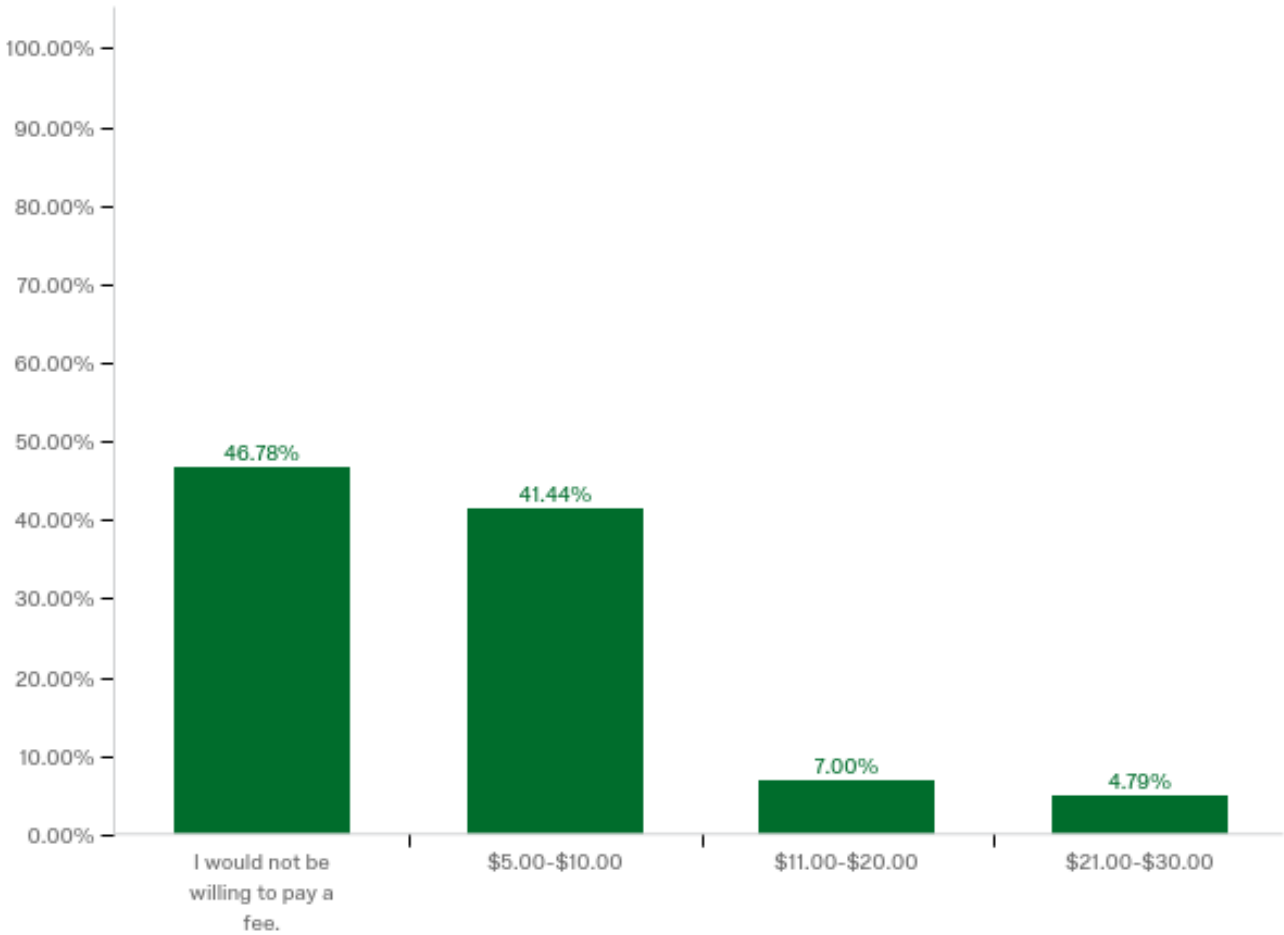
Are you aware that Cuesta College provides support services in the Open Lab in the library?



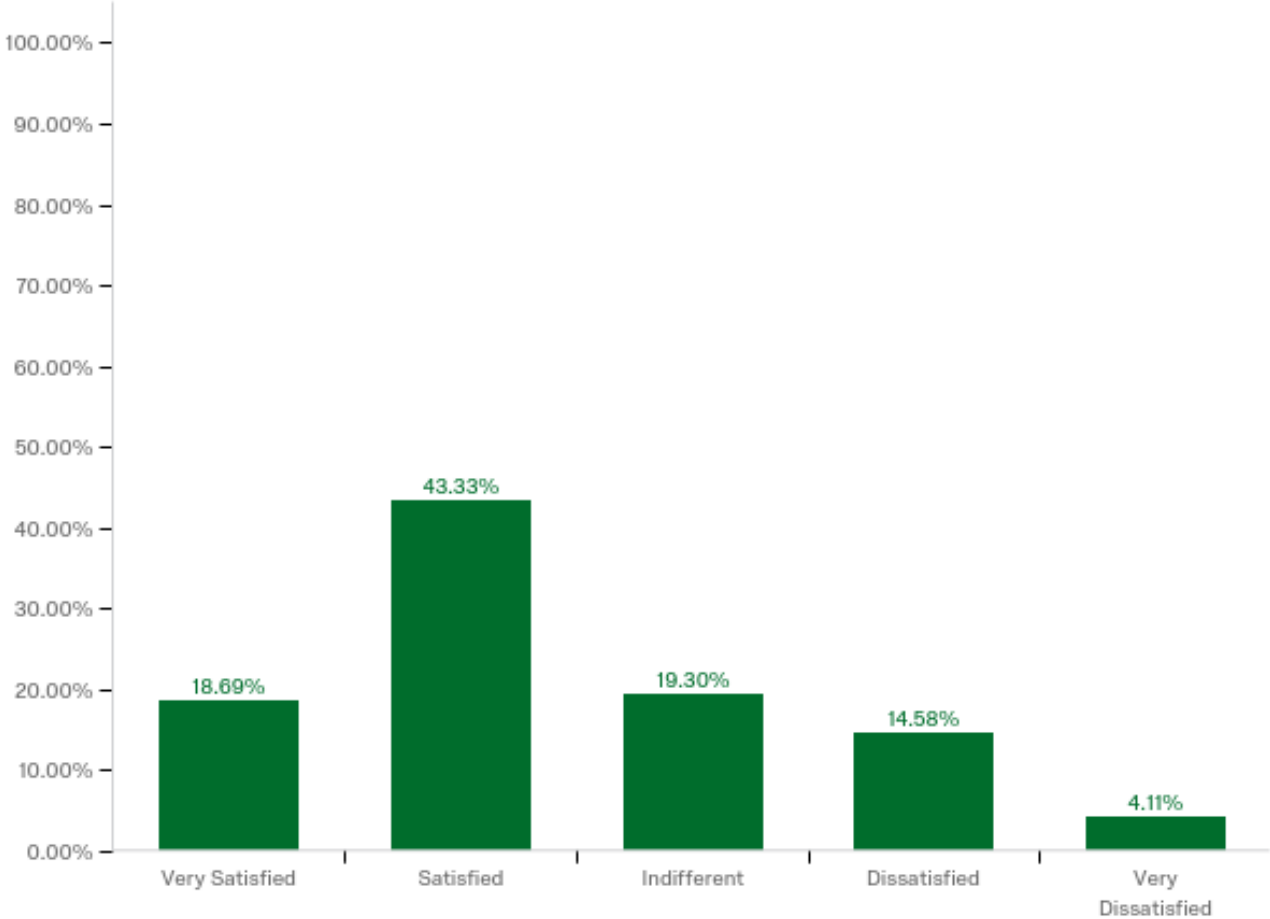
The following instructional tools are used in some courses at Cuesta College. Which do you feel best enhance your learning?

| | Never used it | Doesn't assist my learning | Somewhat enhances my learning | Extremely important in supporting my learning |
|---|---------------|----------------------------|-------------------------------|---|
| Presentation Software (PowerPoint, Prezi, etc.) | 14.59% | 8.79% | 50.97% | 25.66% |
| SmartBoard (Interactive displays) | 51.77% | 9.89% | 24.38% | 13.96% |
| Videos (Ted talks, You Tube, etc.) | 7.24% | 3.53% | 46.82% | 42.40% |
| Canvas | 1.23% | 4.39% | 35.96% | 58.42% |
| Book Publisher Websites | 32.98% | 16.93% | 36.51% | 13.58% |
| Apple Computer Lab | 58.55% | 9.17% | 17.28% | 14.99% |
| Chromebook Computer Lab | 65.85% | 10.04% | 17.08% | 7.04% |
| PC Computer Lab | 43.11% | 8.83% | 27.21% | 20.85% |

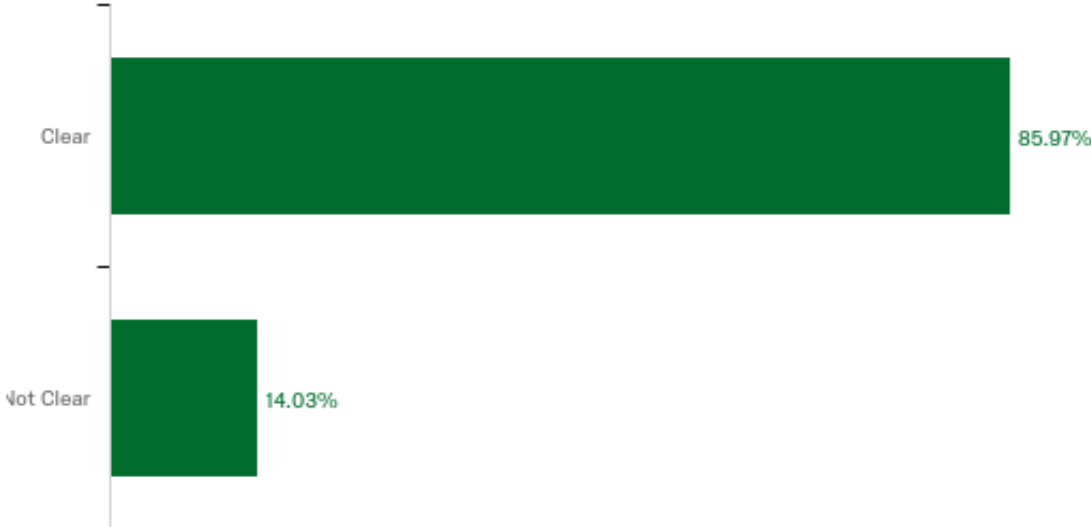
Would you be comfortable paying a fee to help enhance technology for students at Cuesta College? If so, what fee would you be willing to pay each term?



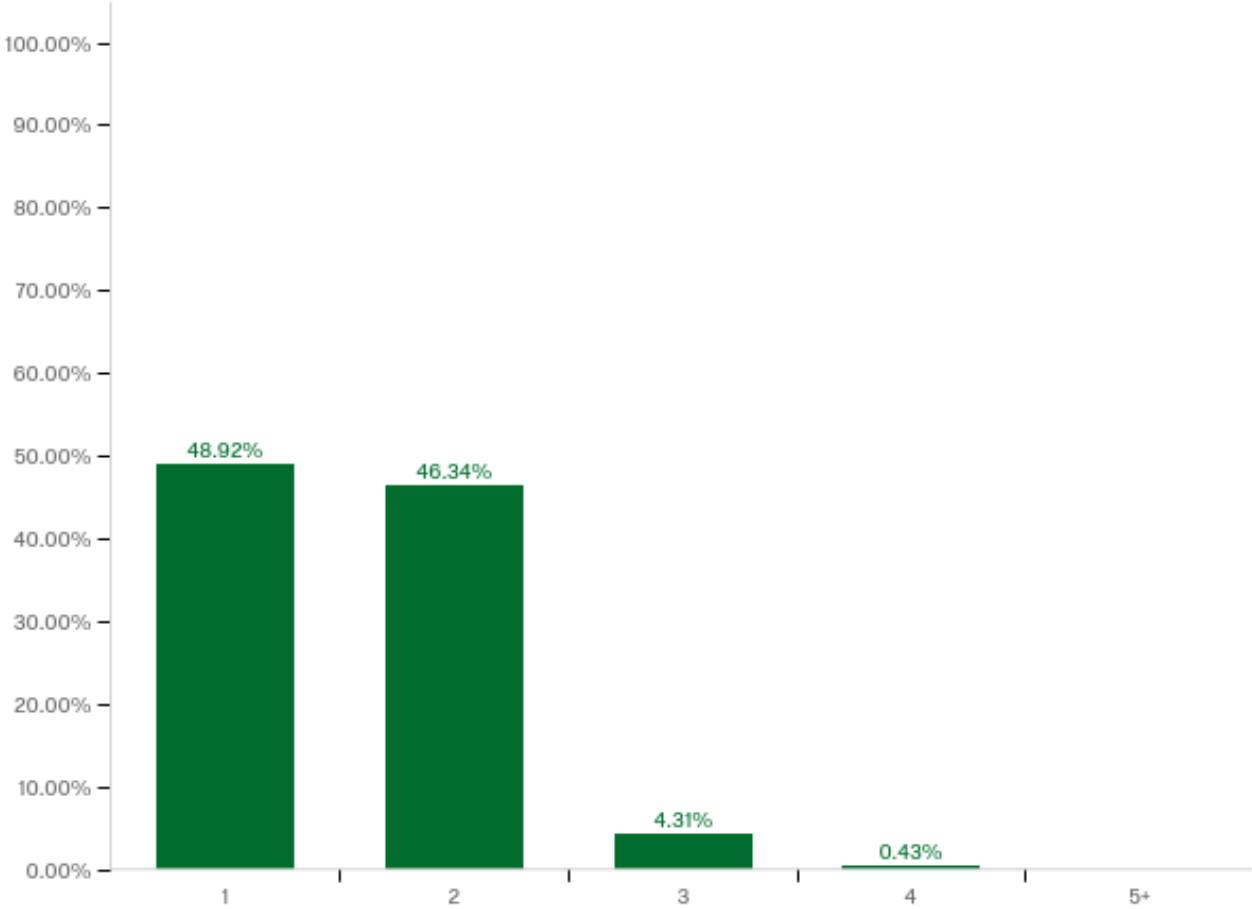
How satisfied are you with Cuesta's Wi-Fi service?



Are the existing Wi-Fi identifiers (the Wi-Fi names) clear as to their function? (i.e. "staff", "mycuesta_wpa", "myCuesta" and "Lab")



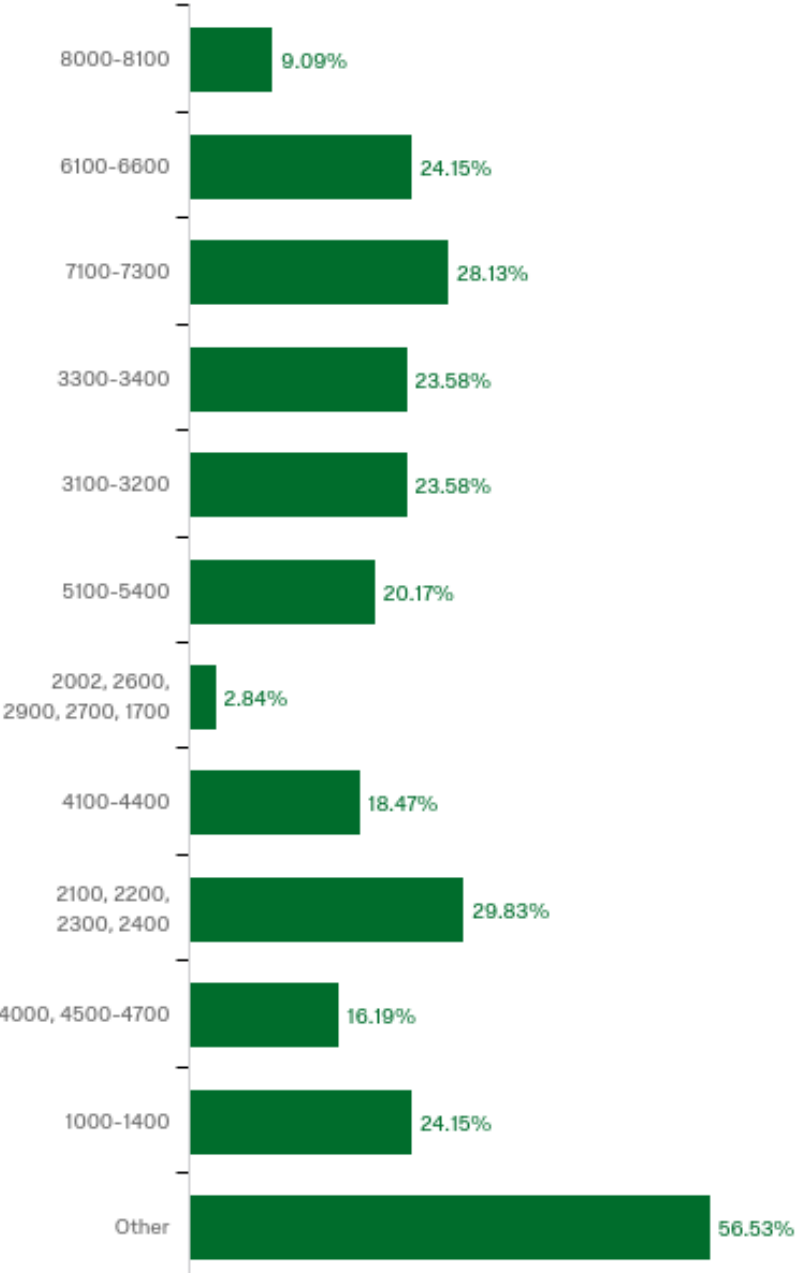
How many personal Wi-Fi devices do you typically use on campus?



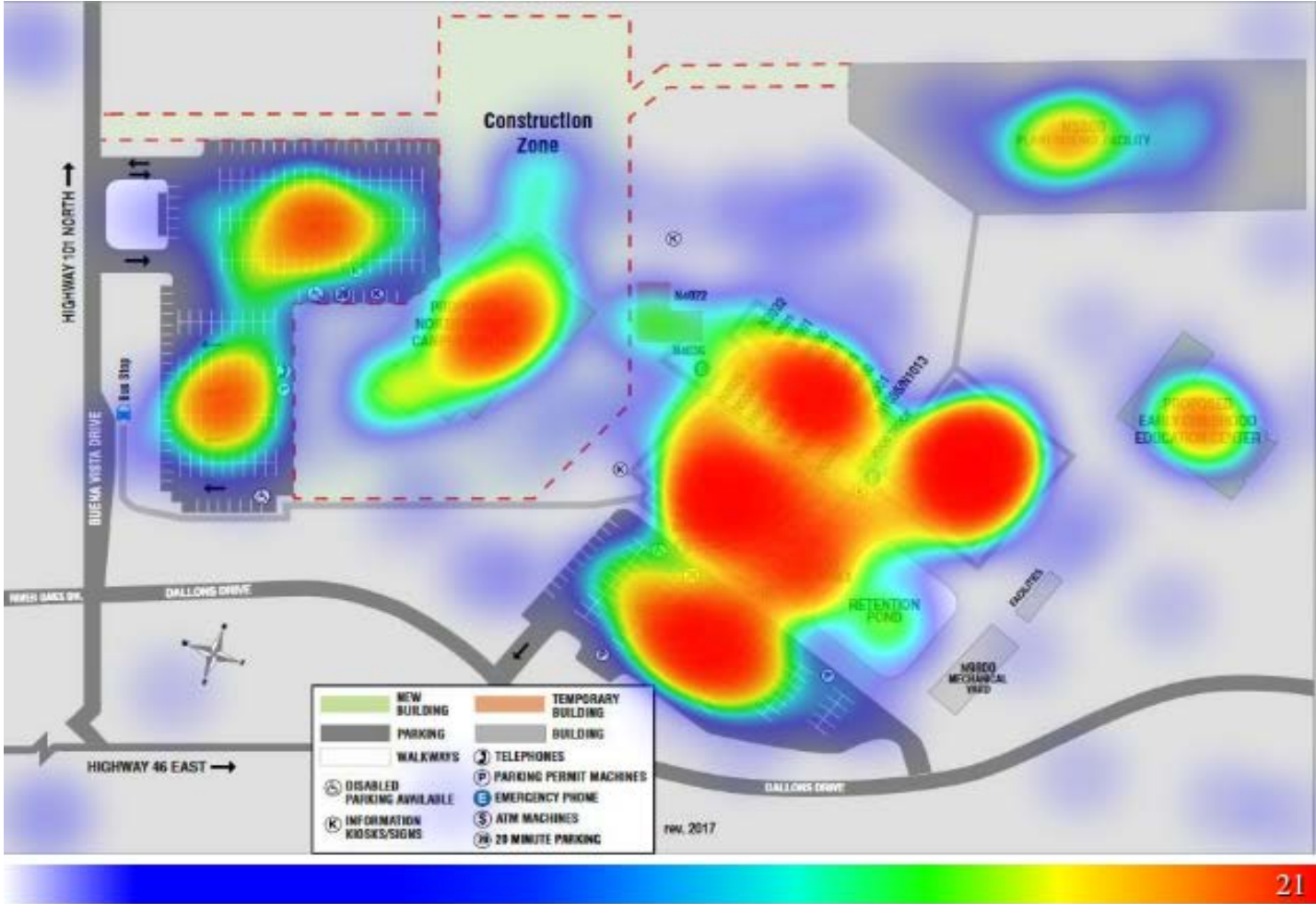
Where would you most like to see Wi-Fi added on the San Luis Obispo Campus? (Please limit your choices to no more than 5; simply click on the building to select)



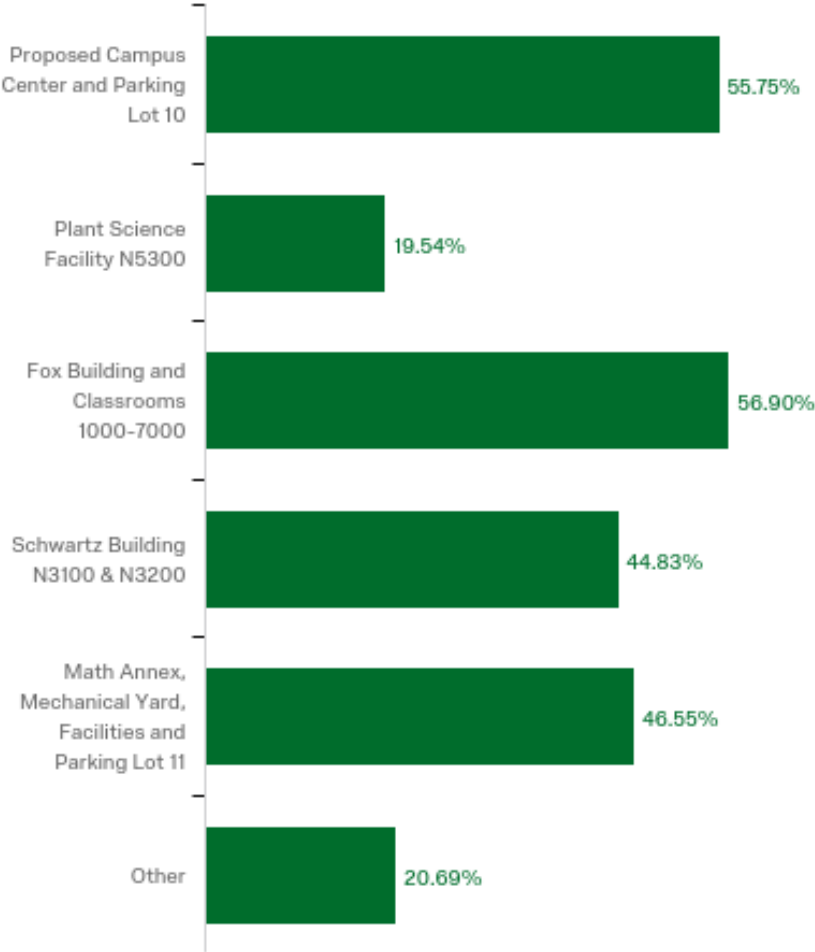
Where would you most like to see Wi-Fi added on the San Luis Obispo Campus? (Please limit your choices to no more than 5; simply click on the building to select) – Regions



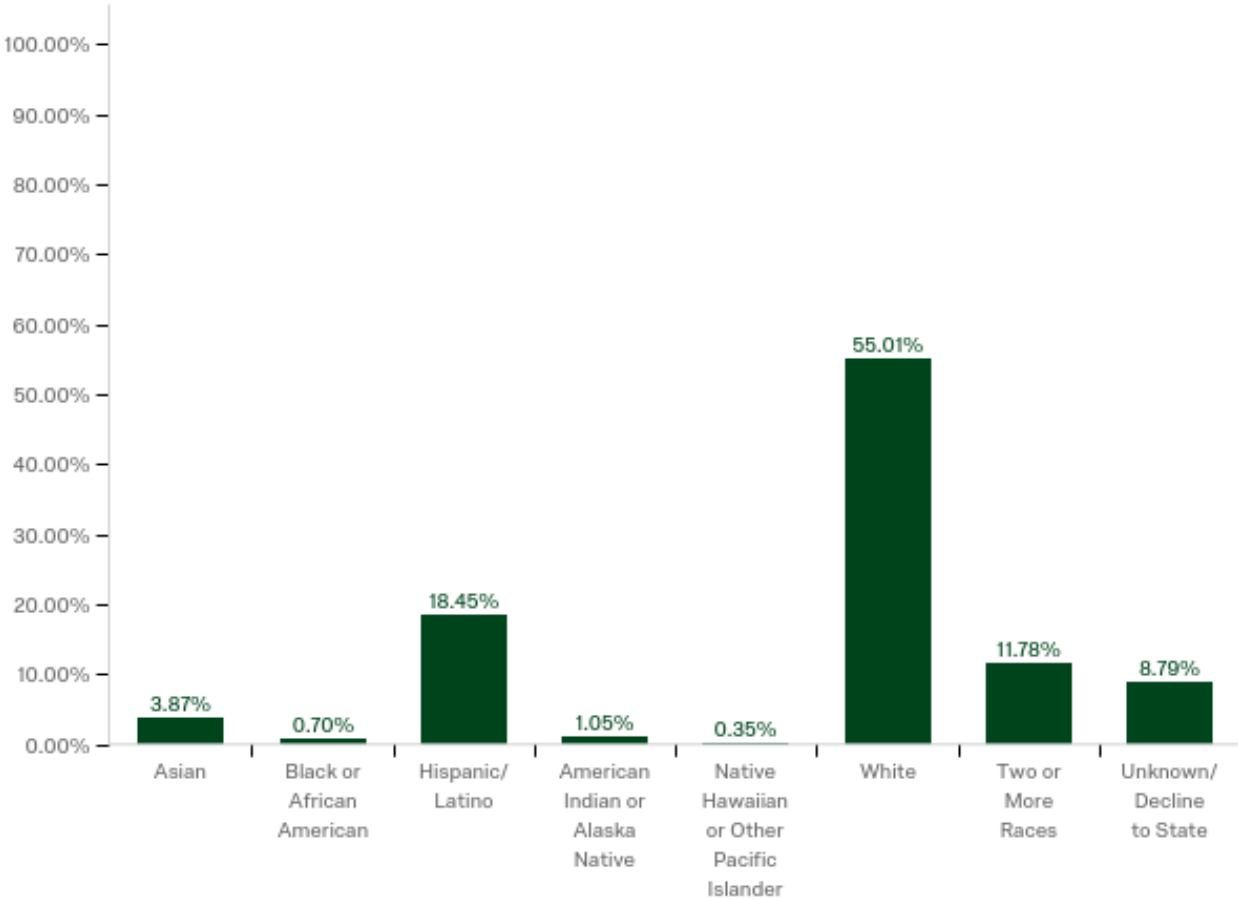
Where would you most like to see Wi-Fi added on the North County Campus? (Please limit your choices to no more than 5; simply click on the building to select)



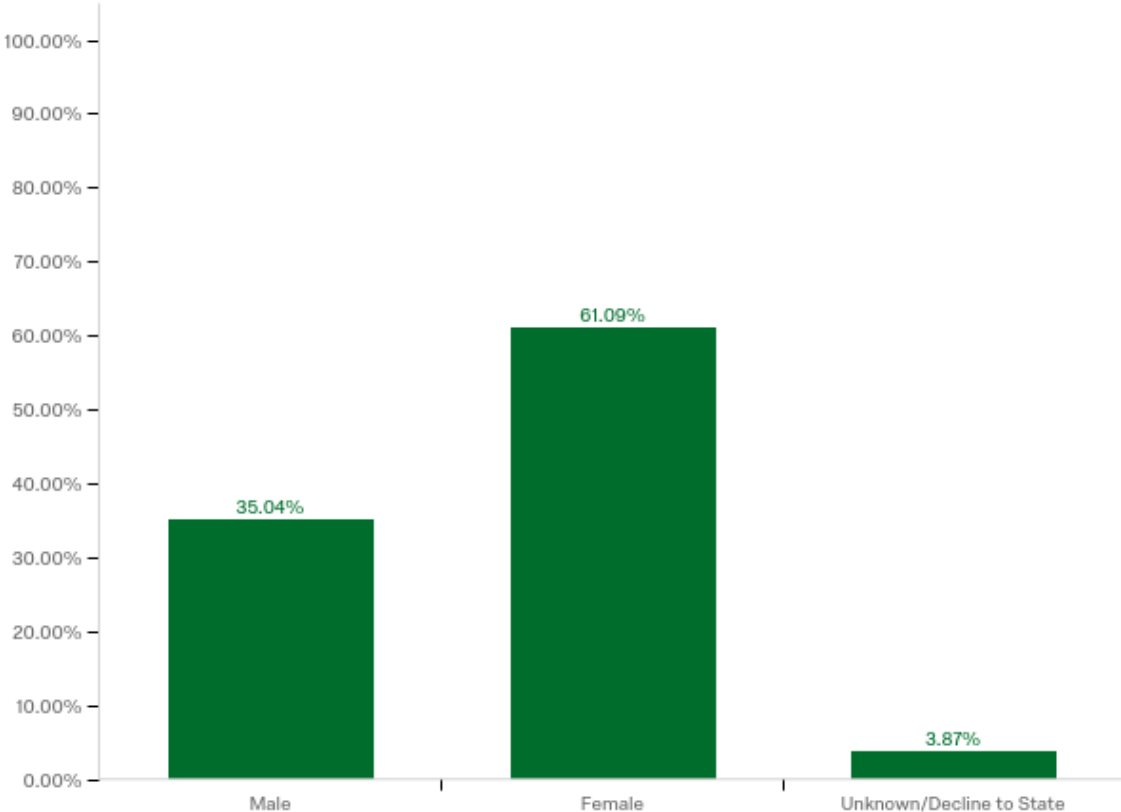
Where would you most like to see Wi-Fi added on the North County Campus? (Please limit your choices to no more than 5; simply click on the building to select) – Regions



ETHNICITY of survey respondents



GENDER of survey respondents



AGE of survey respondents

