Problem Logging In to Student E-mail

Problem
Students with personal Gmail accounts may be unable to access their Cuesta student e-mail.

Solution
1. Log into your personal Gmail account.

2. Click the Google account icon (often your picture or avatar) in the upper-right of the screen. A drop-down menu will appear.
3. Click Sign out.
4. Go to myCuesta (https://my.cuesta.edu) and log into your student e-mail:
   a. Log into myCuesta.
   b. Locate the Student E-mail channel on the Student tab.
   c. Click the link, Click here for Cuesta student email.
   d. Enter your myCuesta username and password and then click Sign On.

Explanation
Personal Gmail, which uses a different login process than Cuesta’s student e-mail, creates a conflict when trying to access both. While it’s possible to log into your student e-mail (first!) and then log into your personal Gmail, the reverse is not. You must log out of your personal Gmail account before accessing your Cuesta student e-mail.